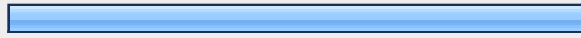

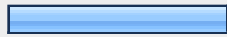
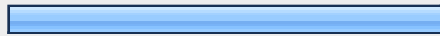


2009 Aquatic - R and NR

1. Please rate the following new aquatic amenities:						
	Excellent	Good	Fair	Poor	Did not use	Response Count
Bullfrog Bayou (spray playground)	<b>42.9% (69)</b>	26.1% (42)	16.8% (27)	3.7% (6)	10.6% (17)	161
Alligator Alley (program pool)	<b>44.9% (71)</b>	24.7% (39)	8.9% (14)	2.5% (4)	19.0% (30)	158
Snapper's Snack Shack (satellite concession stand)	11.8% (19)	13.7% (22)	13.7% (22)	6.2% (10)	<b>54.7% (88)</b>	161
	<i>answered question</i>					<b>162</b>
	<i>skipped question</i>					<b>0</b>

2. Please rate the following additional areas of Cypress Cove:						
	Excellent	Good	Fair	Poor	Response Count	
Pass registration process	<b>55.0% (88)</b>	36.9% (59)	7.5% (12)	0.6% (1)	160	
Attentiveness of lifeguard staff	<b>62.7% (101)</b>	31.7% (51)	5.0% (8)	0.6% (1)	161	
Cleanliness of bathhouses	36.4% (59)	<b>50.0% (81)</b>	11.1% (18)	2.5% (4)	162	
Clarity/condition of water	<b>53.7% (87)</b>	42.0% (68)	3.7% (6)	0.6% (1)	162	
Concession stand food selection	17.6% (27)	<b>54.9% (84)</b>	19.6% (30)	7.8% (12)	153	
Cleanliness of concession area	29.5% (46)	<b>57.1% (89)</b>	7.7% (12)	5.8% (9)	156	
Front gate staff	43.2% (70)	<b>48.1% (78)</b>	7.4% (12)	1.2% (2)	162	
Parking	40.9% (65)	<b>45.3% (72)</b>	11.3% (18)	2.5% (4)	159	
Overall satisfaction of facility	41.3% (66)	<b>54.4% (87)</b>	4.4% (7)	0.0% (0)	160	
	<i>answered question</i>					<b>162</b>
	<i>skipped question</i>					<b>0</b>

<b>3. Will you renew your Cypress Cove season pass in 2010?</b>			
		<b>Response Percent</b>	<b>Response Count</b>
Yes		88.3%	143
No		11.7%	19
If no, why not?			21
<b>answered question</b>			<b>162</b>
<b>skipped question</b>			<b>0</b>

<b>4. Due to limited staffing in late August, Cypress Cove is only able to keep a portion of the facility open during the post season(after school begins through Labor Day). Would you rather have Bullfrog Bayou(spray playground) or Alligator Alley (program pool) open during this time?</b>			
		<b>Response Percent</b>	<b>Response Count</b>
Bullfrog Bayou (spray playground)		33.3%	54
Alligator Alley (program pool)		66.7%	108
<b>answered question</b>			<b>162</b>
<b>skipped question</b>			<b>0</b>

<b>5. Additional comments</b>			
			<b>Response Count</b>
			87
<b>answered question</b>			<b>87</b>
<b>skipped question</b>			<b>75</b>