

2011 Swim Lesson Evaluations



1. Please rate each aspect of swim lessons. 1 = Excellent, 5 = Poor

	1	2	3	4	5	Rating Average	Response Count
Program fee	40.8% (29)	31.0% (22)	15.5% (11)	9.9% (7)	2.8% (2)	2.03	71
Times and days offered	56.3% (40)	21.1% (15)	5.6% (4)	11.3% (8)	5.6% (4)	1.89	71
Placement of child in class	51.4% (36)	18.6% (13)	14.3% (10)	10.0% (7)	5.7% (4)	2.00	70
Class content	40.0% (28)	22.9% (16)	20.0% (14)	10.0% (7)	7.1% (5)	2.21	70
Instructor was knowledgeable	42.9% (30)	25.7% (18)	11.4% (8)	11.4% (8)	8.6% (6)	2.17	70
Classes began on time	60.6% (43)	18.3% (13)	4.2% (3)	4.2% (3)	12.7% (9)	1.90	71
Communication of information	33.8% (24)	23.9% (17)	15.5% (11)	14.1% (10)	12.7% (9)	2.48	71
Coordinator available for questions	37.1% (26)	24.3% (17)	15.7% (11)	14.3% (10)	8.6% (6)	2.33	70
Lifeguard attentiveness	56.3% (40)	15.5% (11)	8.5% (6)	9.9% (7)	9.9% (7)	2.01	71
Overall swim lesson program	32.9% (23)	27.1% (19)	20.0% (14)	14.3% (10)	5.7% (4)	2.33	70
answered question							71
skipped question							0



2. What did you enjoy most about swim lessons?

	Response Count
	40
answered question	40
skipped question	31

3. What improvements could be made to swim lessons?

	Response Count
	45
answered question	45
skipped question	26

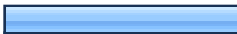

4. Was the instructor motivating to your child?

		Response Percent	Response Count
Yes		74.6%	53
No		25.4%	18



Please explain why or why not 34

answered question	71
skipped question	0

5. Which program was your child enrolled in?

		Response Percent	Response Count
Preschool		35.2%	25
Youth		64.8%	46
		answered question	71
		skipped question	0

6. Will you participate in our swim lesson program next season?

		Response Percent	Response Count
Yes		78.9%	56
No		21.1%	15
		Why or why not?	39
		answered question	71
		skipped question	0