



WOODRIDGE PARK DISTRICT RESIDENT SURVEY REPORT

SURVEY OF WOODRIDGE PARK DISTRICT RESIDENTS

"Report of Findings"

CONDUCTED FOR WOODRIDGE PARK DISTRICT

Park Board

Fred Hohnke, President
Jim Duffy, Vice-President
Jack Mahoney, Commissioner
Brian Coleman, Commissioner
Bill Cohen, Commissioner

Woodridge Park District Resident Survey Leadership Team

Mike Adams, Executive Director
Don Ritter, Deputy Director

Resident Survey Market Research Team

Ron Vine, Project Manager, President, Ron Vine and Associates
Michael A. Simone, Senior Associate, RRC Associates
Jake Jorgenson, Senior Research Analysis, RRC Associates

January 2018



Survey of Woodridge Park District Residents

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Ron Vine and Associates
Making Citizen Opinions Matter

Woodridge Park District Resident Survey Report

January 5, 2017

Fred Hohnke, President
Jim Duffy, Vice-President
Jack Mahoney, Commissioner
Brian Coleman, Commissioner
Bill Cohen, Commissioner

Dear President Hohnke and Members of the Board of Park Commissioners:

I am pleased to present to you the results from the "Resident Survey" conducted by Ron Vine and Associates in partnership with the Woodridge Park District.

Woodridge Park District households enthusiastically participated in the "Resident Survey". The contract goal was to complete a minimum of 500 surveys. 683 surveys were actually completed resulting in a return rate of 12%. 472 surveys were completed by mail and 211 by web. The margin of error for the 683 completed responses is approximately +/- 3.8 percent at the 95% level of confidence.

The Board of Commissioners for the Woodridge Park District were very clear in their directives to Ron Vine and Associates to produce a survey questionnaire that asked questions of the highest priority to residents of the Park District, to conduct the highest quality and comprehensive analysis of survey responses, and to produce a "Resident Survey Report" with actionable findings for priority improvements to short and long-range Park District services for residents. The survey process and resulting findings has accomplished all of these directives.

While all survey findings will be of great assistance to you in strategic decision-making, I would like to particularly draw your attention to the following four (4) types of analysis and findings as you read this report:

1. **24 Key Findings for short term (next 5 years) and long term (1-10 year) actions.** Section 3 contains a summary of 24 key findings impacting both short term and long-term actions. Since these findings represent parks, facilities and services that should be emphasized both over the next 5 years and over the next 1-10 years, the findings will serve as an excellent platform for strategic planning and decision-making.
2. **Analysis by Households with Children and Households without Children.** While all of the cross-tabular analysis is of great importance, my experience on parks and recreation surveys across the country and in Illinois, shows that on average, cross tabular analysis comparing responses from households with children and households without children are particularly enlightening. Section 4 contains a number of comparisons for key survey questions based on households with children 10 and under, households with children 11-19, households with adults 20-54 and no children and households with adults 55 and over and no children.

Woodridge Park District Resident Survey Report

3. **Comparisons of 2009 and 2017 Survey Results.** Pages 52-55 show comparisons of the 2009 survey which is a public document and the 2017 survey results for several key indicators, including percentage of households that participated in programs, overall satisfaction with value received from the Woodridge Park District and the types of program spaces households indicated they would use the most in a new indoor community center in the 2009 survey compared to the indoor program spaces most important to resident households in 2017.
4. **Current Facilities that are Most Important to Emphasize over the Next 5 Years. (based on sum of the top 4 choices).** This analysis is also shown on pages 56-59 and contains an analysis of priority facilities by:
 - ❖ Geographic Location of Residence
 - ❖ Households with and without Children.
 - ❖ Number of Programs Household Participated in Over Past 12 Months

Volume 2 of the Resident Survey report contains cross-tabular analysis of key demographic groups and breakdowns of answers for questions of particularly high importance as well as the open-ended comments.

It has been my pleasure to work with each of you, residents of the Woodridge Park District, the staff of the Woodridge Park District, and your survey leadership team of Mike Adams, Executive Director and Don Ritter, Deputy Director/Supt. of Recreation.

Best regards



Ronald A. Vine, President
Ron Vine and Associates

Woodridge Park District Resident Survey Report

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Woodridge Park District Resident Survey Report

Methodology

Ron Vine and Associates worked with the Woodridge Park District on development of a statistically valid survey of residents to understand issues relating to:

1. Usage and satisfaction with current major facilities provided by the Woodridge Park District.
2. Priorities for improvements to major facilities to emphasize over the next 5 years.
3. Usage and satisfaction with neighborhood/school parks.
4. Needs, unmet needs and most important pathways, parks, playgrounds and picnic areas.
5. Needs, unmet needs and most important sports fields and courts.
6. Needs, unmet needs and most important indoor facility or program spaces.
7. Needs and most important special outdoor facilities.
8. Participation in programs, classes and/or activities provided by the Woodridge Park District.
9. Satisfaction with program, class and/or activity services and most important services.
10. Most important ways to keep your household informed about parks, paths, facilities and programs.
11. Needs, unmet needs and most important programs and/or activities for various ages of residents.
12. Satisfaction with overall value received from the Woodridge Park District.
13. Needs, unmet needs, and most important park
14. Marketing methods currently being used and preferred marketing methods to use in the future.
15. Needs, unmet needs and priorities for parks and recreation facilities.
16. The value of Woodridge Park District services based on property taxes currently being paid.

The survey instrument was designed by Ron Vine, President of Ron Vine and Associates, in partnership with the Woodridge Park District and based in large part from information learned from Focus Groups held with the Woodridge Park District Board and Executive Director, Woodridge Park District residents and Woodridge Park District staff. The administration of the survey was conducted by RRC Associates, of Boulder, Colorado, who conducted the printing, mailing, data entry, tabular data report and cross-tabular tables for the survey.

The survey was conducted using mail-back surveys with an additional option of an online, password-protected web survey if desired by the respondent. A randomized selection of 5,500 residents within the boundaries of the Woodridge Park District were mailed surveys, distributed proportionally based on 6 different geographic areas of the Park District. Respondents were sent a paper survey with a cover letter explaining the project. Included on each cover letter and survey was a unique 5-digit passcode in order to ensure only one response per household and to track by sub-geographic area.

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A total of 5,500 surveys were mailed to a random sampling of households on November 10, 2017, by first class mail, including a postage paid envelope to return the completed survey and an e-mail address to complete the survey over the web if that was preferred rather than a mailed survey. A postcard reminder to complete the survey was sent to all households receiving the survey on November 17, 2017. RRC did a further check of each completed survey to ensure no household completed more than one survey, either by mail or web.

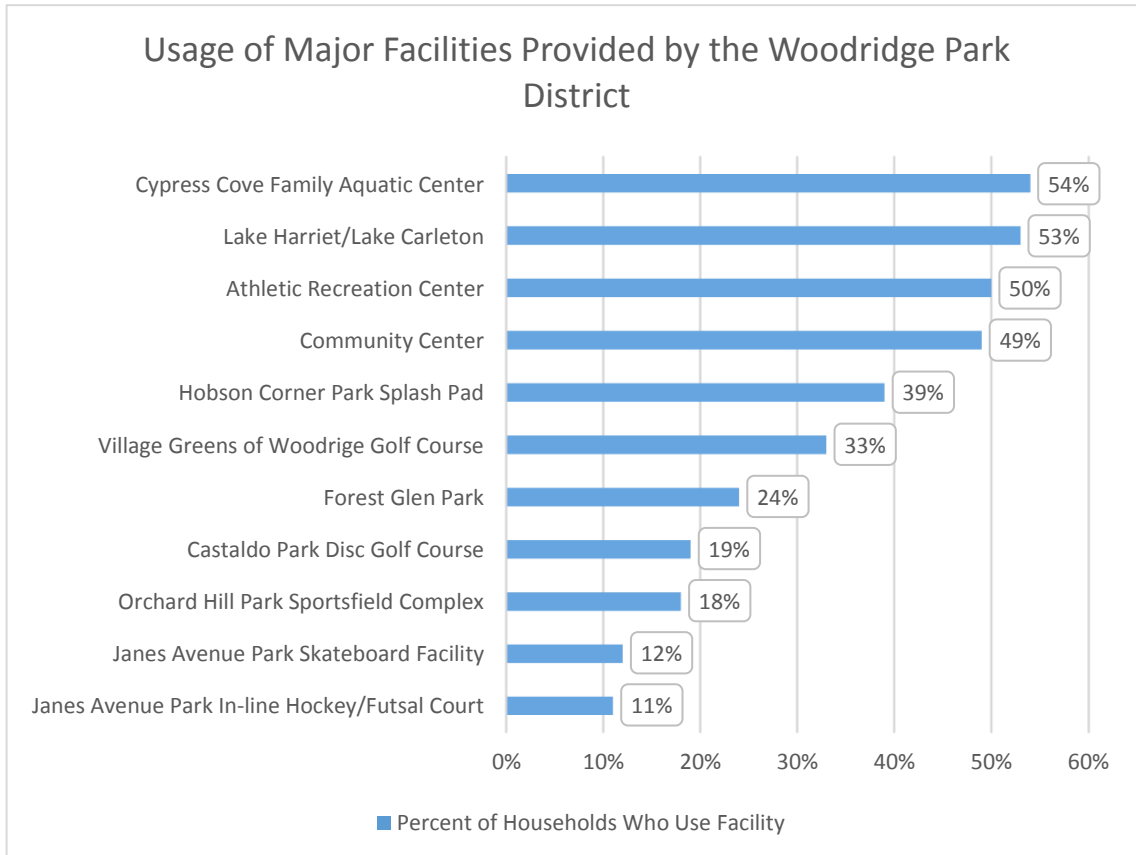
The goal was to complete a minimum of 500 surveys. 683 surveys were actually completed resulting in a return rate of 12%. 472 surveys were completed by mail and 211 by web. The margin of error for the 683 completed responses is approximately +/- 3.8 percent at the 95% level of confidence.

Responses were analyzed by overall results and cross-tabular analysis was conducted on a variety of factors including age of respondent, gender, households with and without children, geographic location, visited or did not visit a neighborhood/school park, race, ethnicity and participants/non-participants in programs, among others.

Woodridge Park District Resident Survey Report

Key Survey Findings

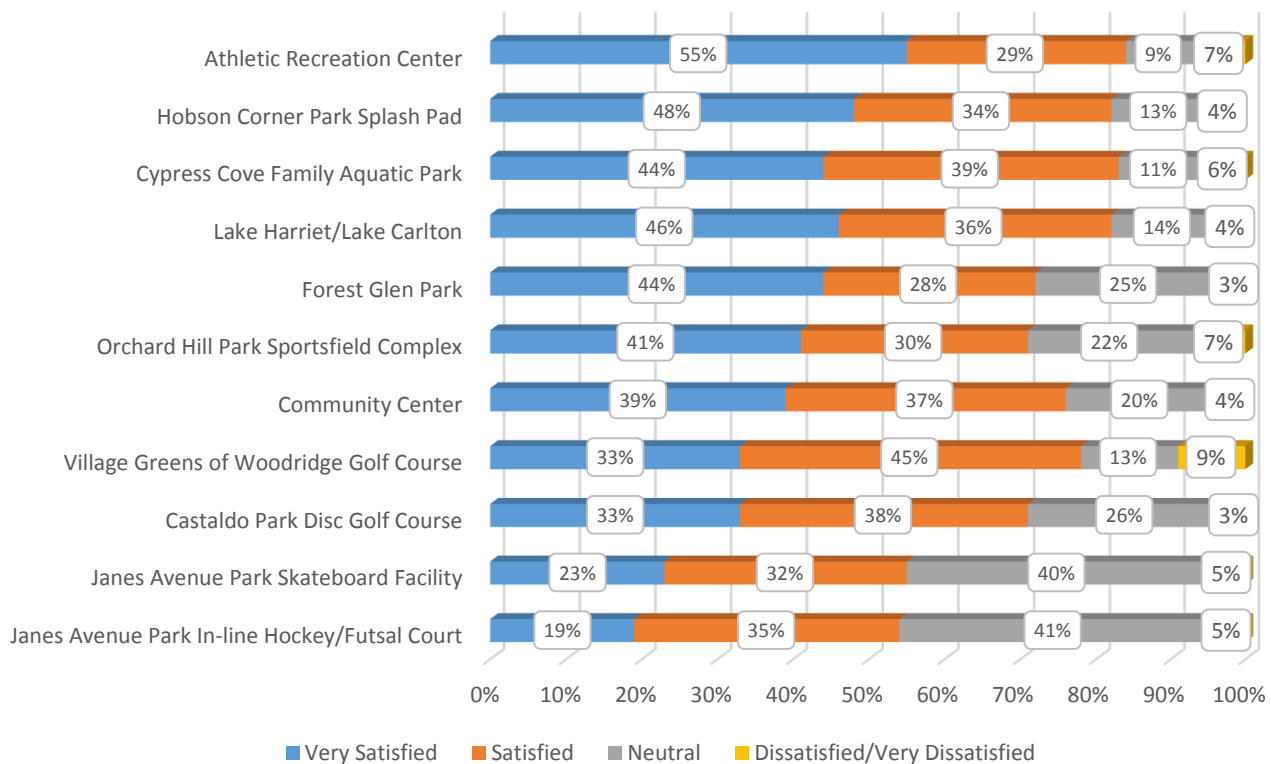
Finding #1: From a listing of 11 major facilities operated by the Woodridge Park District, respondents were asked to indicate if they used the facility. At least 50% of households indicated they used the Cypress Cove Family Aquatic Center (54%), Lake Harriet/Lake Carleton (53%), and the Athletic Recreation Center (50%).



Woodridge Park District Resident Survey Report

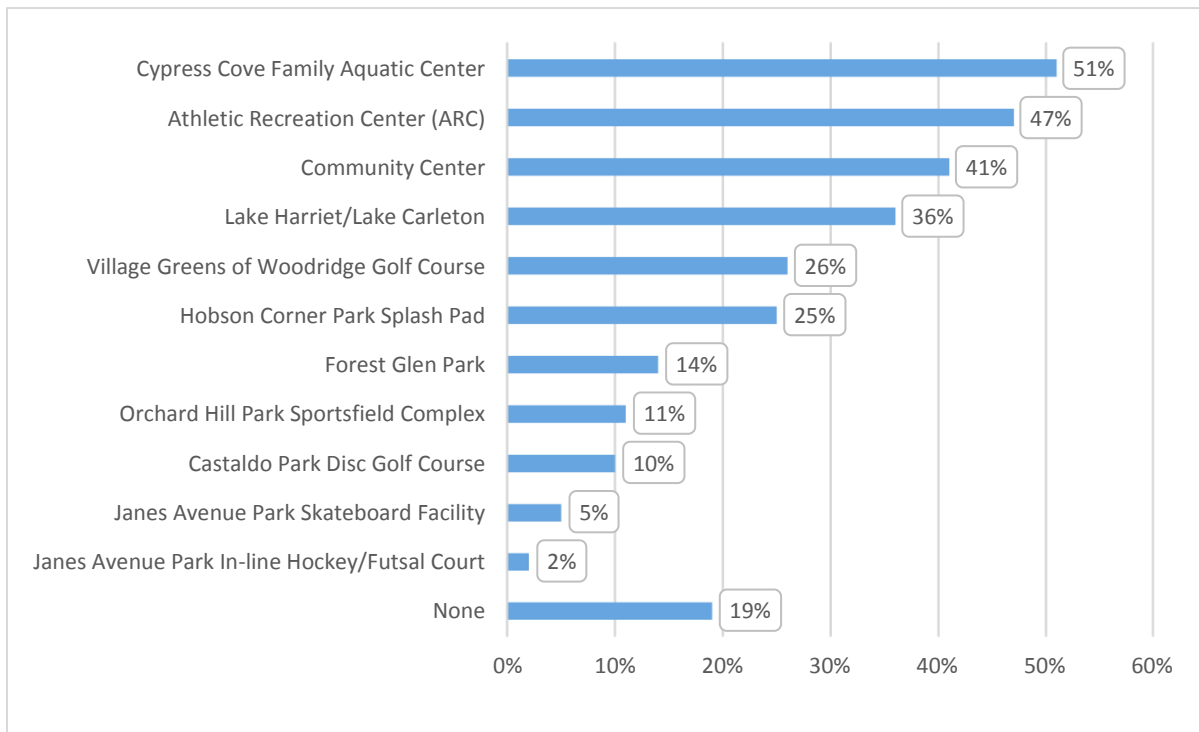
Finding #2: Over 70% of households are Very satisfied or Satisfied with the 11 major facilities. Importantly, Very Satisfied and Satisfied Ratings are Very High for Facilities that Are used by the Highest Percent of Households. The Athletic Recreation Center, Hopson Corner Park Splash Pad, Cypress Cove Family Aquatic Center, and Lake Harriet/Lake Carleton are four of the five highest used Woodridge Park District facilities. All have very satisfied ratings of 40% or higher, which is very good. 55% of households that use the Athletic Recreation Center are very satisfied. The combined very satisfied and satisfied ratings for each of these four facilities is at least 82%.

Very Satisfied and Satisfied Ratings by Users are Highest for ARC, Hobson Corner Park Splash Pad, Cypress Cove Family Aquatic Park, and Lake Harriet/Lake Carleton

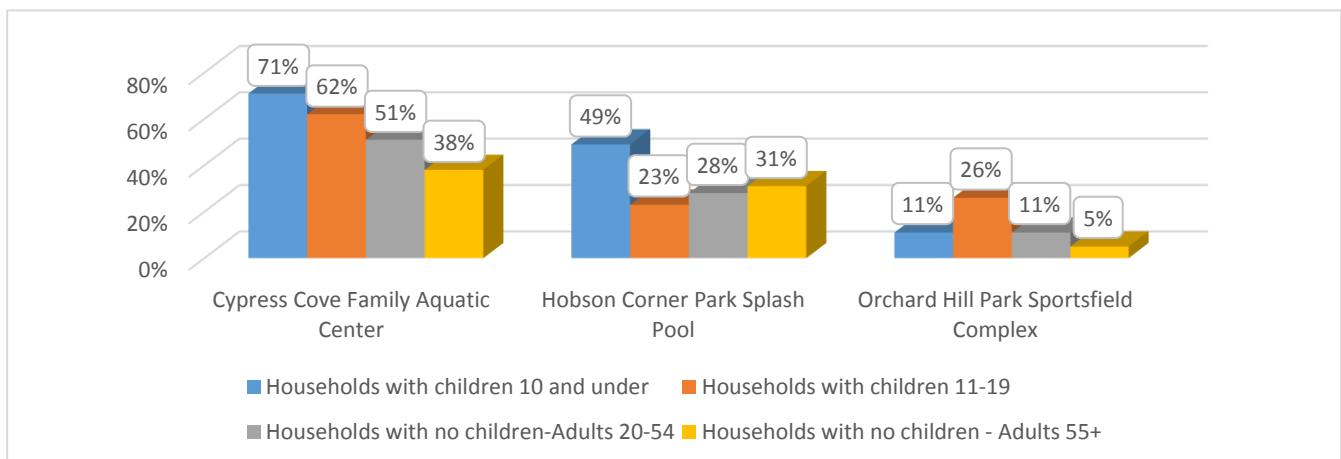


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Finding #3: Based on a sum of their top 4 choices, the Cypress Cove Family Aquatic Center, Athletic Recreation Center, the Community Center, and Lake Harriet/Lake Carleton are the facilities that Woodridge Park District household respondents feel should receive the most attention over the next five years.



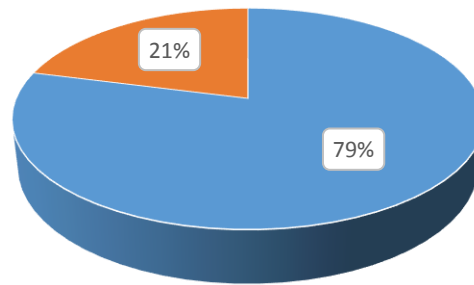
Cross-tabular analysis by households with and without children. Attention over the next 5 years to the Cypress Cove Family Aquatic Park, Hobson Corner Park Splash Pad, and Orchard Hill Park Sportsfield Complex were significantly higher by households with children than households that did not have children.



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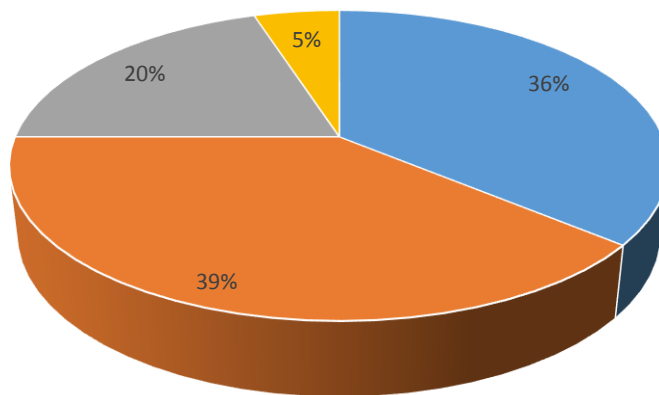
Finding #4: 79% of households have visited the neighborhood/school park nearest to their residence. 75% of households are very satisfied (36%) or satisfied (39%) with their neighborhood/school park, with an additional 20% being neutral and only 5% being very dissatisfied or dissatisfied.

Have Members of Your Household Visited the
Neighborhood/School Park Nearest to Your Over the Past
12 Months?



■ Yes ■ No

How Satisfied Is Your Household With Your
Neighborhood/School Park?

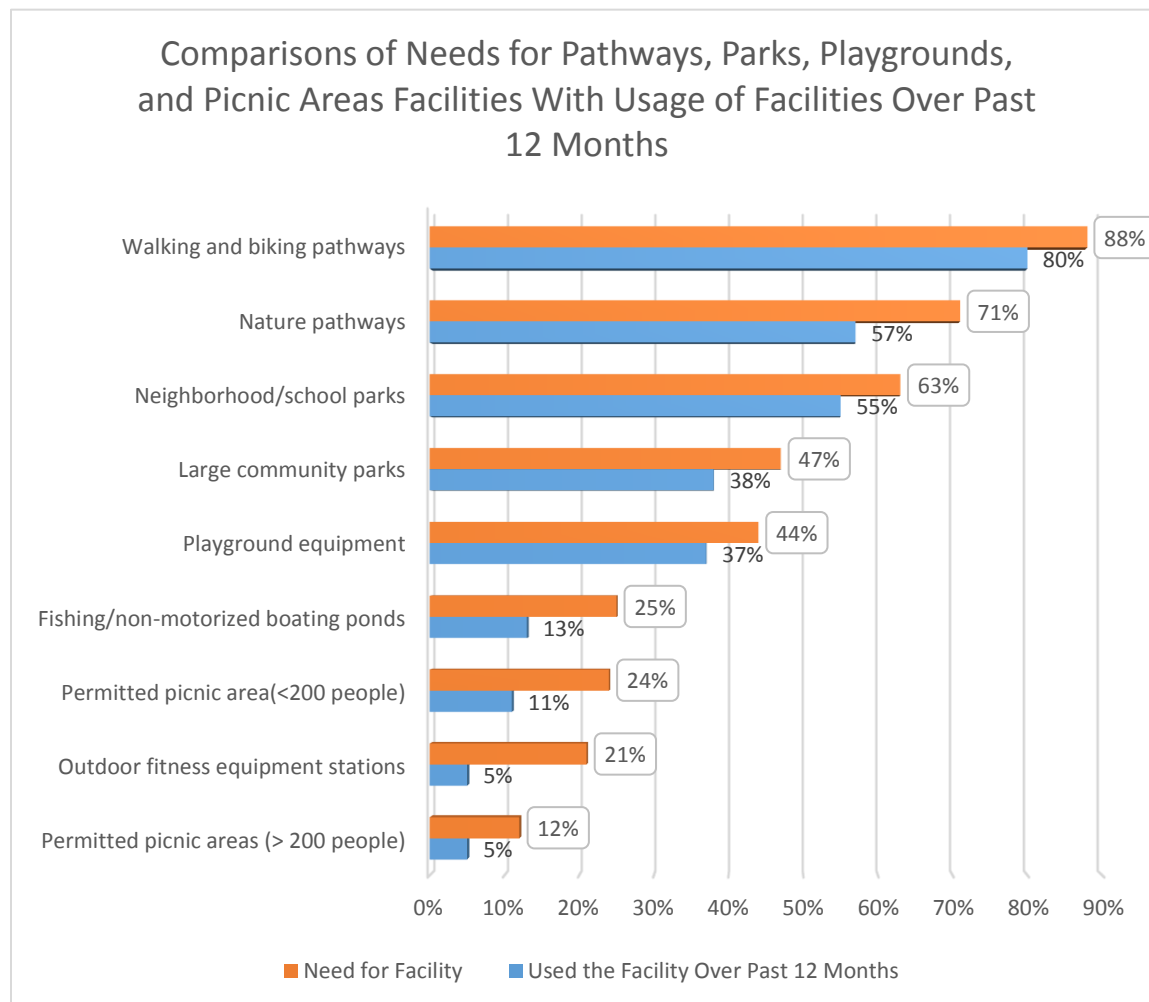


■ Very satisfied ■ Satisfied ■ Neutral ■ Dissatisfied/Very Dissatisfied

Woodridge Park District Resident Survey Report

Finding #5: Out of nine types of pathways, playgrounds and picnic areas, the facilities that most households had a need for were walking and biking pathways (88%) and nature pathways. Out of the same types of facilities, usage over the past 12 months was 80% for pathways and 57% for playgrounds and picnic areas.

The need and usage over the past 12 months for all nine facilities is shown in the chart below. The usage of a few facilities over the past 12 months, is far below the need for that facility. Generally, these facilities were rated by respondents as lower in importance, i.e. permitted picnic areas (>200 people) and outdoor fitness equipment stations.

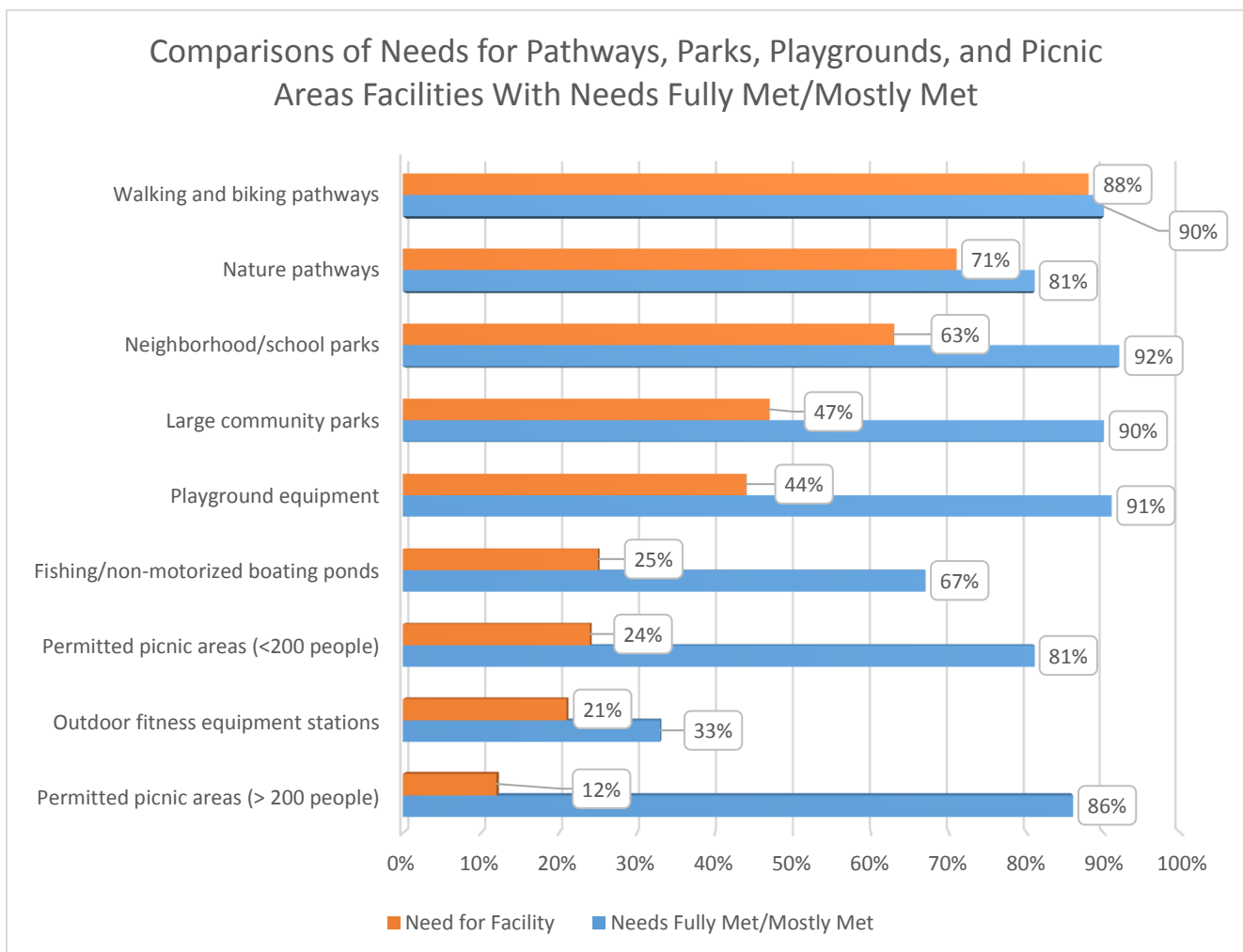


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Finding #6: The Woodridge Park District is doing an excellent job in meeting the needs of respondent households for pathways, parks, playgrounds and picnic areas, particularly for those parks and facilities that are of the highest need. For example, 88% of respondents indicated a need for walking and biking pathways and 90% of those having a need indicated that their needs are fully met or mostly met. 63% of households had a need for neighborhood/school parks, and 92% of those households indicated their needs for fully met or mostly met.

At least 80% of needs for 8 out of the 9 pathways, parks, playgrounds and picnic areas are fully met/mostly met. The only exception is outdoor fitness equipment stations where 21% of respondents had a need and only 33% of these respondents indicated their needs were fully met/mostly met.

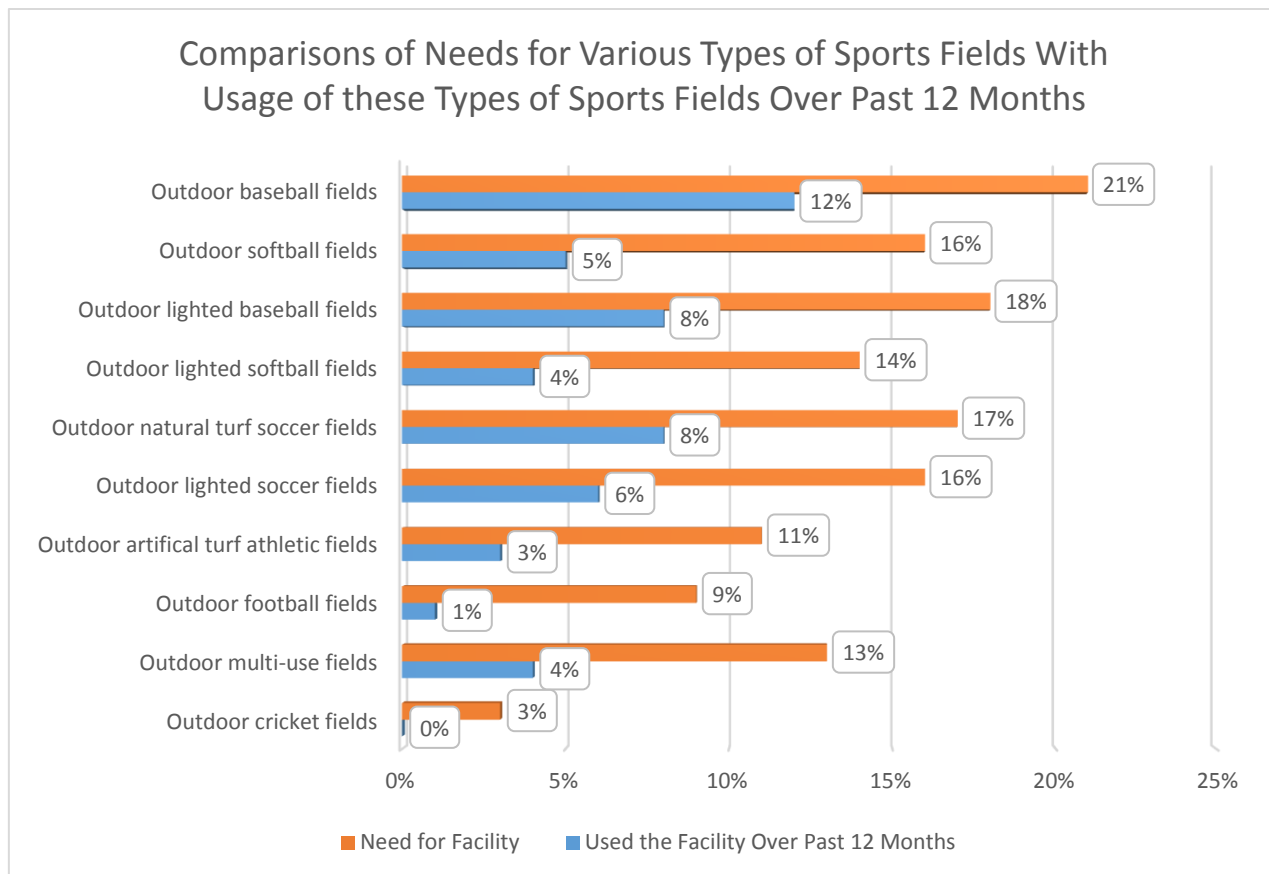
The need and need being fully met/most met for all nine facilities is shown in the chart below.



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Finding #7: Out of ten types of sports fields, the sports fields that the most households had a need for were **outdoor baseball fields (21%)**, **outdoor lighted baseball fields (18%)**, and **outdoor natural turf soccer fields (17%)**. Out of the same types of facilities, usage over the past 12 months was outdoor baseball fields (12%), outdoor lighted baseball fields (8%), and outdoor natural turf soccer fields (8%).

The need and usage over the past 12 months for all nine facilities is shown in the chart below.

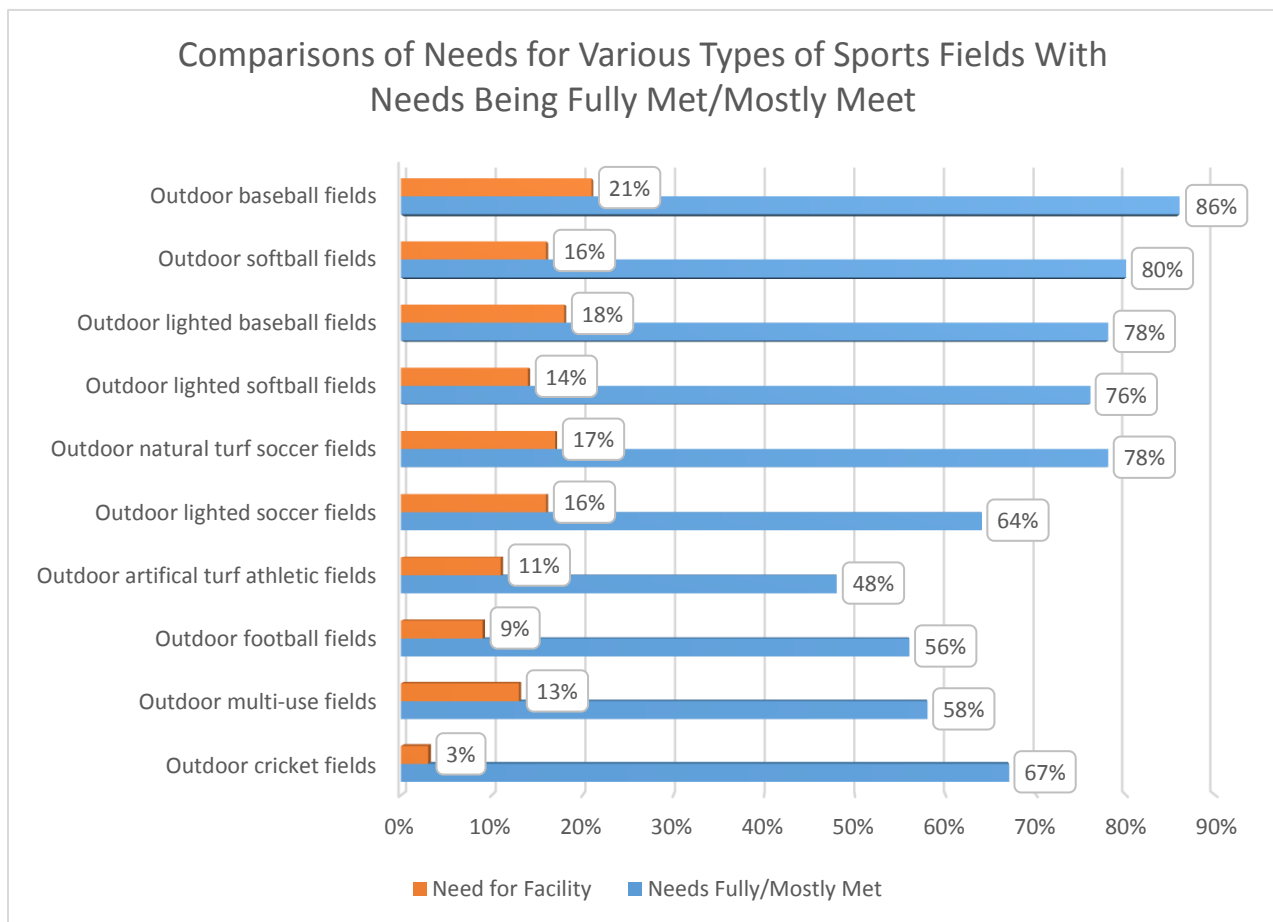


Woodridge Park District Resident Survey Report

Finding #8: The Woodridge Park District is doing a very good job in meeting the needs of respondent households for baseball fields, outdoor lighted baseball fields, outdoor lighted softball fields, and outdoor natural turf soccer fields. At least 76% of households having a need for these sports fields indicated that their needs were fully met or mostly met. Additionally, 64% of households indicating a need for outdoor lighted soccer fields indicated their needs were fully met or mostly met.

11% of households indicated having a need for outdoor artificial turf athletic fields, with 48% of those households indicating their needs were fully met or mostly met

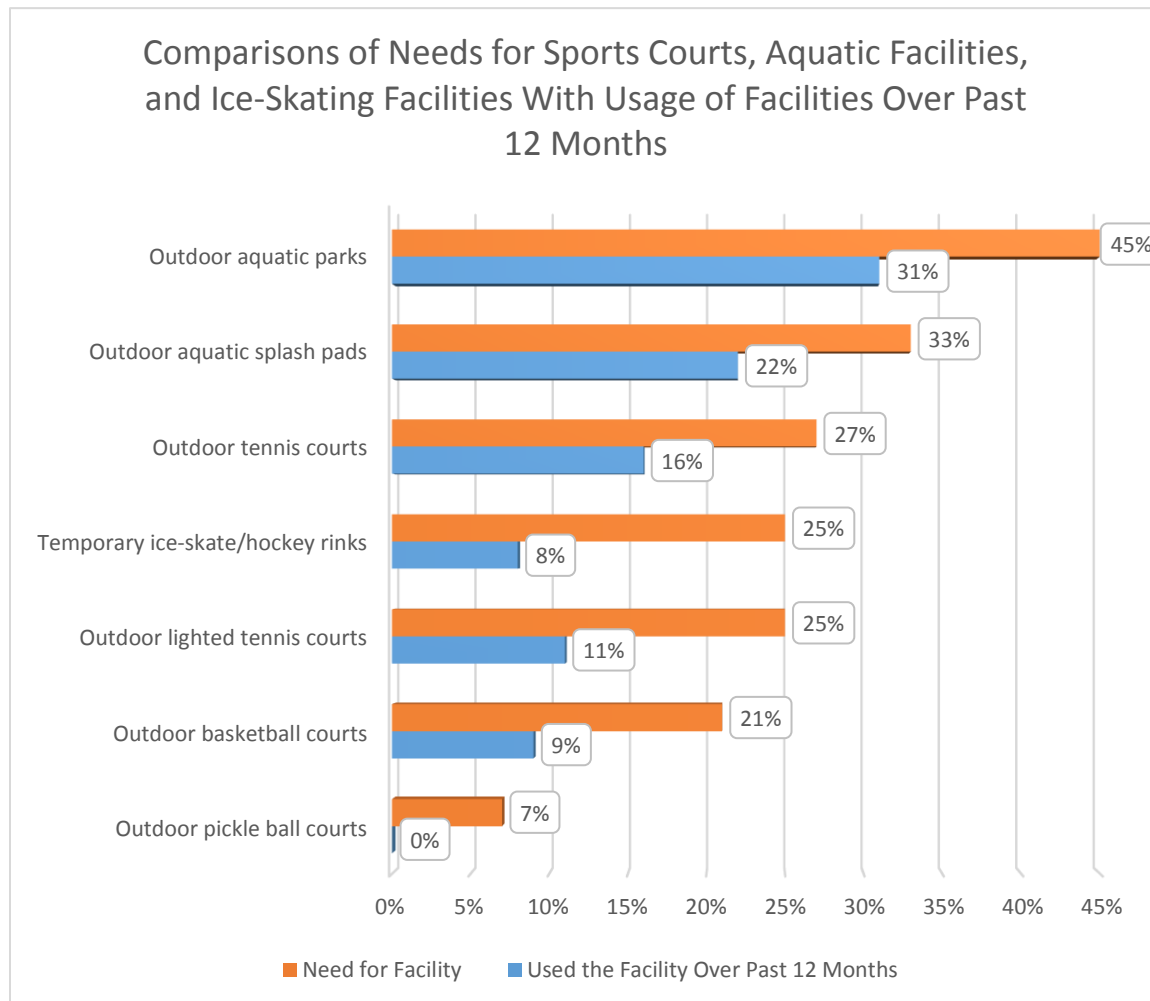
The need and need being fully met/most met for all ten sport field types is shown in the chart below.



Woodridge Park District Resident Survey Report

Finding #9: Out of seven types of sports courts, aquatic facilities and ice-skating facilities, the facilities that the most households had a need for were outdoor aquatic parks (45%), outdoor aquatic splash pads (33%), and outdoor tennis courts (27%). Out of the same types of facilities, usage over the past 12 months was outdoor aquatic parks (31%), outdoor aquatic splash pads (22%) and outdoor tennis courts (16%).

The need and usage over the past 12 months for all seven facilities is shown in the chart below.

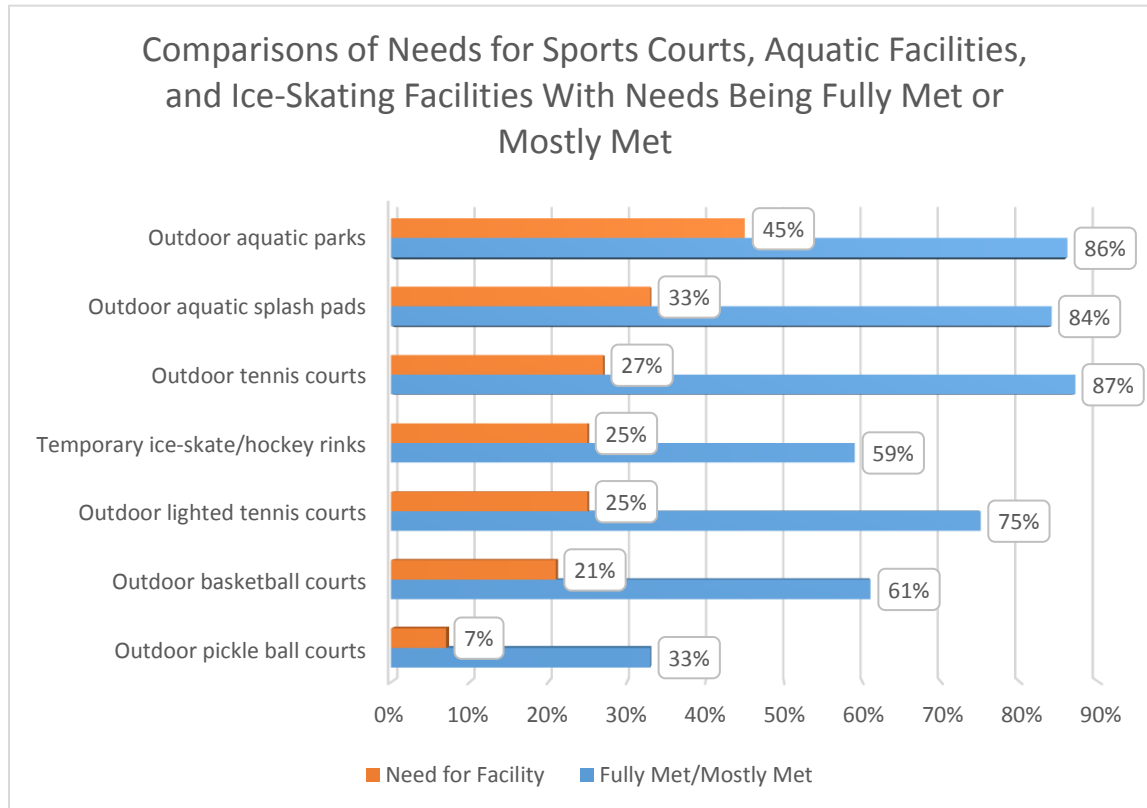


Woodridge Park District Resident Survey Report

Finding #10: The Woodridge Park District is doing a very good job in meeting the needs of respondent households for outdoor aquatic parks, outdoor aquatic splash pads and outdoor tennis courts. At least 84% of households having a need for these outdoor facilities indicated their needs were fully met or mostly met. Additionally, 75% of households indicating a need for outdoor lighted tennis courts indicated their needs were fully met or mostly met.

11% of households indicated having a need for outdoor pickleball courts, with only 33% of those households indicating their needs were fully met or mostly met

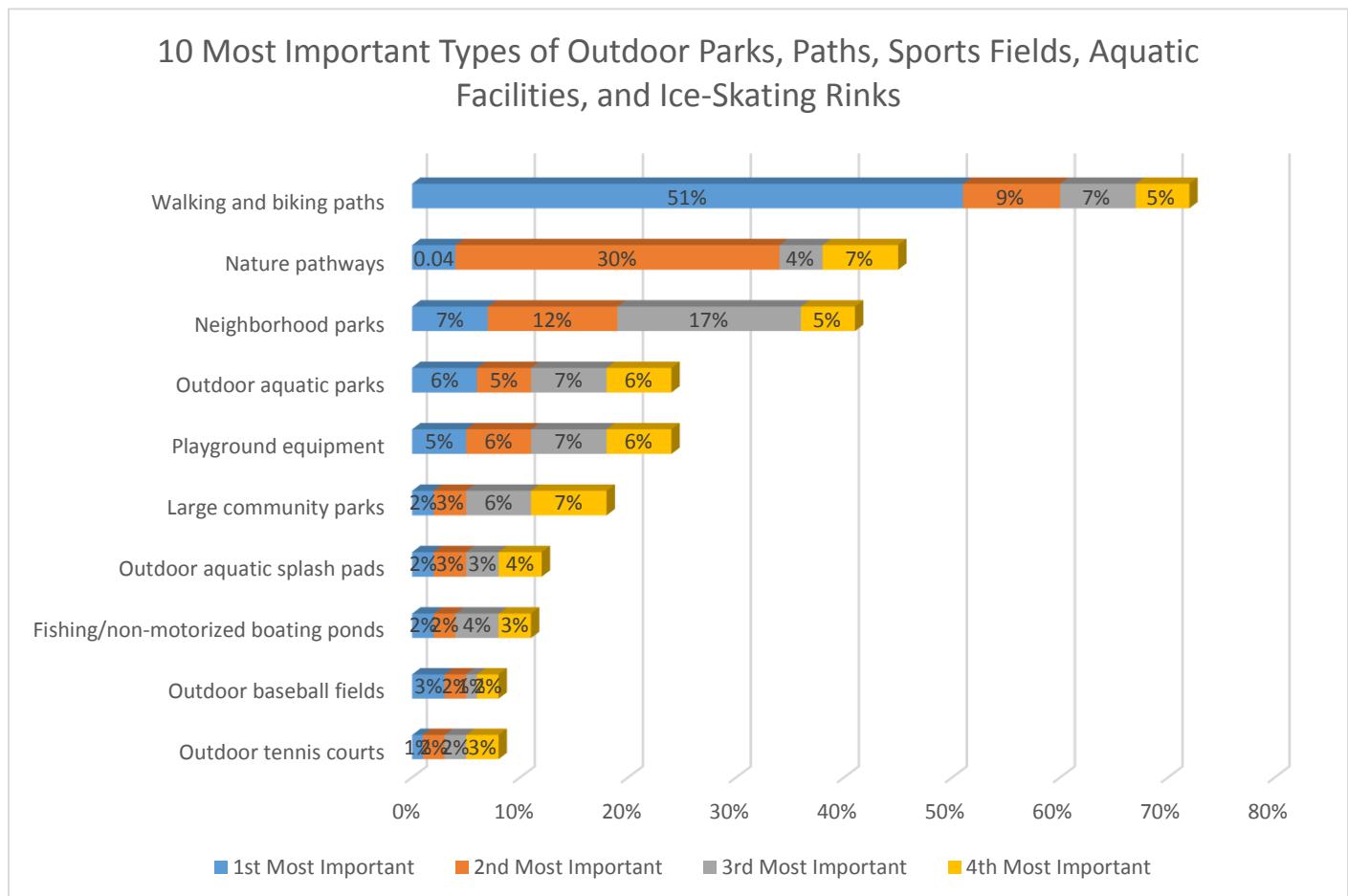
The need and need being fully met/mostly met for all seven types of sports courts, aquatic facilities and ice-skating facilities is shown in the chart below.



Woodridge Park District Resident Survey Report

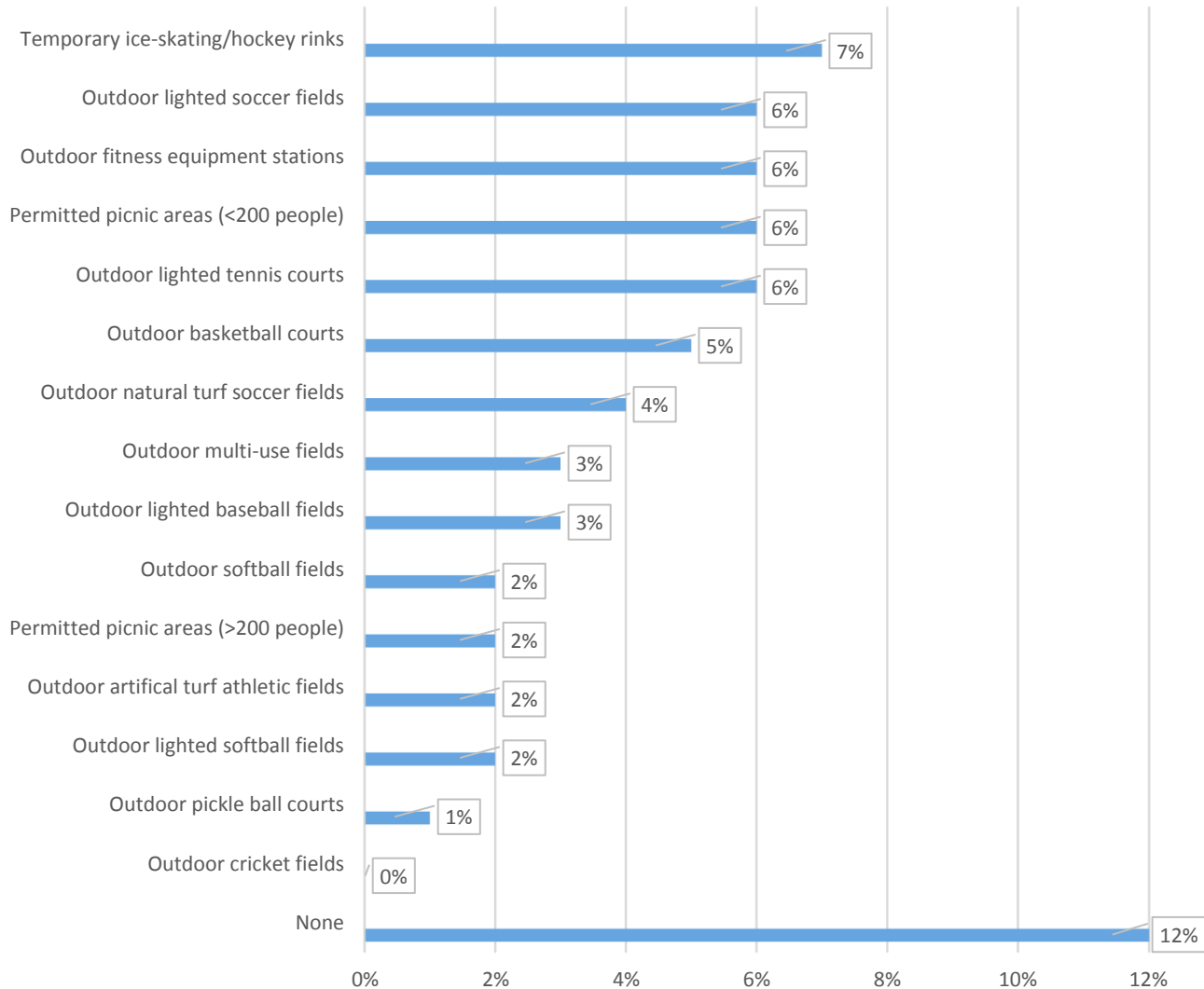
Finding #11: Out of twenty-five different types of outdoor parks, paths, sports fields, aquatic facilities and ice-skating facilities, walking and biking paths were by a very large margin the most important parks, paths, and facility (based on a sum of their top 4 choices). 51% of households selected walking and biking pathways as their #1 most important outdoor facility, and 72% selected walking and biking pathways as one of their top 4 facilities. Nature pathways (47%), neighborhood/school parks (41%), outdoor aquatic parks (24%) and playground equipment (24%) were the next 4 most important outdoor facilities.

The chart below shows the 10 outdoor parks, paths, sports fields, aquatic facilities, and ice-skating facilities that received the highest percent of most important facilities (based on a sum of their top 4 choices). The following page shows the percentage of households who selected one of the remaining 15 facilities.



Woodridge Park District Resident Survey Report

11th -25th Most Important Types of Outdoor Parks, Paths, Sports Fields, Aquatic Facilities, and Ice-Skating Rinks



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Cross-tabular analysis by households with and without children. Sports fields were more important to households with children than households without children. The tabular data below shows the highest priority sports fields based on households with children

Most Important Sports Fields for Households with Youth 10 & under (Based on Sum of Top 4 Choices)

- 1st Most Important Outdoor baseball fields**
- 2nd Most Important Outdoor natural turf soccer fields**
- 3rd Most Important Outdoor lighted soccer fields**
- 4th Most Important Outdoor softball fields**

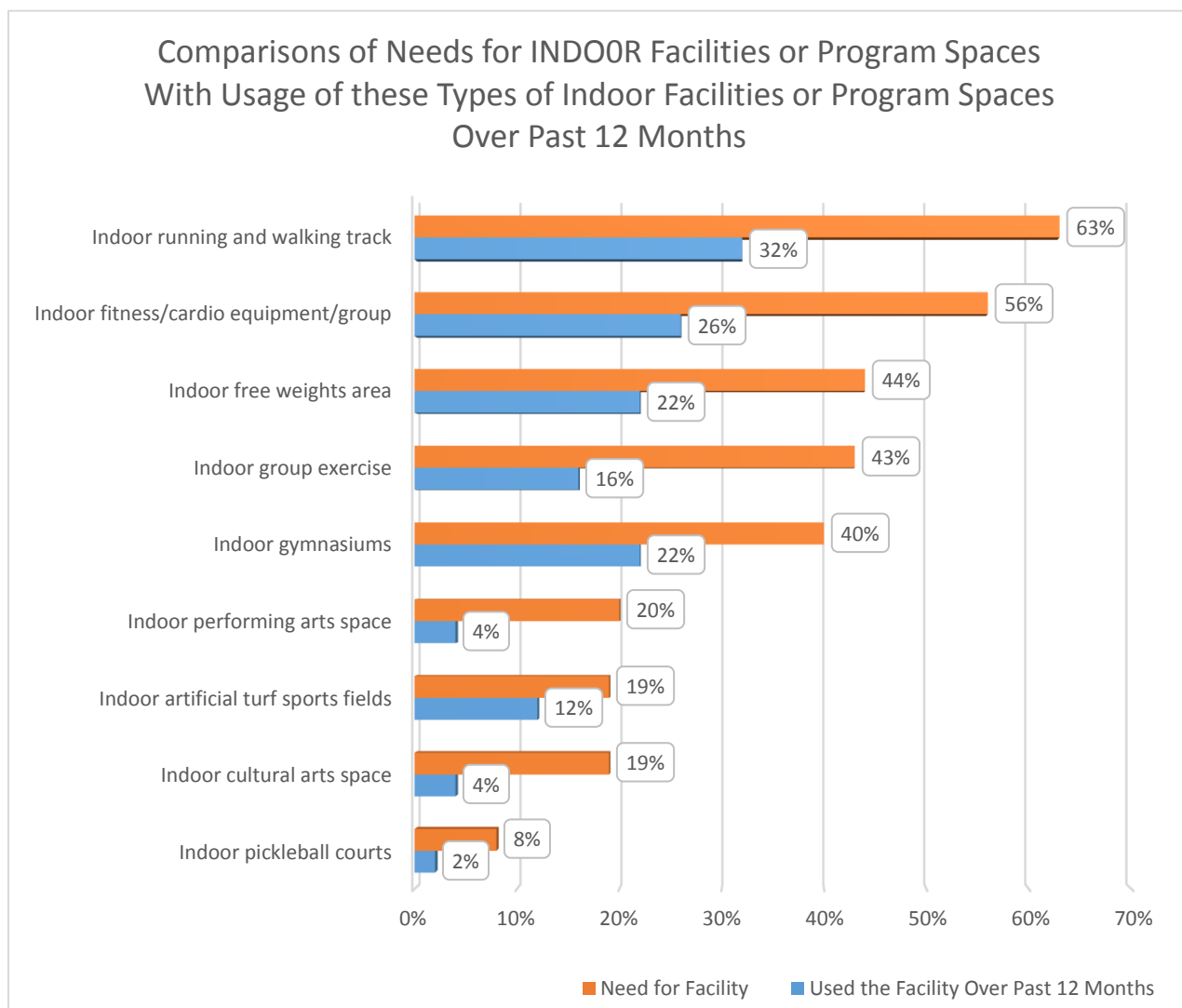
Most Important Sports Fields for Households with Youth 11-19 (Based on Sum of Top 4 Choices)

- 1st Most Important Outdoor baseball fields**
- 2nd Most Important Outdoor natural turf soccer fields**
- 3rd Most Important Outdoor lighted baseball fields**
- 4th Most Important Outdoor lighted soccer fields**

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Finding #12: Out of nine types of INDOOR Facilities or Program Spaces, the highest percentage of respondents have a need for indoor running and walking track (63%), indoor fitness/cardio equipment (56%), indoor free weights area (44%), indoor group exercise (43%) and gymnasiums (40%). The percent of respondents that used these facilities and program spaces over the past 12 were indoor running and walking track (32%), indoor fitness/cardio equipment (26%), indoor free weights area (22%), indoor group exercise (16%) and gymnasiums (22%).

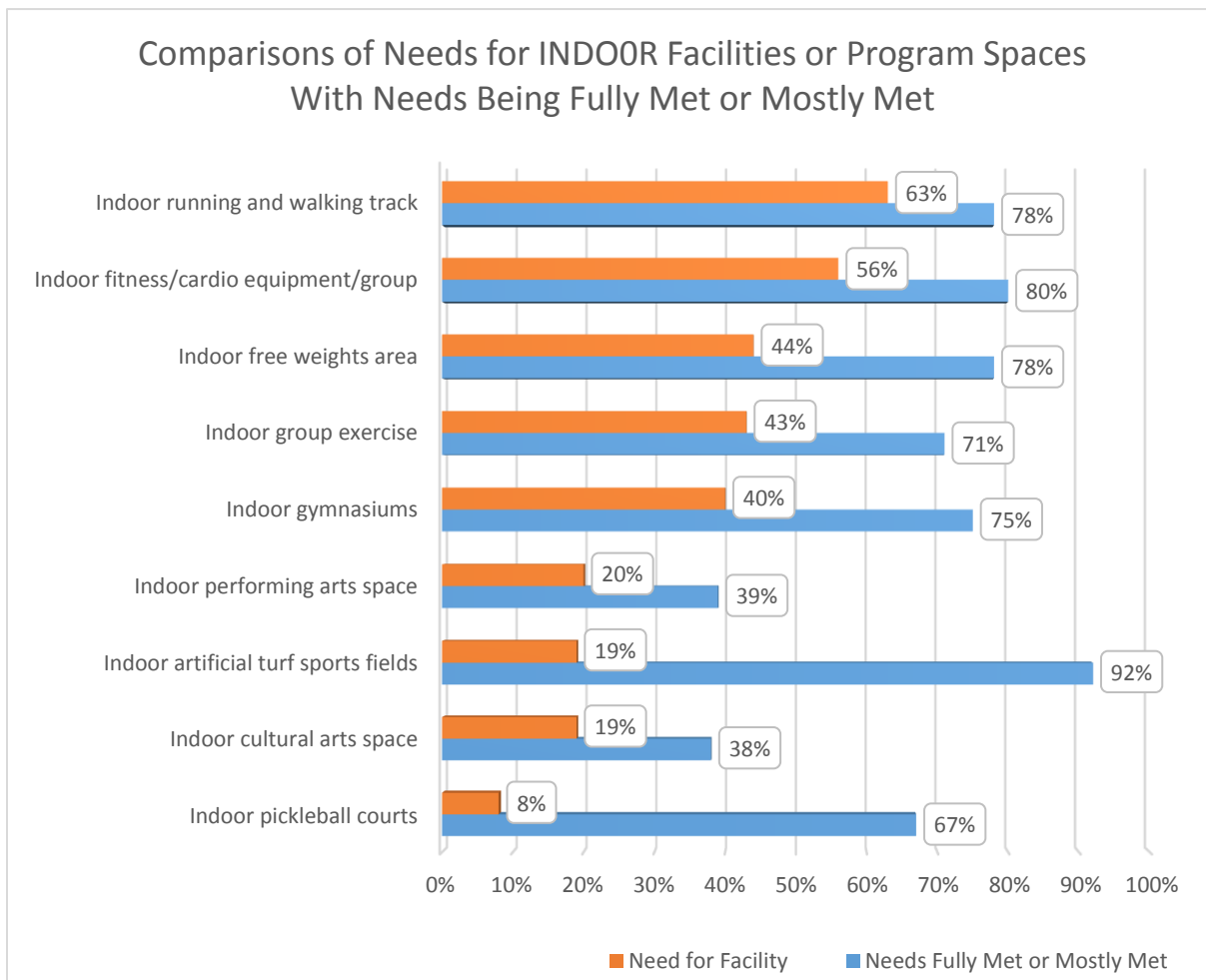
The need and usage over the past 12 months for all nine facilities is shown in the chart below.



Woodridge Park District Resident Survey Report

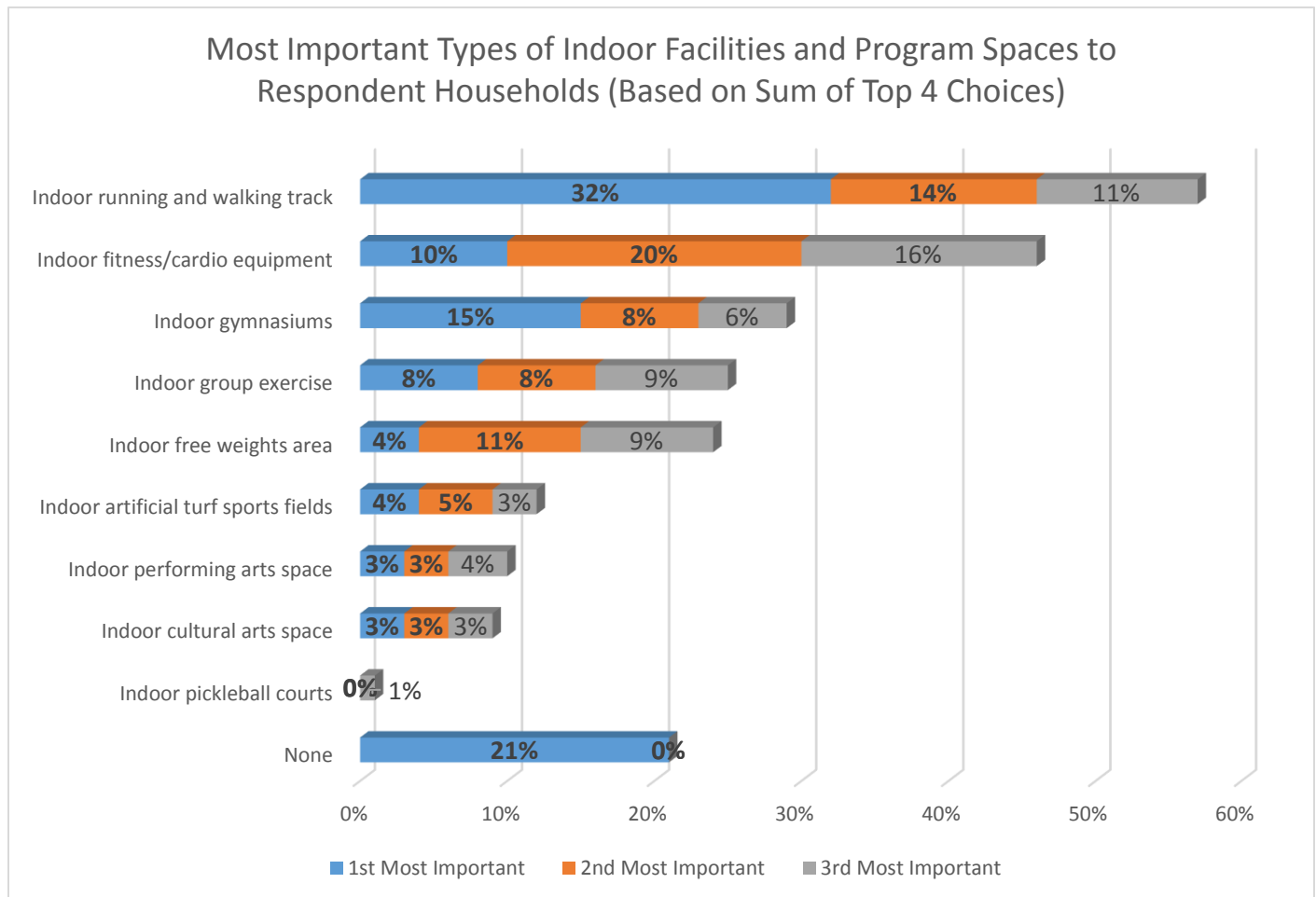
Finding #13: The Woodridge Park District is doing an excellent job in meeting the needs of respondent households for indoor facilities and program spaces. At least 71% of households having a need for an indoor running and walking track, indoor fitness/cardio equipment, indoor free weights area, indoor group exercise area, and indoor gymnasium indicated their needs were fully met or mostly met. Indoor performing arts space (39%) and cultural arts spaces (38%) are the only two indoor facilities that less than 67% of households indicated their needs were fully met or mostly met.

The need and need being fully met/mostly met for all nine types of indoor facilities and program spaces are shown in the chart below.



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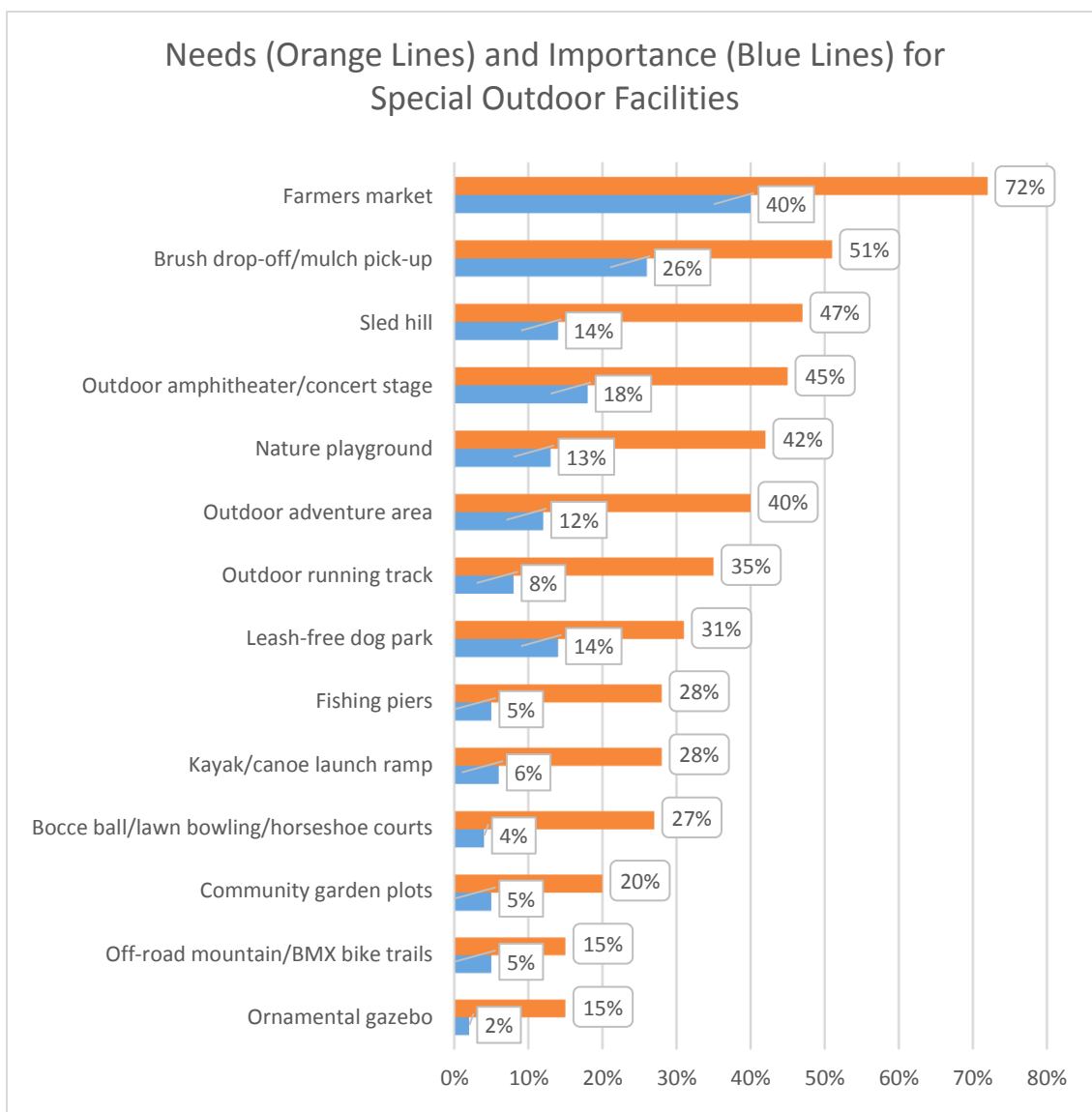
Finding #14: Out of nine different INDOOR facilities and program spaces, the facilities and program spaces that are most important to households (based on a sum of their top 4 choices) were indoor running and walking track (57%), indoor fitness/cardio equipment (46%), and indoor gymnasiums (29%). The chart below shows the importance of each of the 9 indoor facilities and program spaces (based on a sum of their top 4 choices).



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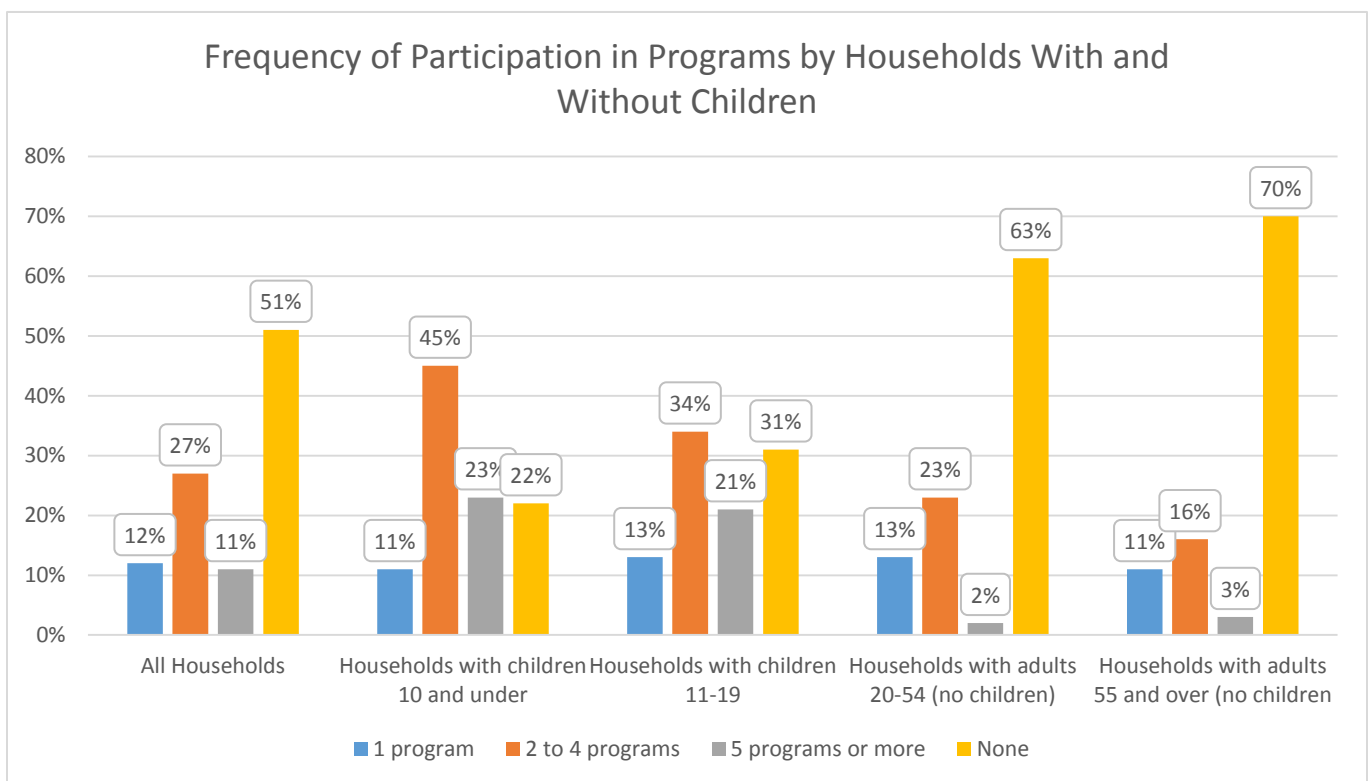
Finding #15: Out of fourteen types of special outdoor facilities, the highest percentage of respondents have a need for Farmers Market (72%), brush drop-off/mulch pick-up (51%), sled hill (47%) and outdoor amphitheater/concert stage (45%). By a wide-margin, Farmers Market (40%) was the outdoor special facility that was most important to households (based on sum of top 2 choices). Brush drop-off/mulch pick-up (26%) and outdoor amphitheater/concert stage (18%) were the next most important special outdoor facilities.

The need and importance for all fourteen special outdoor facilities is shown in the chart below.



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Finding #16: 49% of households participated in programs, classes, and/or activities provided by the Woodridge Park District over the past 12 months. This is a very high percentage. 78% of households with children 10 and under participated in programs, classes and or activities provided by the Woodridge Park District over the past 12 months. Most households who participated in programs and activities participated in 1-3 programs and activities during the past 12 months, providing opportunities for increasing numbers of programs households participate in.

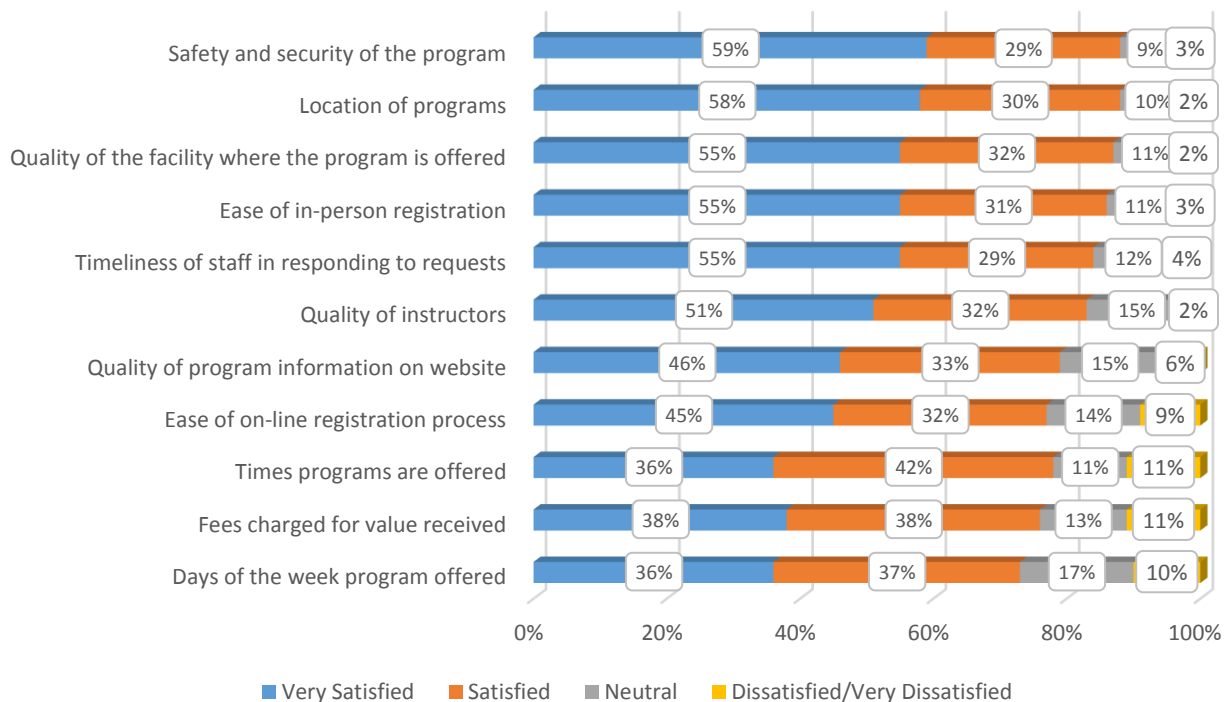


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Finding #17: Overall satisfaction ratings for programs, classes and activity services is very high, particularly very satisfied ratings. Eight out of eleven class, program and activity services had higher than 40% “very satisfied ratings”. Safety and security of the program (59%), location of the program (58%), quality of the facility where the program is offered (55%), ease of in-person registration (55%), timeliness of staff in responding to requests (55%) and quality of instructors (51%) all had “very satisfied” ratings of over 50%.

78% of household respondents rated the times programs are offered as “very satisfied” (36%) or satisfied (42%) and 83% of household respondents rated the days of the week program offered as “very satisfied” or satisfied (36%). Generally, satisfaction with times programs are offered and days offered are lower for agencies that have high participation in programs, classes and activities.

Very Satisfied and Satisfied Ratings by Safety and Security of the Program, Location of the Programs, Quality of the Facility Where Program is Offered, Ease of in-Person Registration and Timeliness of Staff in Responding to Request

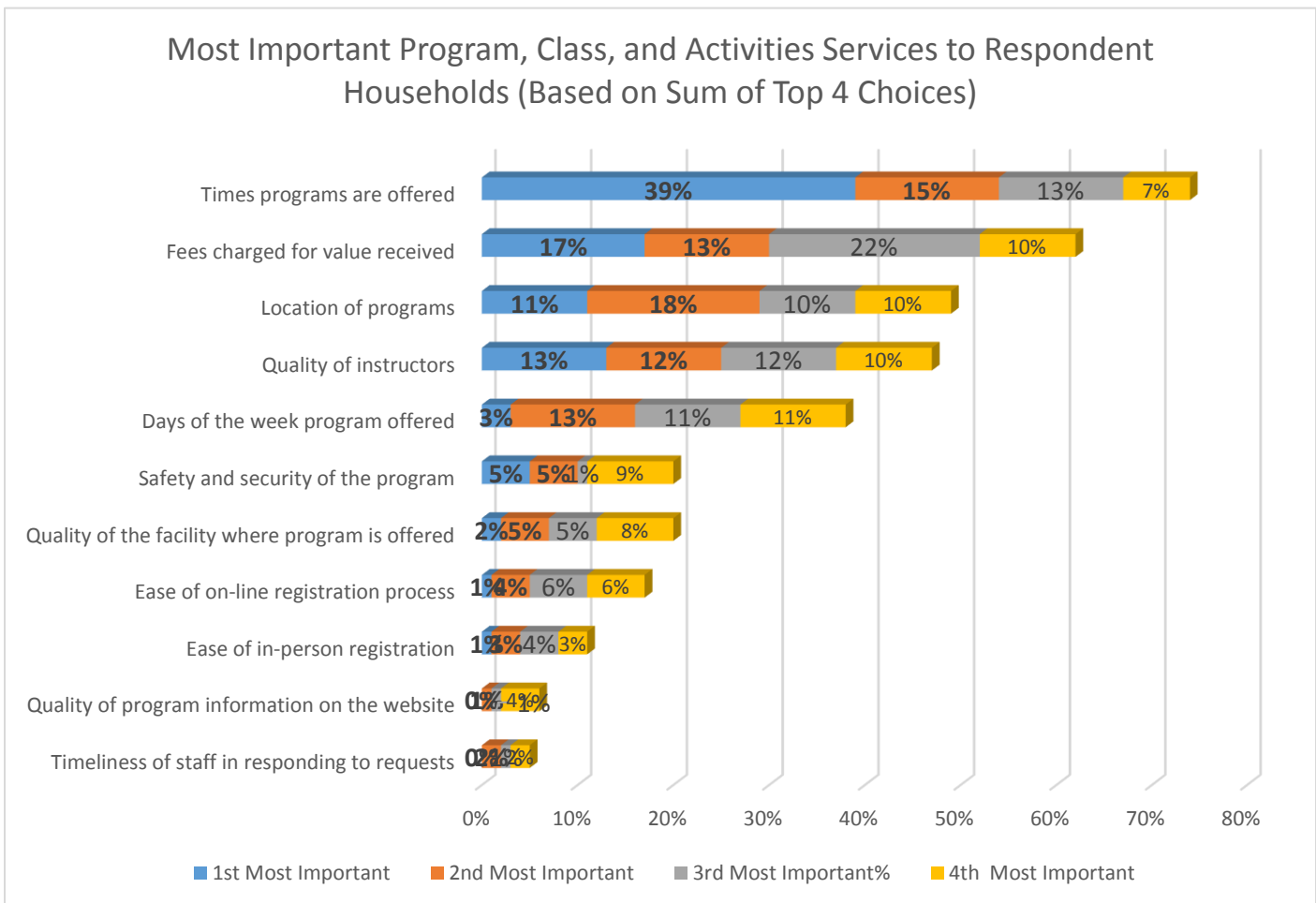


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Finding #18: Out of eleven program, class, and activities services, times programs are offered is the most important to households (based on a sum of their top 4 choices). 74% of household respondents indicated times programs are offered as one of their top 4 choices, with 39% of respondents indicating it was the most important service. Fees charged for value received (62%), location of programs (48%) and quality of instructors (47%) were the next three most important services.

As indicated under Finding #19, 78% of households are very satisfied or satisfied with “times programs are offered”, 76% are very satisfied or satisfied with fees charged for value received, 88% are very satisfied or satisfied with location of programs, and 83% are very satisfied or satisfied with the quality of instructors.

The chart below shows the importance of each of the 11 program, class and activities services (based on a sum of their top 4 choices).

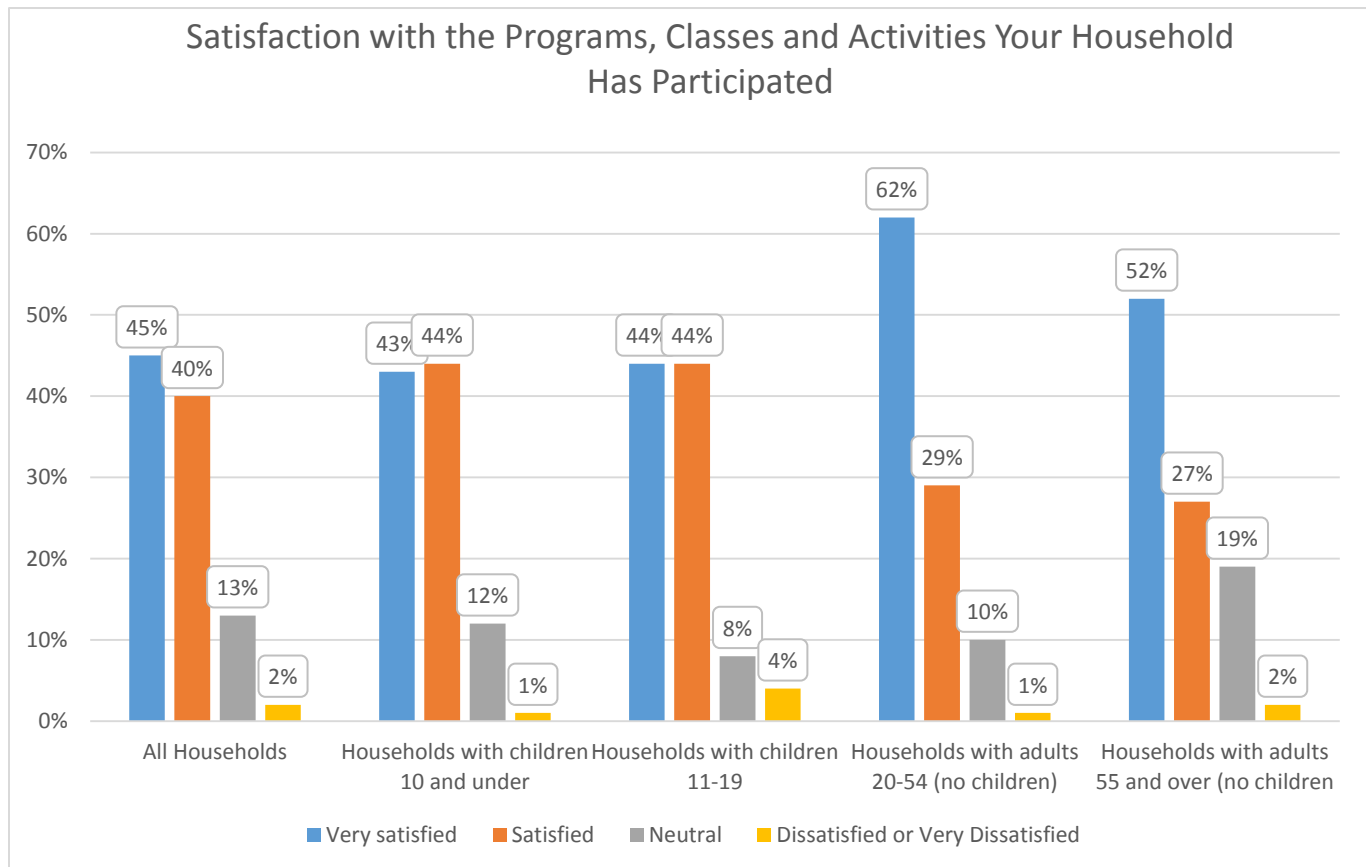


Woodridge Park District Resident Survey Report

Finding #19: Overall satisfaction with program, class and activity services are very high, both for households with children and without children. 87% of households with children 10 and under are either very satisfied (43%) or satisfied (44%) with program, class, and activity services. 12% are neutral, and 1% are dissatisfied or very dissatisfied.

88% of households with children 10 and under are either very satisfied (44%) or satisfied (44%) with program, class, and activity services. 8% are neutral, and 4% are dissatisfied or very dissatisfied. 90% of households without children and all adults 20-54 years of age are either very satisfied (62%) or satisfied (29%), with 10% being neutral and 1% dissatisfied or very dissatisfied. 79% of households without children and adults 55 are either very satisfied (52%) or satisfied (27%) with 19% being neutral, and 2% dissatisfied or very dissatisfied.

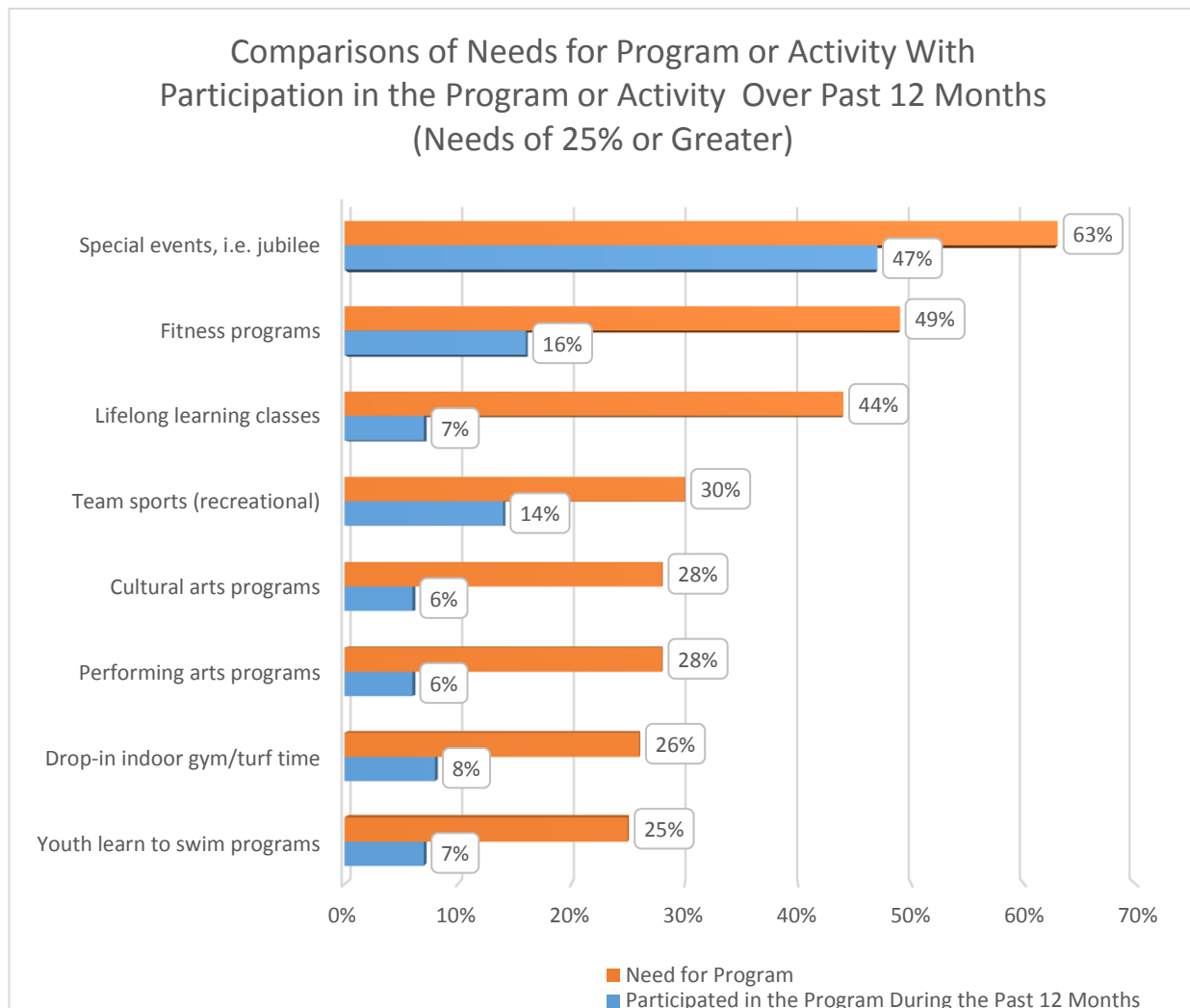
Clearly satisfaction with overall program, class and activity services is very high.



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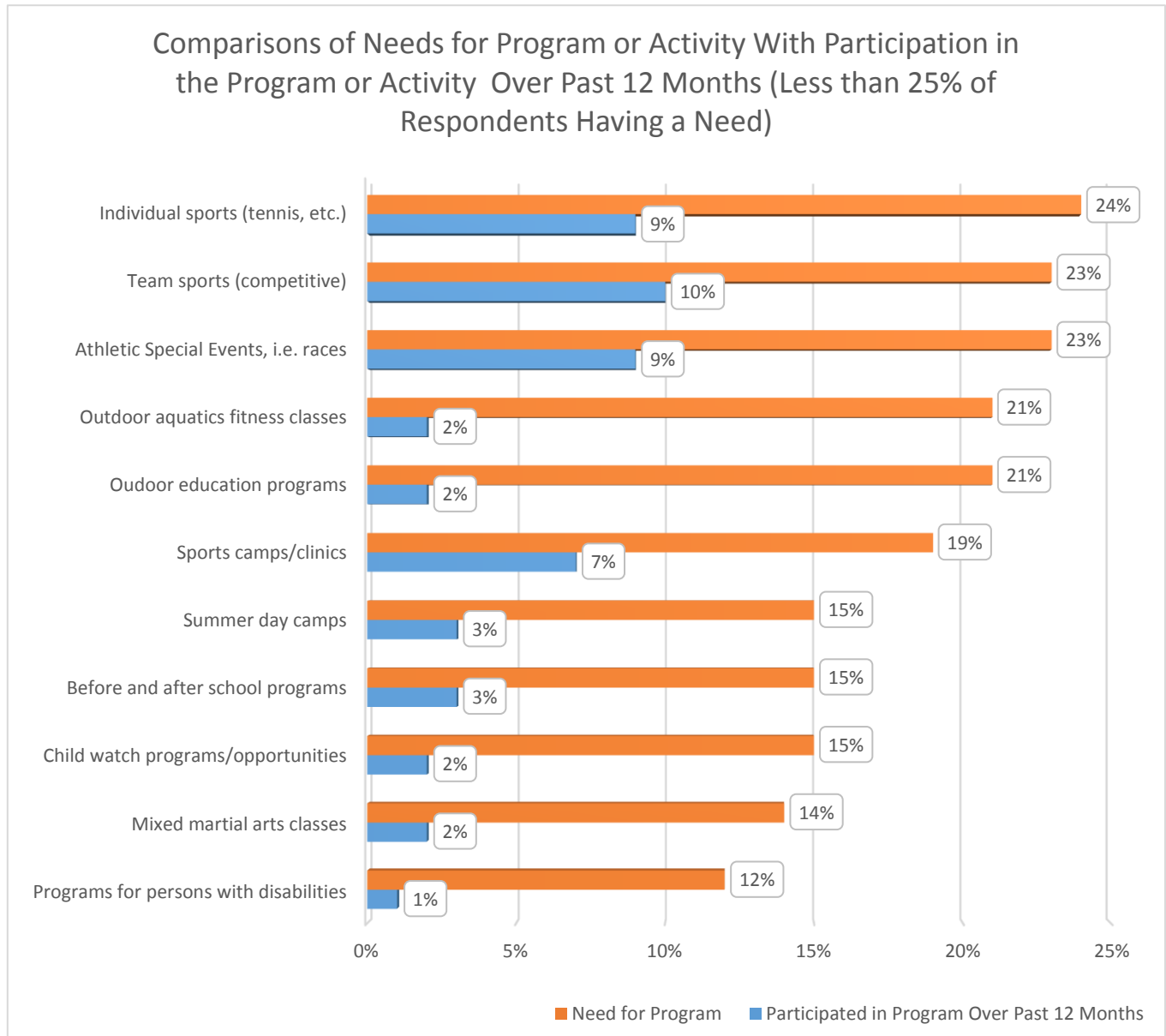
Finding #20: Out of nineteen types of programs or activities, the highest percentage of respondents have a need for special events (63%), followed by fitness programs (49%) and lifelong learning programs (44%). The percent of respondents that used these programs or activities over the past 12 months were special events, i.e. jubilee (47%), fitness programs (16%), and lifelong learning classes (7%).

The need and usage over the past 12 months for the 8 programs or activities that at least 25% of households have a need for are shown in the chart below. On the following page are the needs for programs and activities where less than 25% of households have a need.



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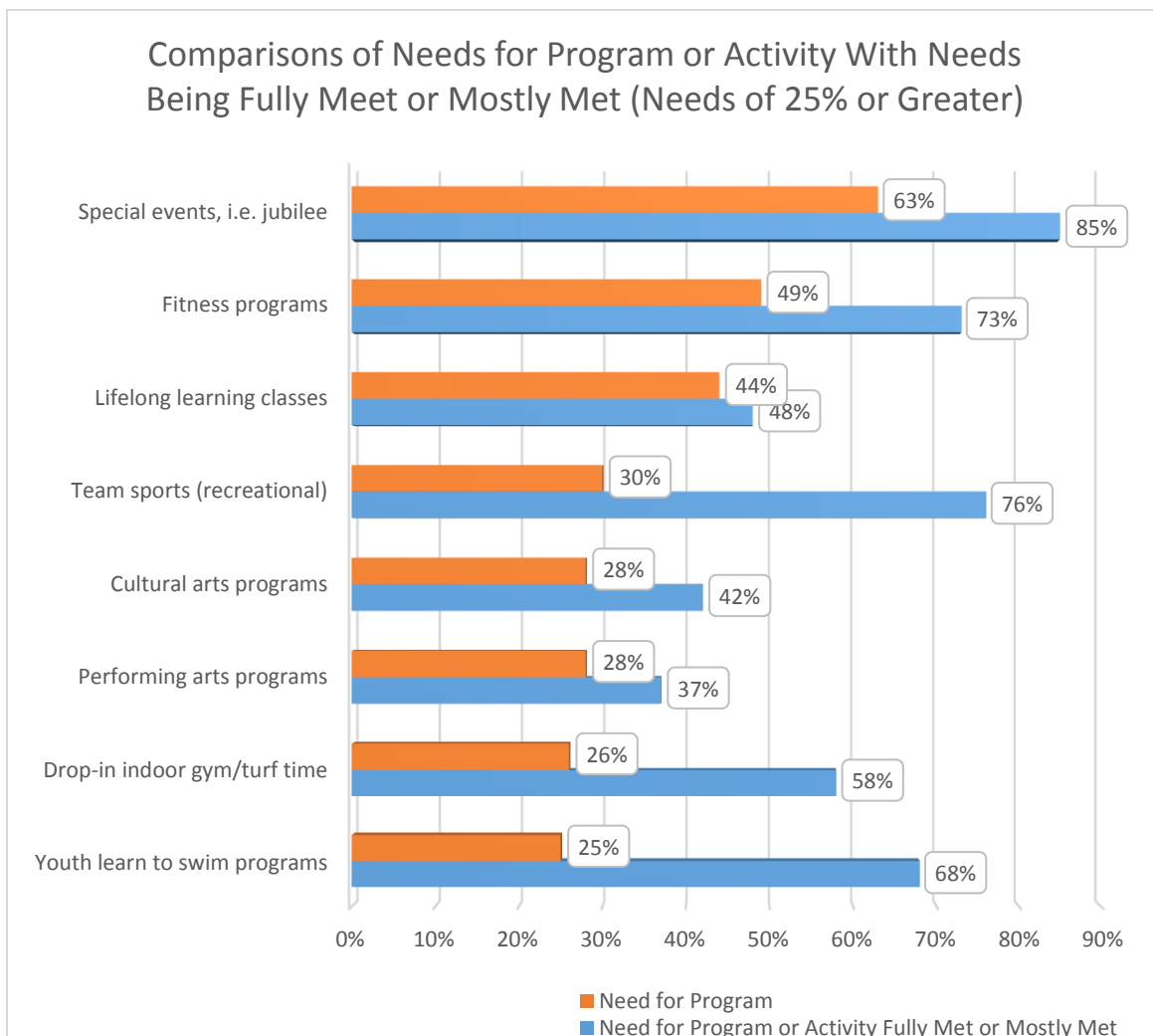
Finding #20: (Continued for Needs and Usage for Programs and Activities where less than 25% of households have a need).



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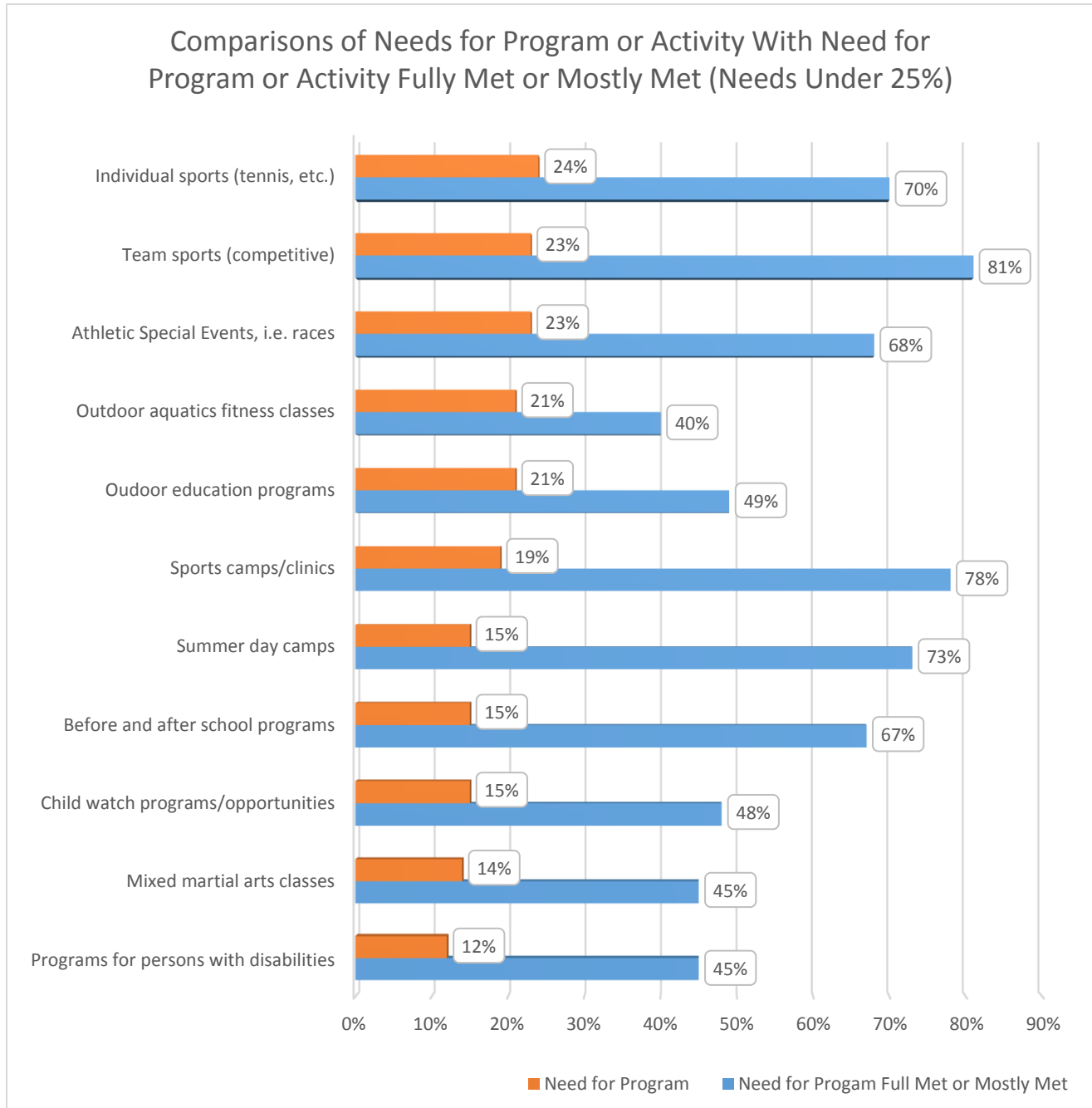
Finding #21: The Woodridge Park District is doing an excellent job in meeting the needs of respondent households for programs and activities, with significant opportunities to increase household participation. Programs or activities where the highest percent of those having a need participated in the program or activity, are special events (85% of those households having a need participated in special events), fitness programs (73% of those having a need for fitness programs indicated their needs were fully met or mostly met), recreational team sports (76% of those having a need indicated their needs were fully met or mostly met) and youth learn to swim classes (68% of those having a need indicated their needs are fully met or mostly met).

The chart below shows the percent of needs being fully met or mostly met for those programs and activities where at least 25% of households indicated a need. The following page shows the percent of needs being fully met or mostly met for programs and activities where less than 25% of households having a need.



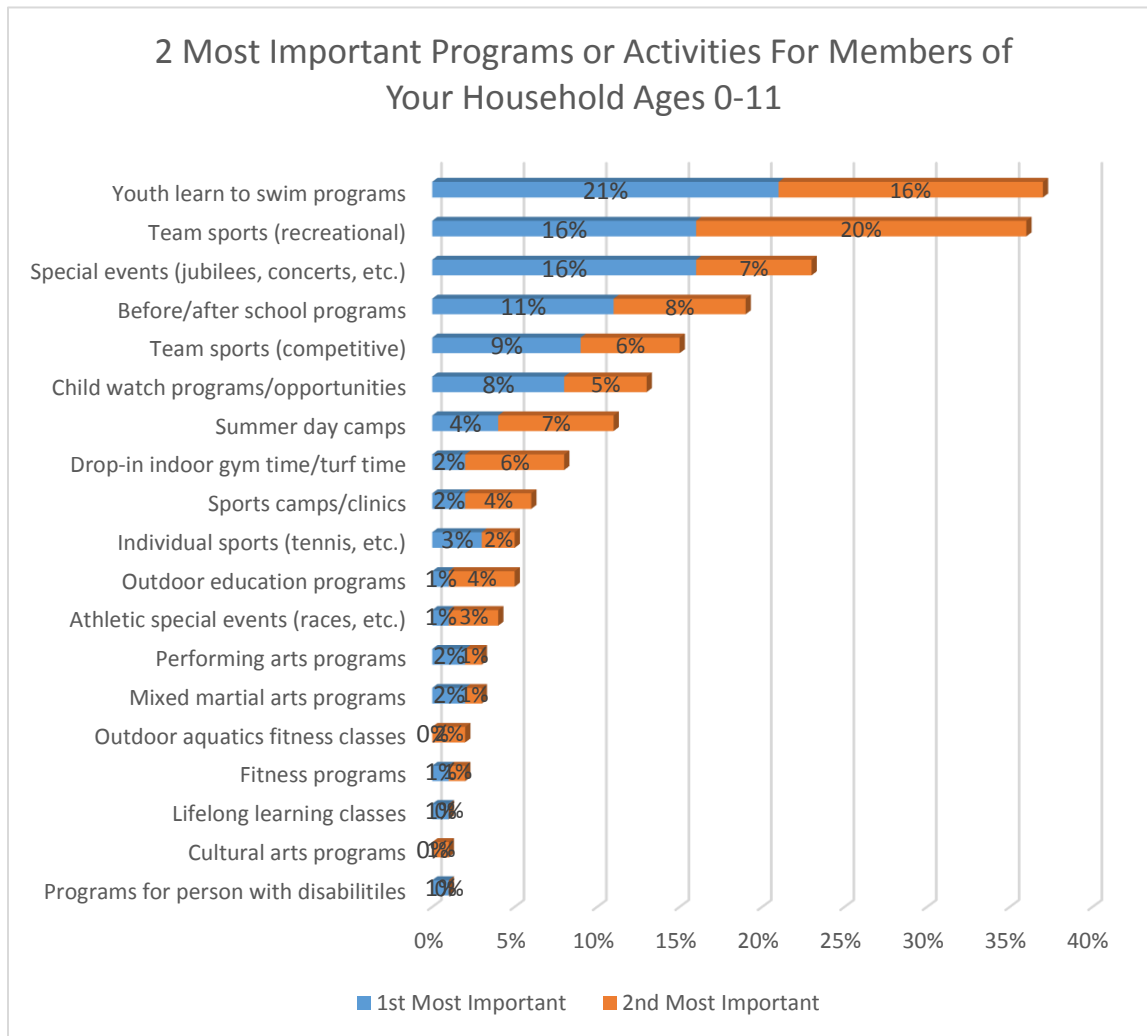
Woodridge Park District Resident Survey Report

Finding #21: (Continued for Needs being Fully Met or Mostly Met for Programs and Activities where less than 25% of households have a need).



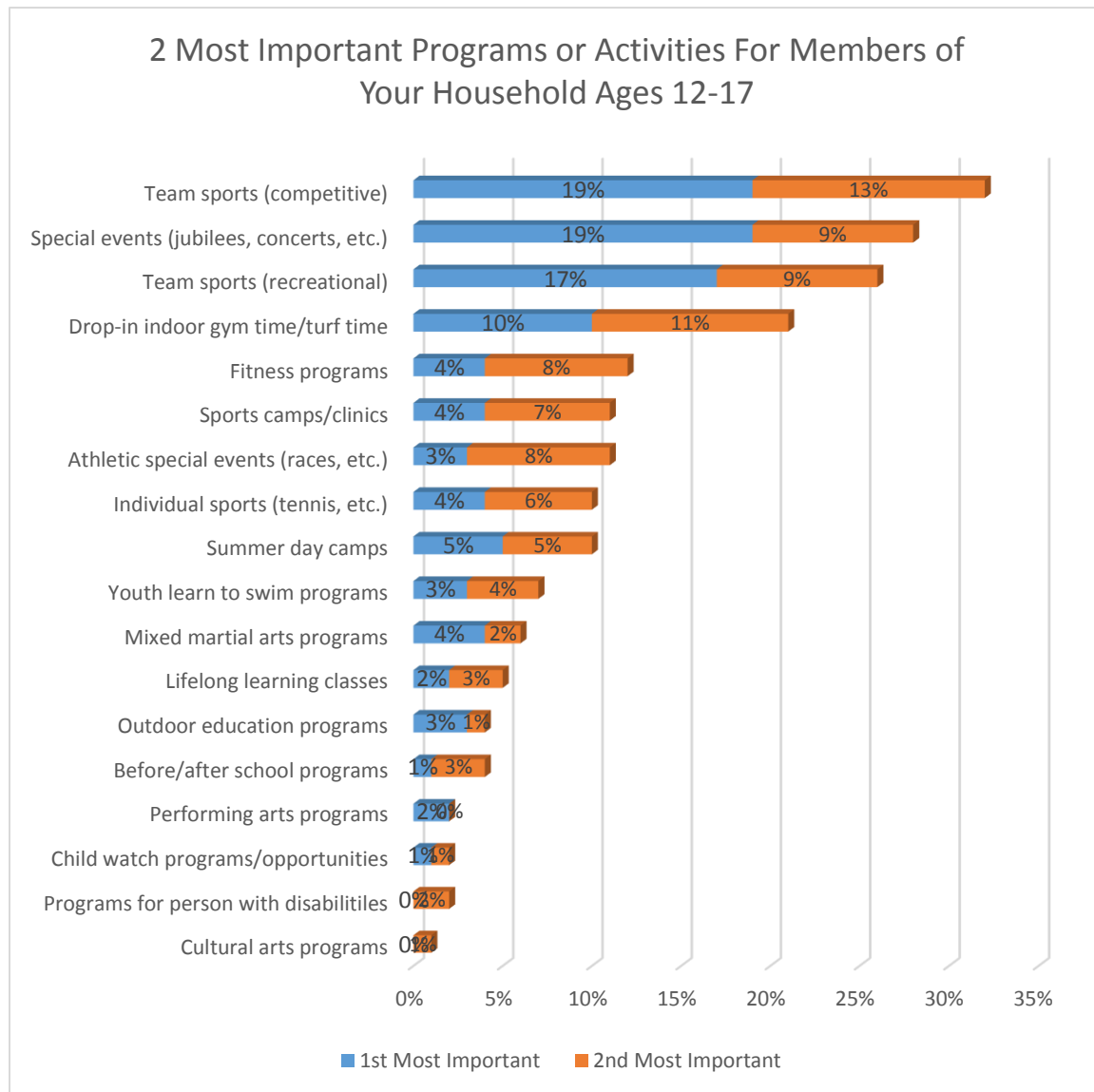
Woodridge Park District Resident Survey Report

Finding #22: Respondents were asked to indicate the 2 types of programs or activities that were most important to members of their household of different ages. The chart below indicates the 2 most important programs or activities for members of household ages 0-11.



Woodridge Park District Resident Survey Report

Finding #22 (continued): Respondents were asked to indicate the 2 types of programs or activities that were most important to members of their household of different ages. The chart below indicates the 2 most important programs or activities for members of household ages 12-17



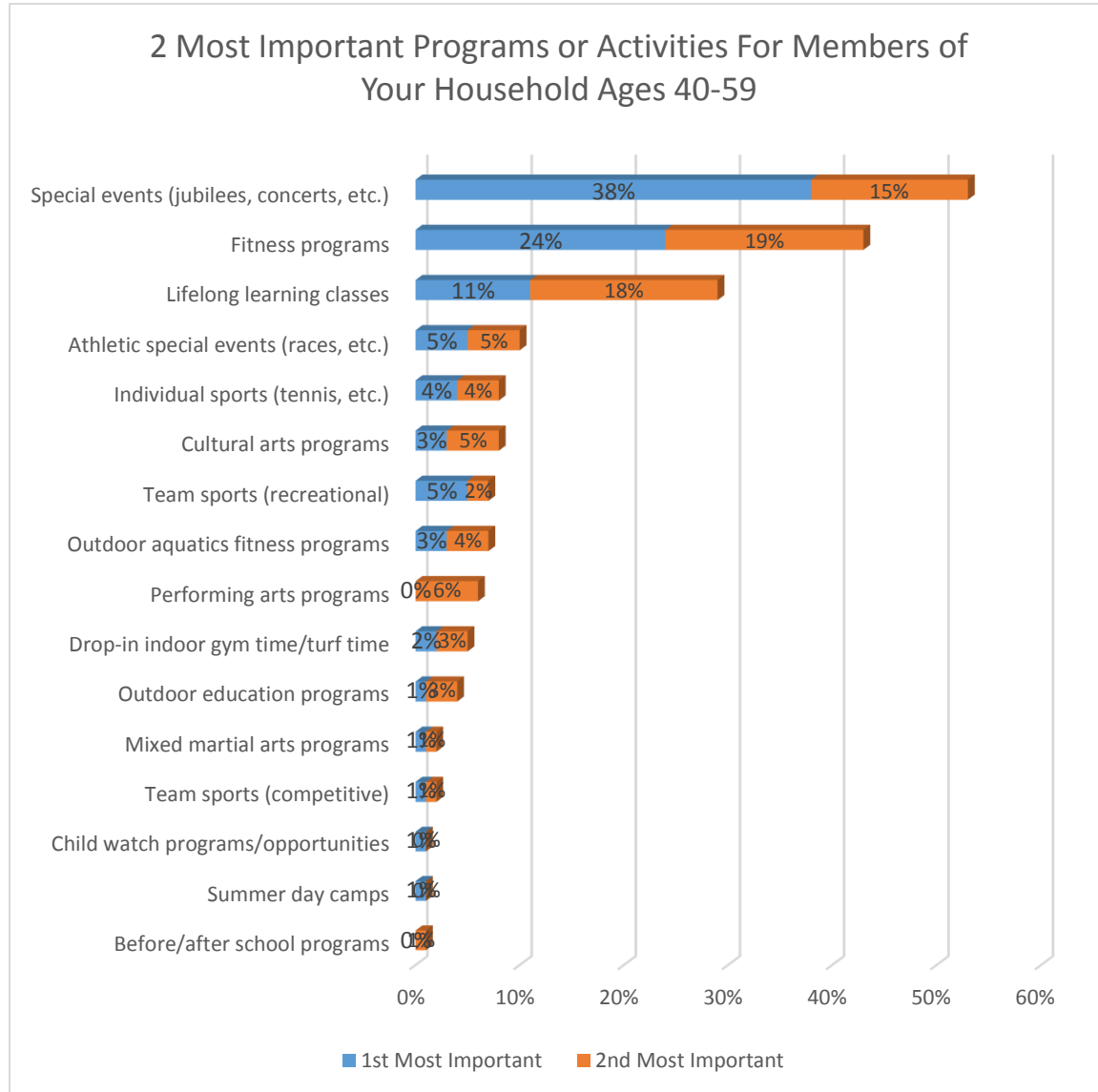
Woodridge Park District Resident Survey Report

Finding #22 (continued): Respondents were asked to indicate the 2 types of programs or activities that were most important to members of their household of different ages. The chart below indicates the 2 most important programs or activities for members of household ages 18-39



Woodridge Park District Resident Survey Report

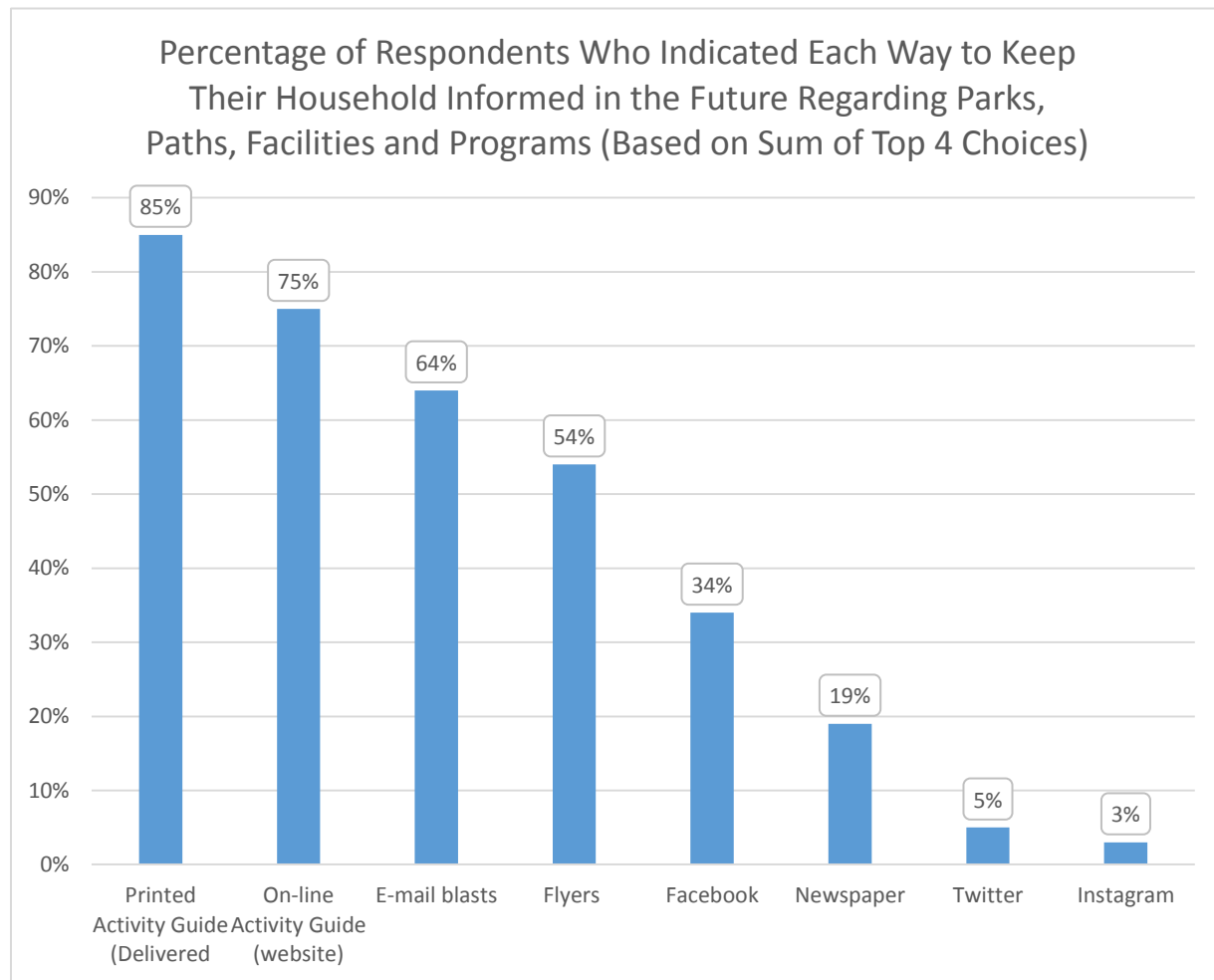
Finding #22 (continued): Respondents were asked to indicate the 2 types of programs or activities that were most important to members of their household of different ages. The chart below indicates the 2 most important programs or activities for members of household ages 40-59.



Woodridge Park District Resident Survey Report

Finding #23: 85% of household respondents indicated the printed Activity Guide (delivered) and 75% of respondents indicated the On-Line Activity Guide when asked to indicate the four ways they felt would be most important for the Woodridge Park District to focus on in the future in order to keep their household informed about parks, paths, facilities and programs.

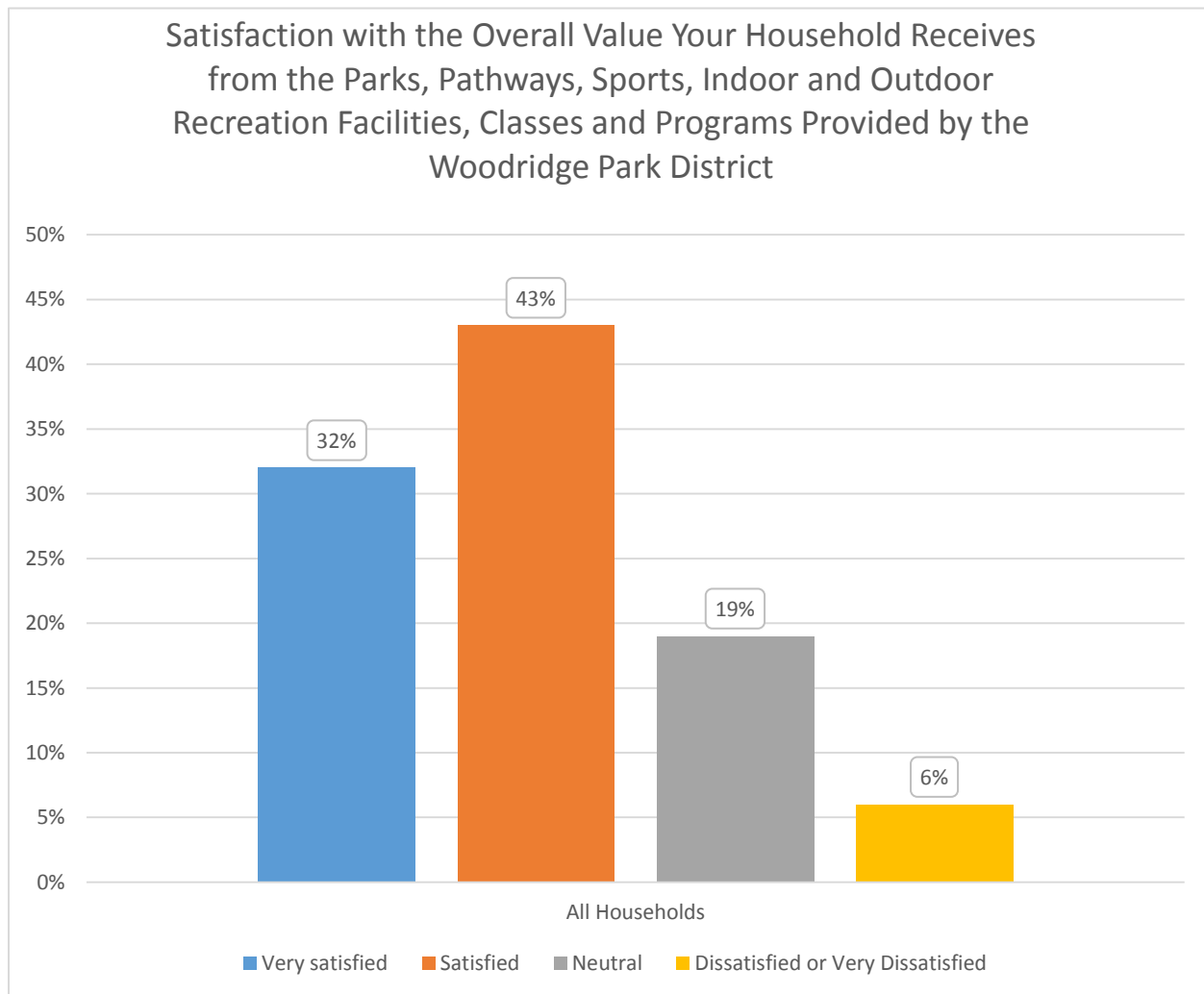
The chart below indicates the percentage of household respondents who indicated each way to keep their household informed (based on the sum of their top 4 choices)



Woodridge Park District Resident Survey Report

Finding #24: 75% of household respondents indicated they were very satisfied (32%) or satisfied with the overall value their household receives from the paths, parkways, sports, indoor and outdoor recreation facilities, classes and programs provided by the Woodridge Park District. 19% are neutral and 6% are either dissatisfied or very dissatisfied.

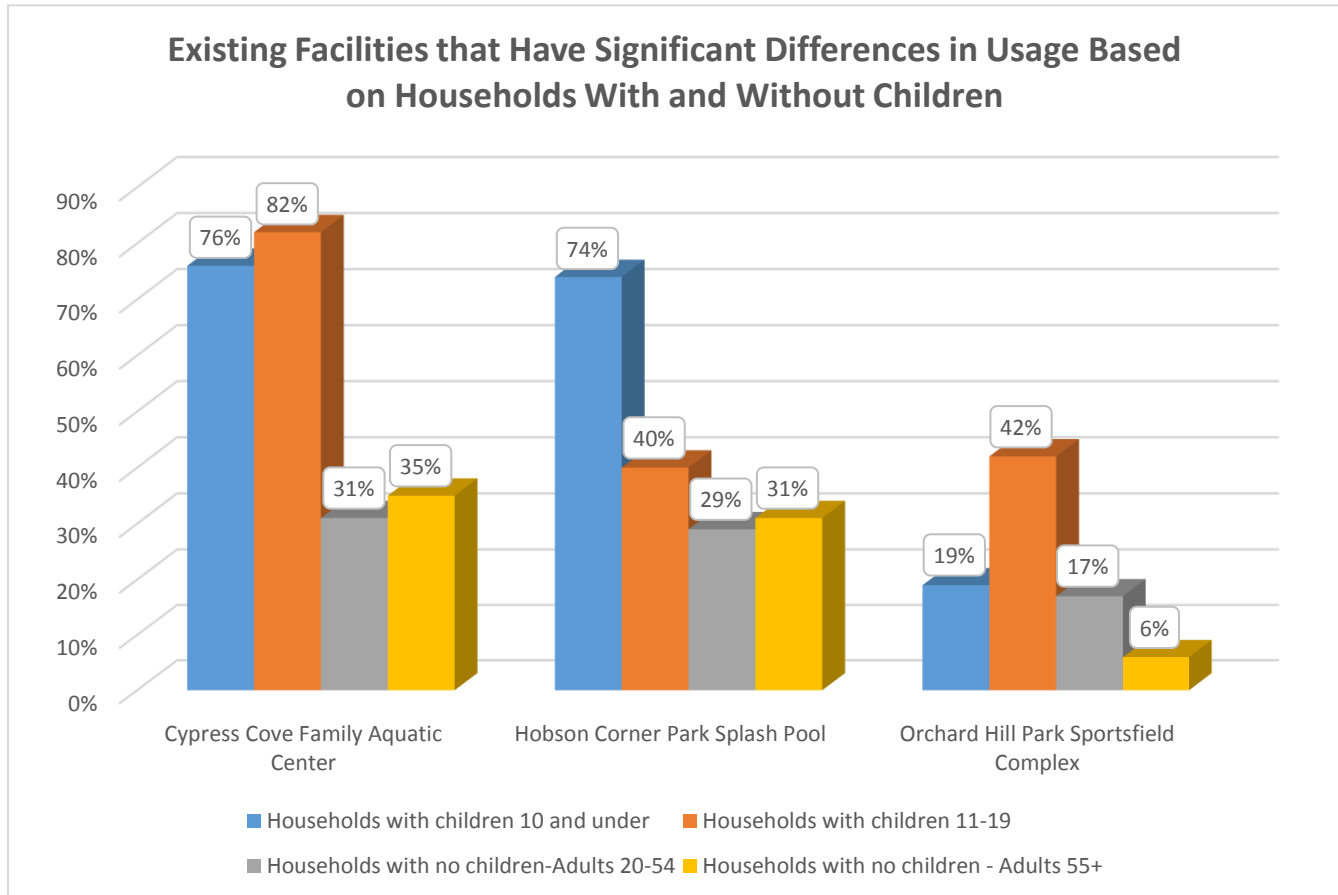
The chart below shows satisfaction levels based on households with children and households without children. On the following page is a chart showing the positive impact that participation in programs and activities has on satisfaction with the overall value received.



Woodridge Park District Resident Survey Report

Key Survey Findings by Households With and Without Children

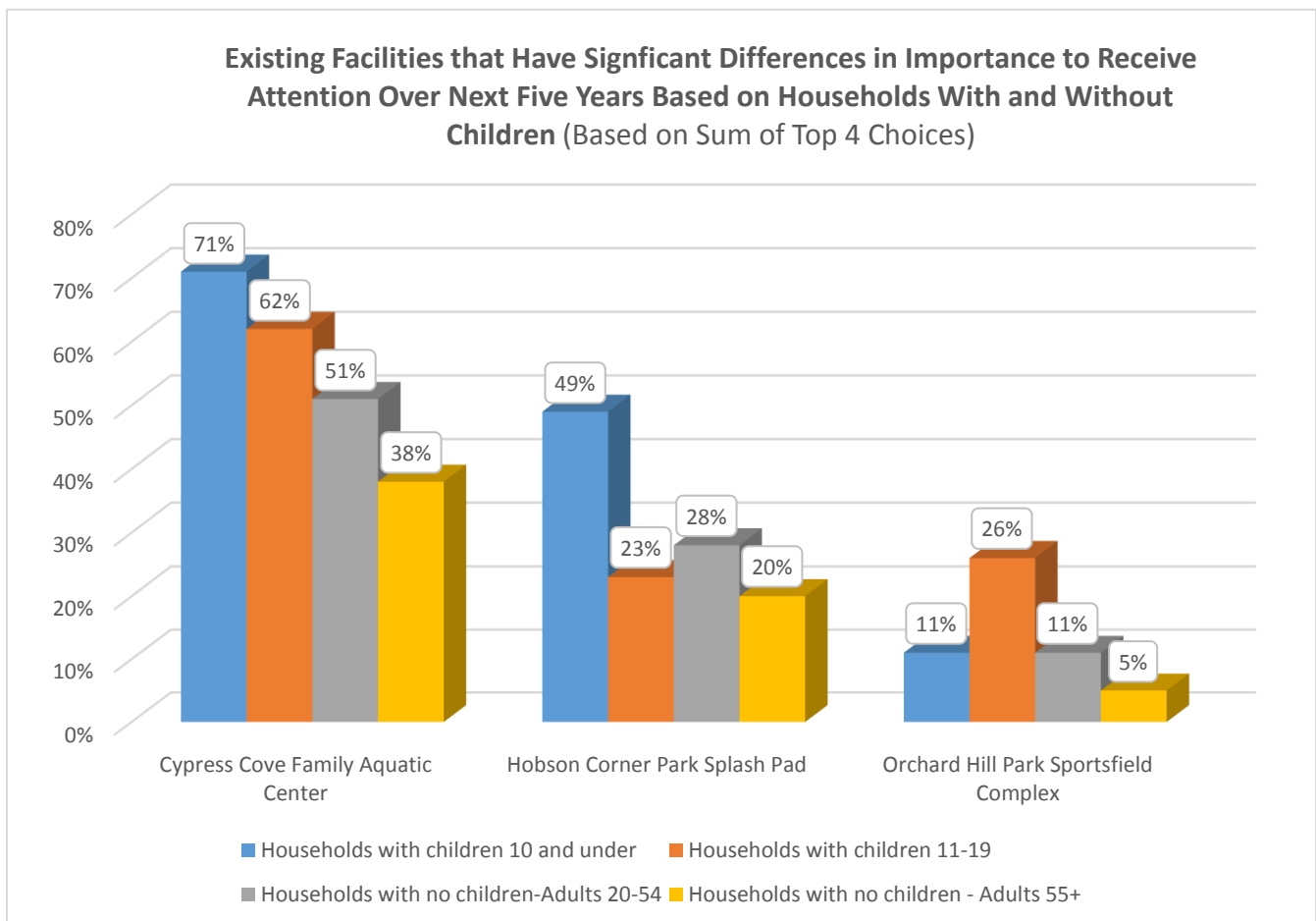
Comparison #1: Usage of the Cypress Cove Family Aquatic Park, Hobson Corner Park Splash Pad, and Orchard Hill Park Sportsfield Complex were significantly higher by households with children than households that did not have children. (Chart Below)



Woodridge Park District Resident Survey Report

Households With and Without Children

Comparison #2: A significantly higher percentage of households with children 10 and under (71%) and children 11-19 (62%) indicated they felt that the Cypress Cove Family Aquatic Center should receive the most attention over the next five years (based on sum of top 4 choices) than households without children. Additionally, significantly more households with children 10 and under indicated the Hobson Corner Park Splash Pad should receive the most attention than other types of households, and significantly more households with children 11-18 indicated that the Orchard Hill Park Sportsfield Complex should receive the most attention than other types of households. (Chart Below). Note: The Athletic Recreation Center (ARC) is not shown on the chart below since a high percent of households with and without children indicated the ARC was of high importance to emphasize over the next 5 years.

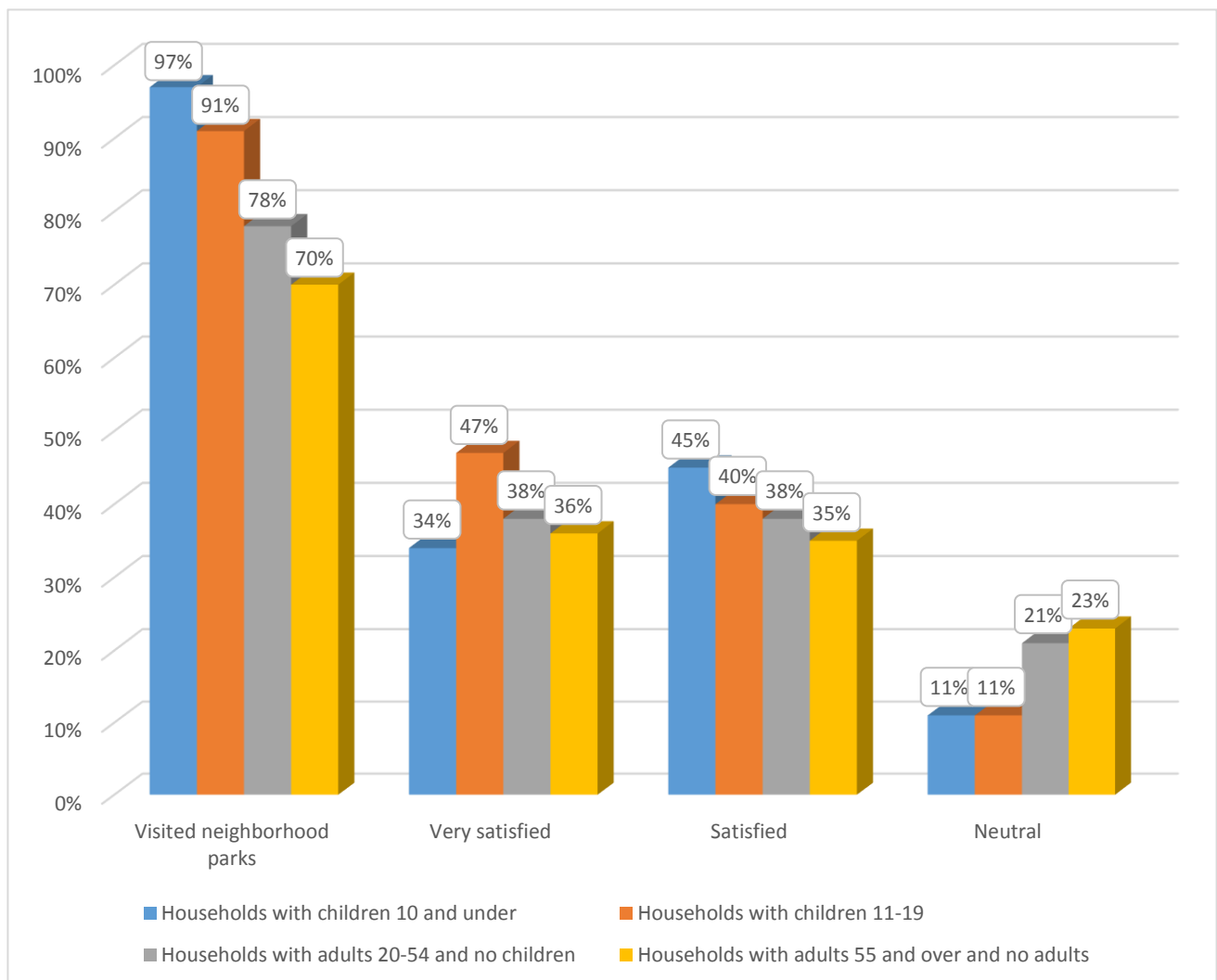


Woodridge Park District Resident Survey Report

Households With and Without Children

Comparison #3: Neighborhood/school parks are among the highest used facilities in the Woodridge Park District. As the chart below shows, significantly higher percent of households with children have used neighborhood/school parks over the past 12 months than households without children. Satisfaction levels by visitors are very high for both households with and without children. (Chart Below)

Usage of Parks is High for both Households With and Without Children, Although Usage is Higher for Household With Children. Very Satisfied Levels are High Across Households With and Without Children, with Opportunities to Be Even Higher.



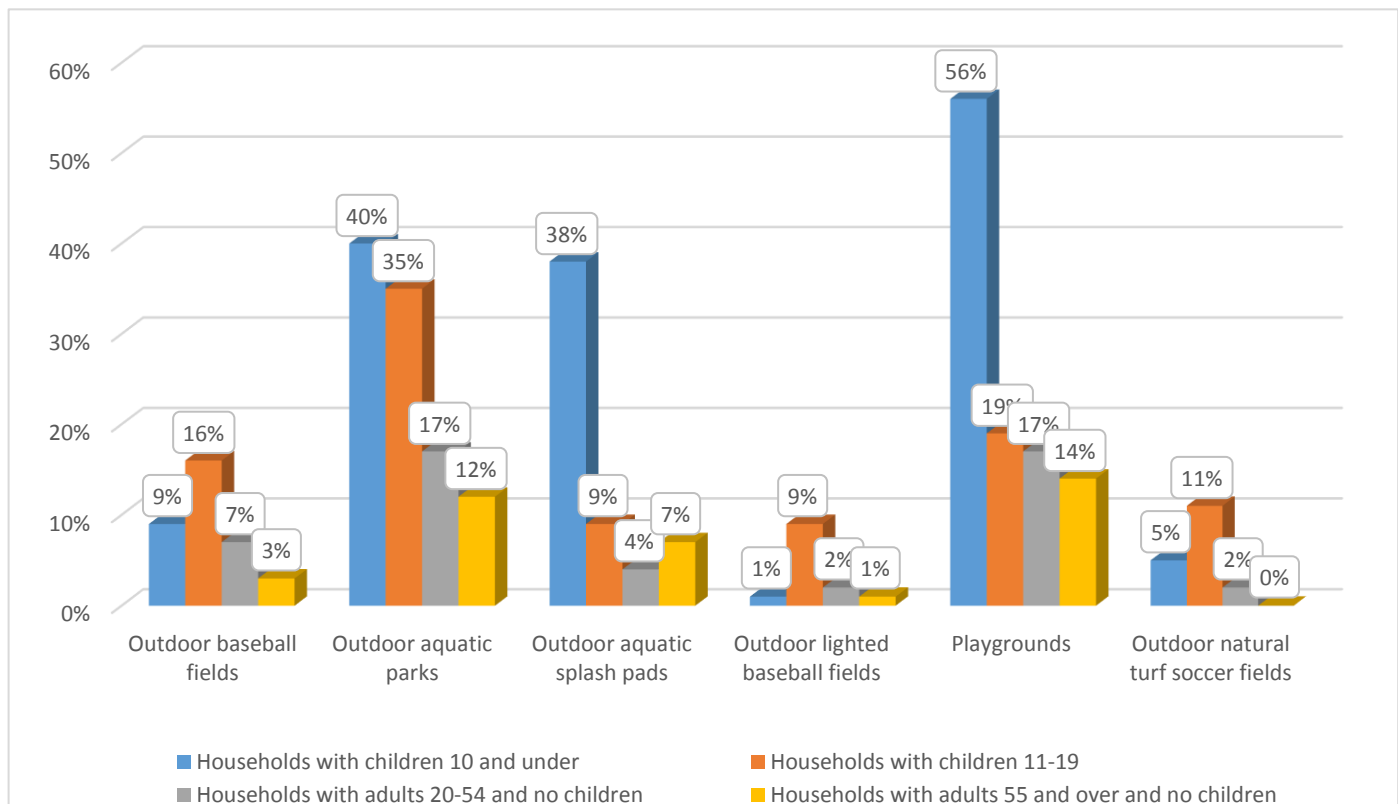
Woodridge Park District Resident Survey Report

Households With and Without Children

Comparison #4: A significantly higher percent of households with children indicated several facilities, including outdoor baseball fields, outdoor natural turf soccer fields, outdoor aquatic parks, outdoor aquatic splash pads and playground equipment as being more important (based on a sum of top 4 choices) to their households than for households without children. (Chart Below)

It is also important to note that even among households with children there are some significant differences in the importance of some facilities. For example, playground equipment and outdoor aquatic splash pads are more important to households with youth 10 and under than households without children

A Significantly Higher Percent of Households with Children Indicated Outdoor Baseball Fields, Outdoor Aquatic Parks, Outdoor Aquatic Splash Pads, Playground Equipment and Outdoor Natural Turf Soccer Fields as More Important than Households Without Children

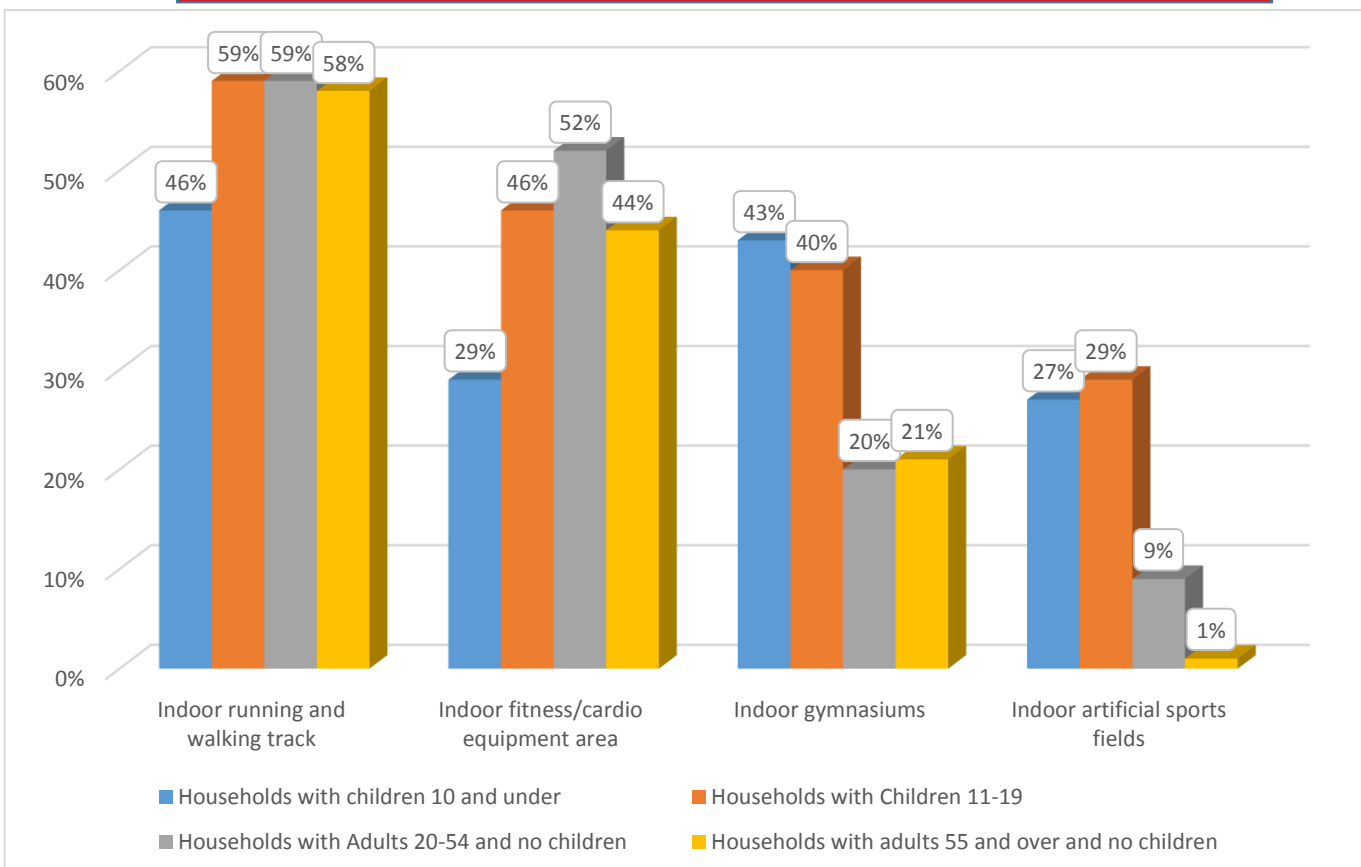


Woodridge Park District Resident Survey Report

Households With and Without Children

Comparison #5: Out of 11 indoor facilities rated, some facilities were important to both households with and without children, while other facilities were only important to either households with children or households without children. For example, all four types of households (with children 10 and under, with children 11-19, with adults 20-54 and no children, and with adults 55 and over and no children) indicated that indoor running and walking track was the most important indoor facility to their household (based on a sum of their top 3 choices). Indoor fitness/cardio equipment were in the top 3 most important indoor facilities for all four types of households. At the same time, indoor gymnasiums and indoor artificial turf sports fields were significantly more important to households with children than without children.

Indoor Running and Walking Track and Indoor Fitness/Cardio Equipment Program Spaces are Important to Households With and Without Children while Indoor Gym and Indoor Artificial Turf Sports Fields are Significantly More Important to Households With Children

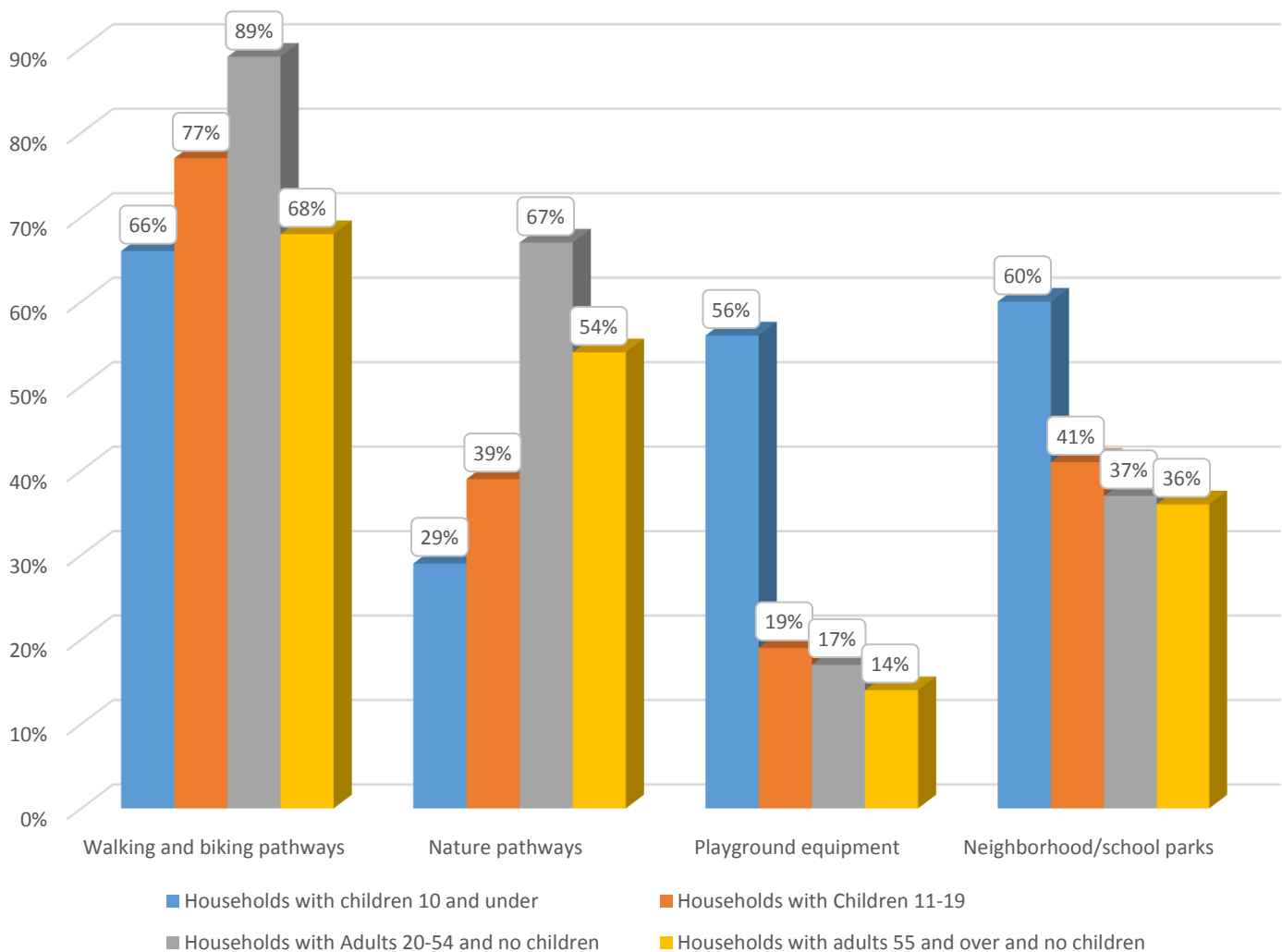


Woodridge Park District Resident Survey Report

Households With and Without Children

Comparison #6: Out of 9 types of parks, paths and outdoor facilities, walking and biking trails were the most important facility for both households with and without children, based on a sum of respondents top 4 choices. Nature trails were significantly more important to households without children than households with children. Playgrounds were significantly more important in households with young children 10 and other than for other types of households.

Walking and Biking Pathways are Very Important to Households With and Without Children. Nature Pathways are Significantly More Important to Households Without Children While Playgrounds and Neighborhood Parks are Significantly More Important for Households With Children

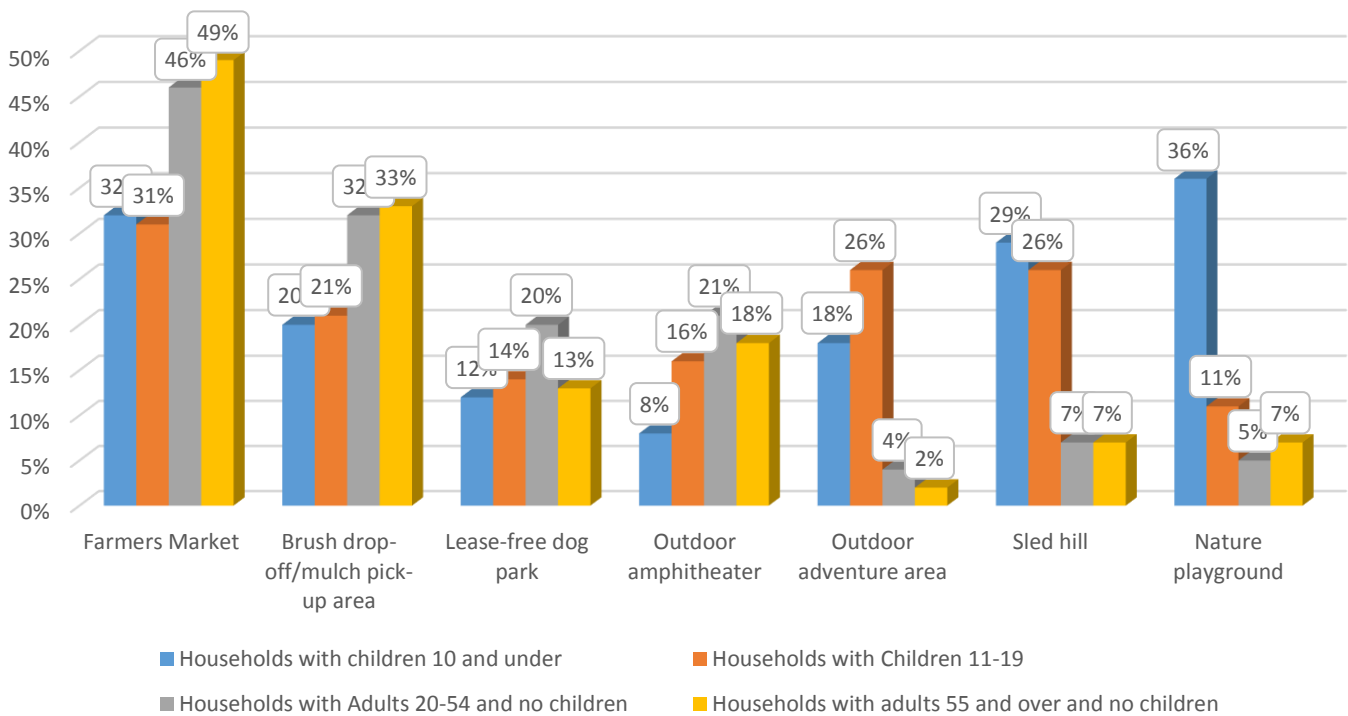


Woodridge Park District Resident Survey Report

Households With and Without Children

Comparison #7: Out of 14 types of special outdoor facilities, the Farmer's Market was one of the 2 most important facilities for all types of households with and without children (based on sum of top 2 choices). Brush drop-off/mulch pick-up was one of the 4 most important facilities for all types of households with and without children. An outdoor adventure area and a sled hill were significantly more important to households with children than without children. The chart below shows survey responses for the 7 special outdoor facilities most important to respondents.

Farmers Market is the 1st or 2nd Most Important Special Outdoor Facility for Households With Children and for Households Without Children. A Nature Playground is a Very Important Outdoor Special Facility for Households With Children 10 and Under

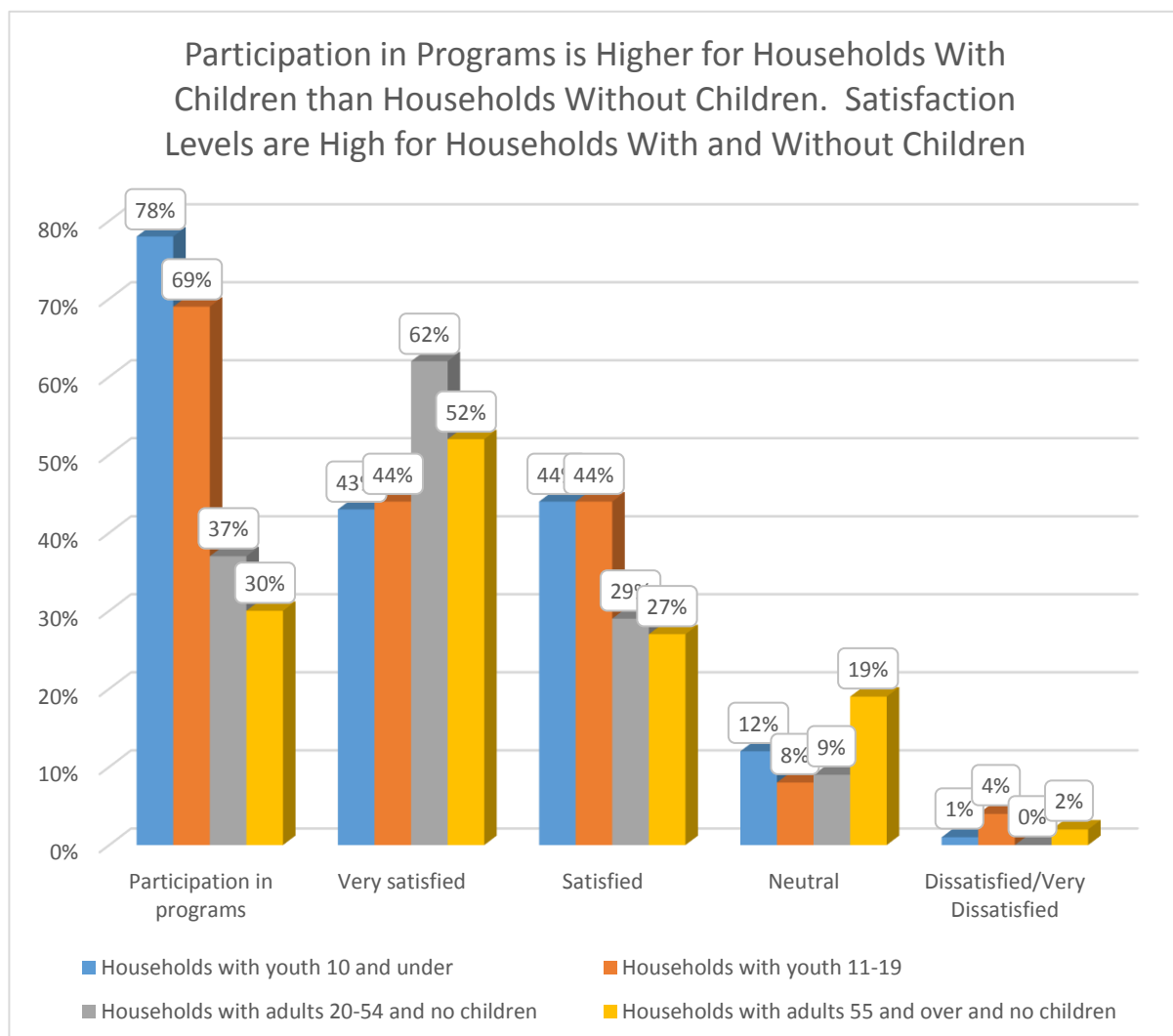


Woodridge Park District Resident Survey Report

Households With and Without Children

Comparison #8: Participation in programs, classes and/or activities is considerably higher by households with children than households without children. Satisfaction levels are very high for programs, classes and activities provided by the Woodridge Park District for both households with children and households without children. At least 43% of respondents in both households with and without children indicated they were very satisfied with programs, classes and activities and at least 79% were very satisfied or satisfied. Only 2% of household respondents were very dissatisfied or dissatisfied, with the remaining households being neutral.

The chart below shows the percentage of respondents in each type of household that participated in programs, classes and activities and their satisfaction levels.

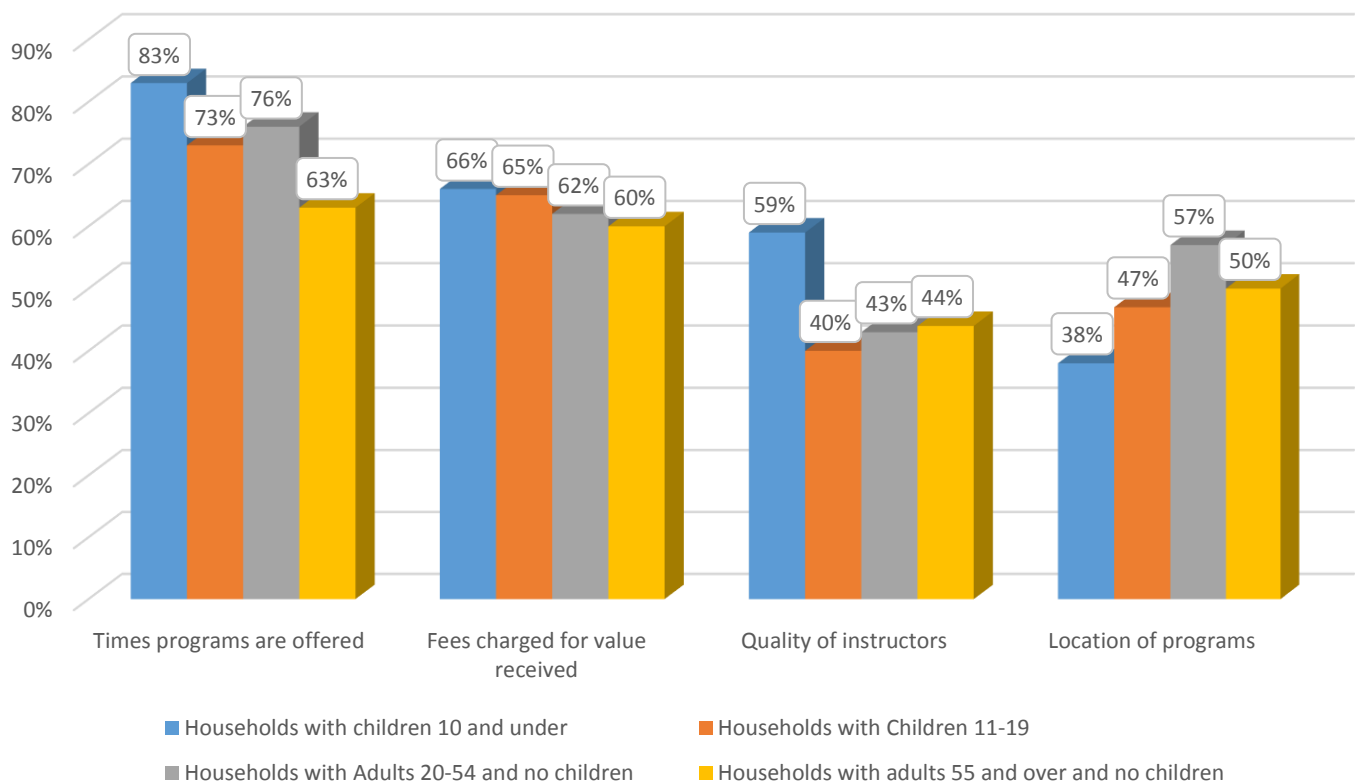


Woodridge Park District Resident Survey Report

Households With and Without Children

Comparison #9: Out of 10 program services, the times programs are offered and fees charged for value received were most important to respondents with and without children (Based on sum of Top 4 choices). Quality of instructors was in the Top 4 for households with and without children, while location of the program was in the Top 4 in all types of households, with the exception of households with youth 10 and under.

Times Programs are Offered and Fees Charged for Value Received are the Two Most Important Program Services for All Types of Households With and Without Children. Quality of Instructors and Location of Programs are also of High Importance



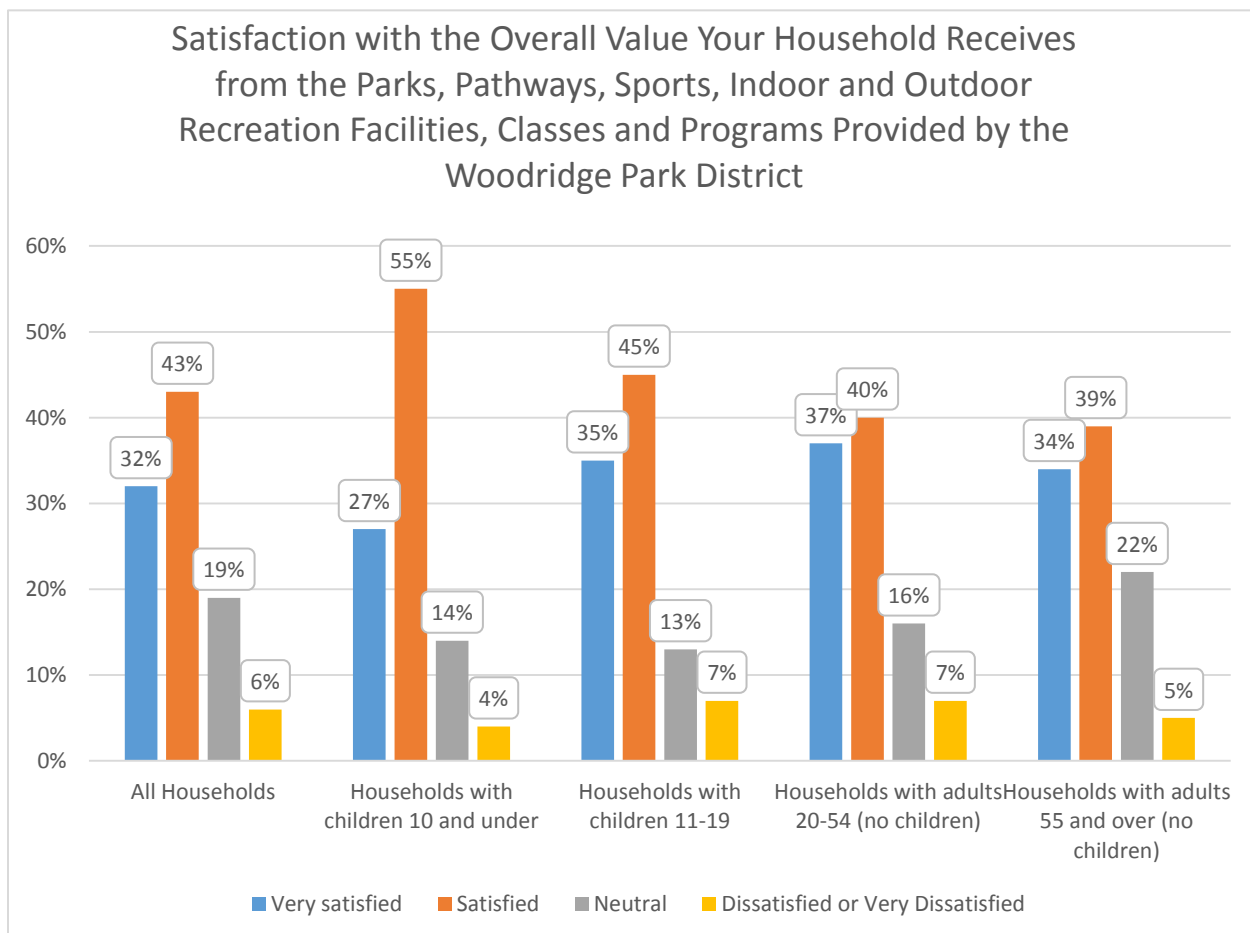
Woodridge Park District Resident Survey Report

Households With and Without Children

Comparison #10: 75% of household respondents indicated they were very satisfied (32%) or satisfied with the overall value their household receives from the paths, parkways, sports, indoor and outdoor recreation facilities, classes and programs provided by the Woodridge Park District. 19% are neutral and 6% are either dissatisfied or very dissatisfied.

Satisfaction is slightly higher in households with children than households without children. 82% of households with children 10 and under are either very satisfied (27%) or satisfied (55%) with the overall value they receive. 80% of households with children 11-19 years of age are either very satisfied (35%) or satisfied (45%). 77% of households with adults 20-54 years of age and no children and 73% of households with adults 55 and over are either very satisfied or satisfied with the overall value they receive.

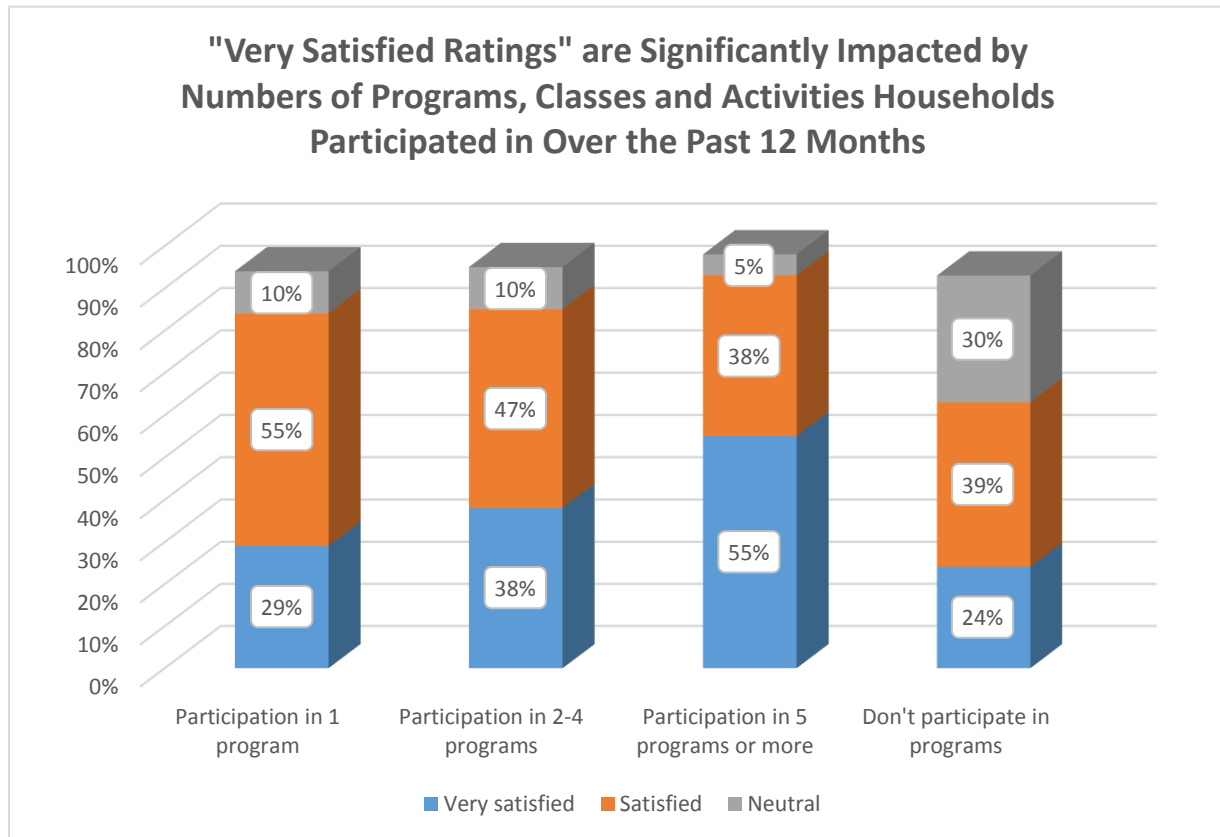
The chart below shows satisfaction levels based on households with children and households without children. On the following page is a chart showing the positive impact that participation in programs and activities has on satisfaction with the overall value received.



Woodridge Park District Resident Survey Report

Households With and Without Children

Comparison #10: (continued). Below is a chart showing the positive impact that participation in programs and activities has on satisfaction with the overall value received.

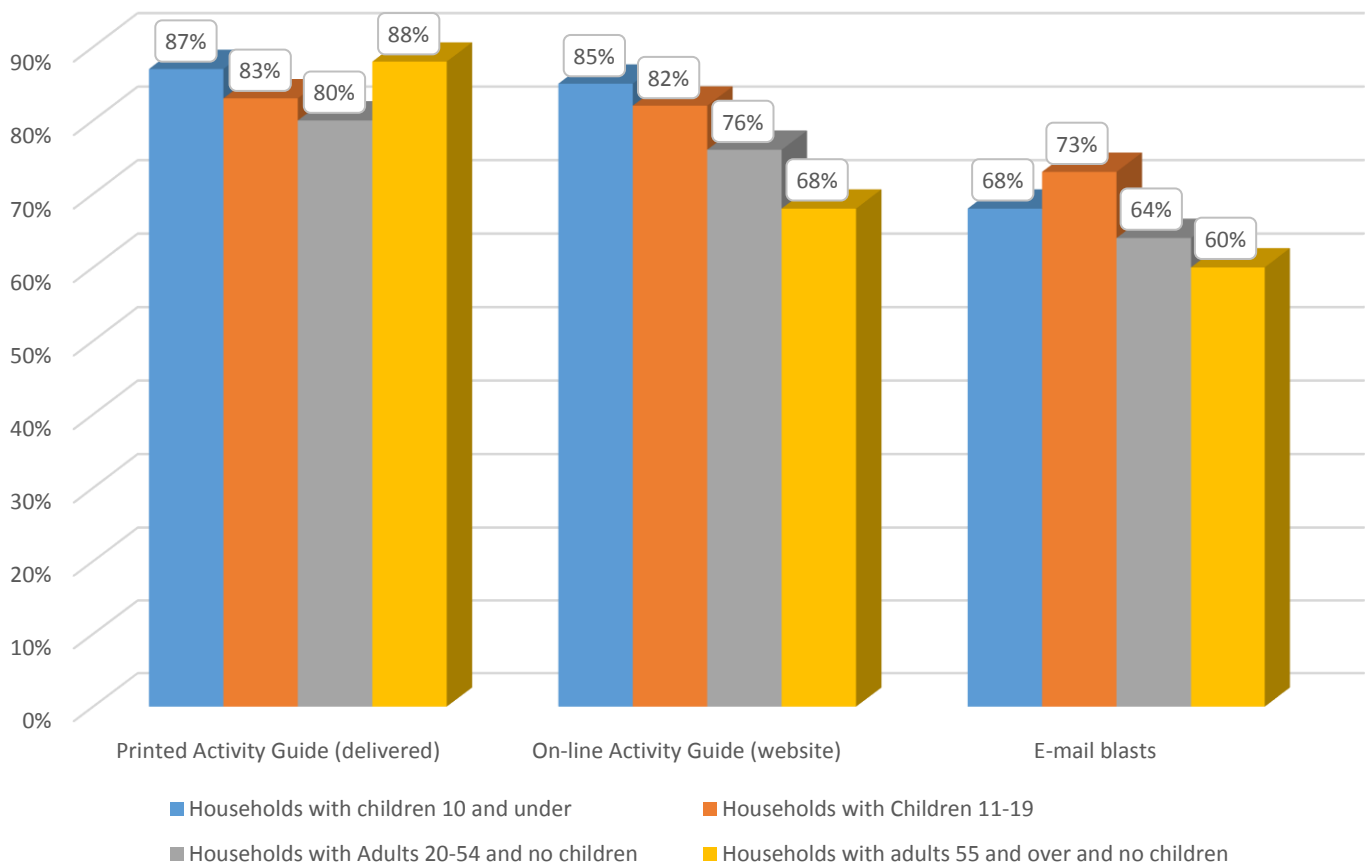


Woodridge Park District Resident Survey Report

Households With and Without Children

Comparison #11: The printed Activity Guide, on-line Activity Guide and e-mail blasts are the 3 ways that all types of households with and without children feel are the most important for the Woodridge Park District to focus on in order to keep their household informed about parks, paths, facilities and programs.

The Printed Activity Guide, the On-line Activity Guide and E-Mail Blasts are the Most Important Ways Respondents Feel the Woodridge Park District Should Focus on Keeping Households Informed About Parks, Paths, Facilities and Programs

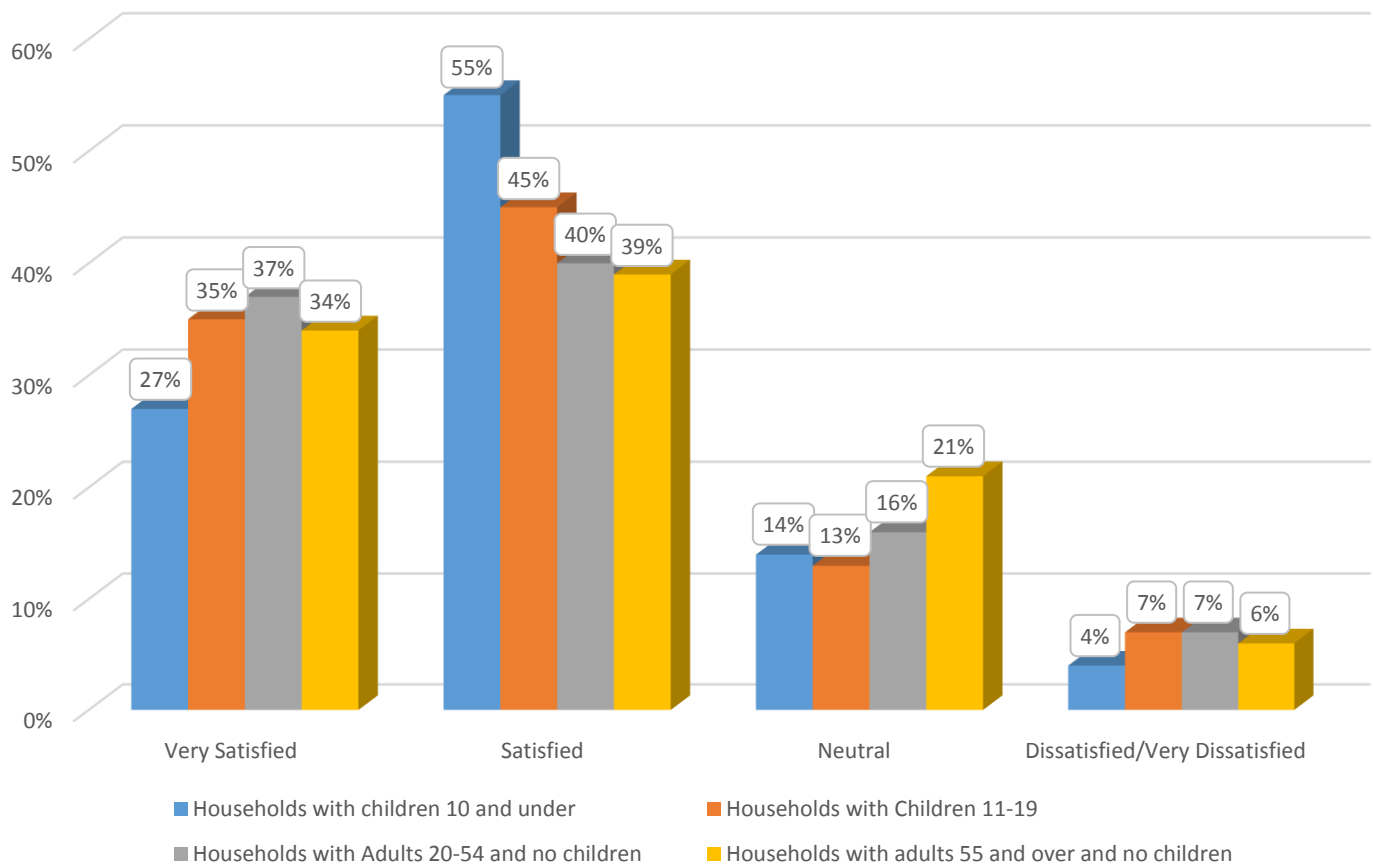


Woodridge Park District Resident Survey Report

Households With and Without Children

Comparison #12: At least 70% of households with children and without children were very satisfied or satisfied with the overall value their household receives from the parks, pathways, sports, indoor and outdoor facilities, classes and programs provided by the Woodridge Park District. Only 6% of households were dissatisfied or very dissatisfied with the remainder being neutral.

Satisfaction with the Overall Value Your Household Receives from the Parks, Pathways, Sports, Indoor and Outdoor Facilities, Classes and Programs Provided by the Woodridge Park District is High for Households With and Without Children



Woodridge Park District Resident Survey Report

Trends Comparisons from 2009 Survey to 2017 Survey

In 2009 a parks and recreation citizen survey was conducted for the Woodridge Park District. The survey is a public document. Some questions were similar on the 2009 survey to the 2017 survey and other questions were dissimilar. Below and on the following pages are 4 key trends comparisons from the 2 surveys for similar questions.

Trend Comparison #1: 8 out of the 10 most important outdoor parks paths and facility types were the same in both the 2009 and 2017 surveys (based on a sum of respondents top 4 choices). In some cases, the types of parks, paths or facilities were identified with a slightly different description. The 8 parks, paths and facilities that were in both surveys top 10 most important are starred. It should also be noted that four out of the five most important parks, paths and facilities, i.e. walking and biking pathways, nature pathways, neighborhood/school parks, and outdoor aquatic parks were in the top 5 most important in both 2009 and 2017.

Most Important Outdoor Parks, Paths and Facilities (2017)

1. Walking and biking pathways*
2. Nature pathways*
3. Neighborhood/school parks*
4. Outdoor aquatic parks*
5. Playground equipment*
6. Large community parks*
7. Outdoor aquatic splash pads
8. Fishing/non-motorized fishing ponds*
9. Outdoor tennis courts*
10. Outdoor baseball fields

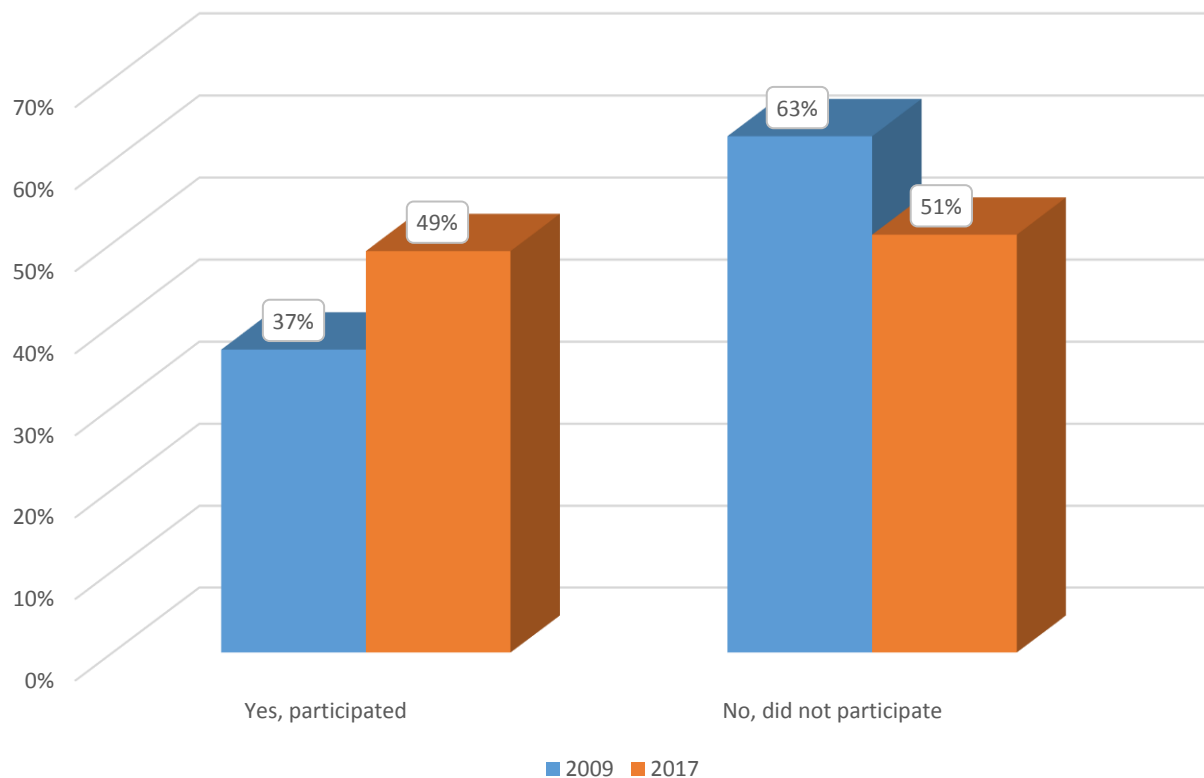
Most Important Outdoor Parks, Paths and Facilities (2009)

1. Neighborhood parks*
2. Bicycle Pathway System*
3. Outdoor swimming pool/leisure pool*
4. Nature center with trails*
5. Large community parks*
6. Playground equipment*
7. Golf Course
8. Fishing piers*
9. Park shelters
10. Outdoor tennis courts*

Woodridge Park District Resident Survey Report

Trend Comparison #2: In the 2009 survey, 37% of households have participated in recreation programs provided by the Woodridge Park District over the past 12 months. In the 2017 survey, a significantly higher 49% of households had participated in programs, classes and activities.

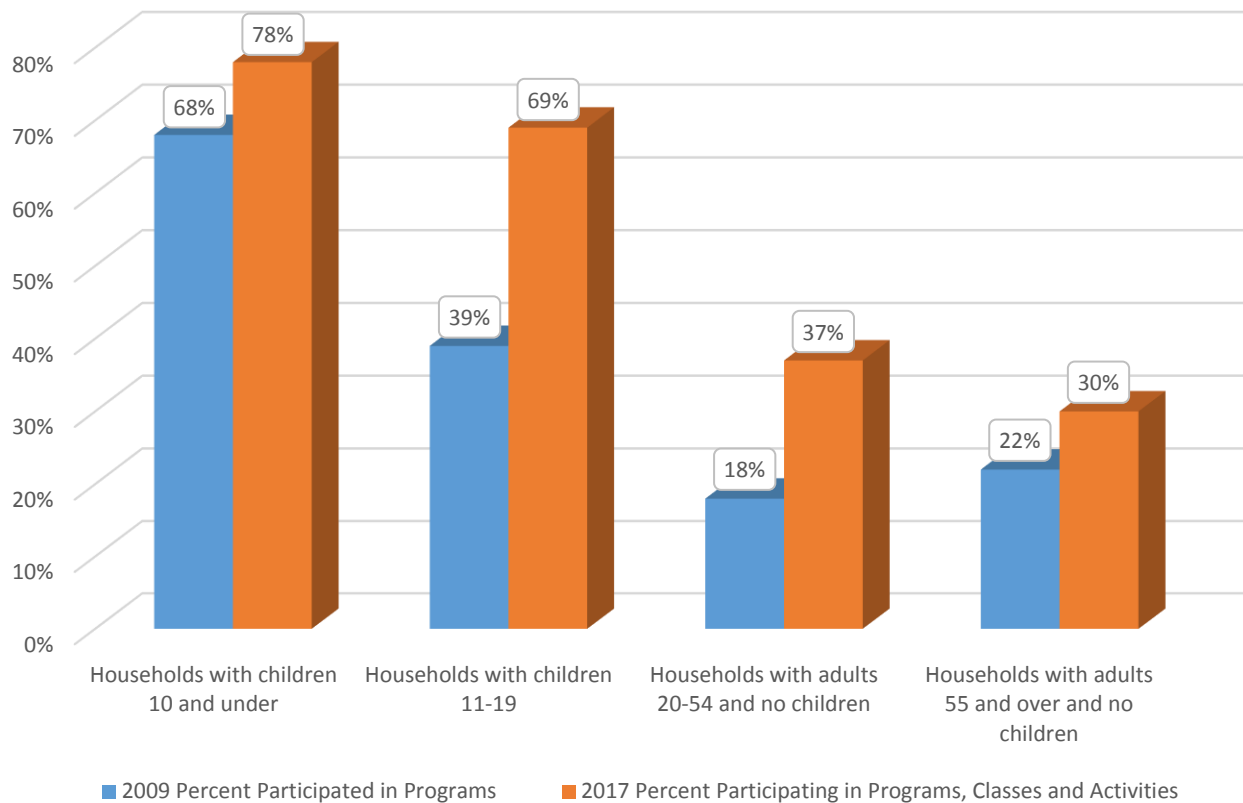
Household Participation in Programs, Classes, and Activities Over the Past 12 Months Has Increased Significantly Since 2009



Woodridge Park District Resident Survey Report

Trend Comparison #3 Participation in Programs, Classes and Activities is Significantly Higher in 2017 than in 2009 for Both Households with Children and without Children. Note: The 2009 question also included “utilized any recreation facility” so the increases are most likely even greater.

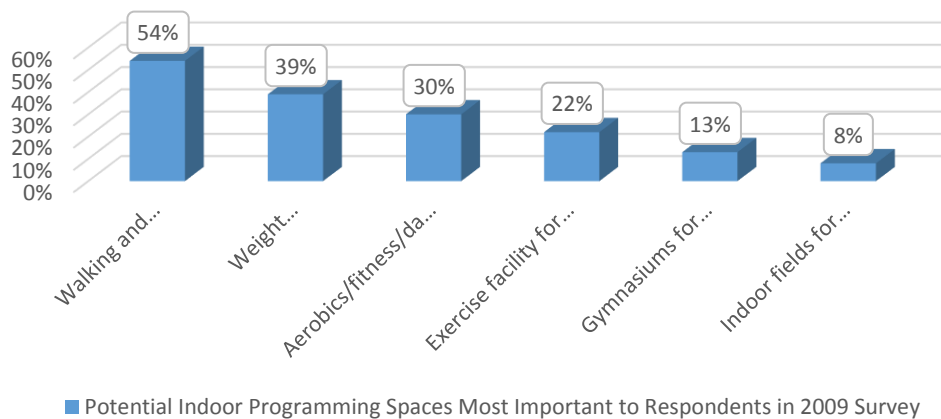
For Both Households With and Without Children Participation in Programs, Classes and Activities is Higher in 2017 than in 2009



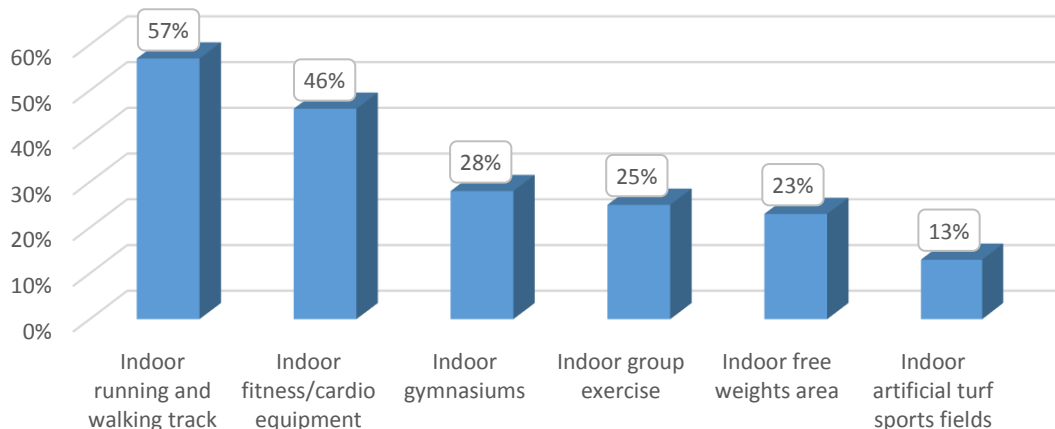
Woodridge Park District Resident Survey Report

Trend Comparison #4: The chart directly below shows the 5 “potential indoor programming spaces” respondent households indicated they would use the most often in the 2008 survey plus the indoor artificial turf sports. The bottom chart shows the 6 indoor facilities/program spaces that are most important to household respondents in the 2017 survey. Clearly, the ARC facility was designed to provide program features based on the Vision of Woodridge Park District residents

Most Important Potential Indoor Programming Spaces Identified in 2009 Survey



Most Important Indoor Programming Spaces Identified in 2017 Survey



Woodridge Park District Resident Survey Report

Existing Facilities to Emphasize Over the Next 5 Years

Respondent households were asked questions on the survey regarding usage, satisfaction and importance of 11 existing major facilities operated by the Woodridge Park District. The following pages show graphs illustrating the importance of these 11 facilities based on factors including:

1. Location of Respondent Household
2. Households with and without Children
3. Participation in Programs

Woodridge Park District Resident Survey Report

Q2: Which of the Following 11 Major Facilities Should Receive the Most Attention Over the Next 5 Years (Sum of Top 4 Choices) -By Neighborhood Area

Based on a sum of Top 4 choices, the ARC, Community Center and Lake Harriet/Lake Carleton were in the top 5 in all 6 neighborhood areas. the Cypress Cove Family Aquatic Center was in the top 5 choices in 5 of the 6 neighborhood areas

Facility	Area 1	Area 2	Area 3	Area 4	Area 5	Area 6	Number of Neighborhood Areas in Top 5
Cypress Cove Family Aquatic Center	6 th	1 st	3 rd	1 st	2 nd	1 st	5
Athletic Recreation Center (ARC)	1 st	3 rd	3 rd	2 nd	1 st	3 rd	6
Community Center	1 st	3 rd	2 nd	4 th	3 rd	2 nd	6
Lake Harriet/Lake Carleton	5 th	5 th	1 st	3 rd	5 th	5 th	6
Village Greens Golf Course	3 rd	6 th	6 th	7 th	4 th	4 th	3
Hobson Corner Park Splash Pool	4 th	2 nd	5 th	6 th	6 th	5 th	4
Forest Glen Park	7 th	7 th	7 th	5 th	7 th	8 th	1
Orchard Hill Park Sportsfield Complex	8 th	9 th	9 th	8 th	7 th	7 th	0
Costaldo Park Disc Golf	9 th	8 th	8 th	8 th	9 th	9 th	0
Janes Avenue Park Skateboard Facility	10 th	10 th	10 th	10 th	10 th	10 th	0
Janes Avenue Park In-line Hockey/Futsal Ct.	11 th	11 th	11 th	11 th	11 th	11 th	0

Woodridge Park District Resident Survey Report

Q2: Which of the Following 11 Major Facilities Should Receive the Most Attention Over the Next 5 Years (Sum of Top 4 Choices) -By Households With and Without Children

Based on a sum of Top 4 choices the Cypress Cove Family Aquatic Center was the facility that received the highest percentage support as the existing facility that should receive the most attention over the next five years. At the same time, for all households and types of households that had children and did not have children, the Athletic Recreation Center was the #1 choice. The Cypress Cove Family Aquatic Center, ARC and Lake Harriet/Lake Carleton were in the top 5 choices for all types of households

Facility	Most Important Rating (sum of top 4 choices)	Households with Youth 10 and under Rating	Households with Youth 11-19	Households with no Youth - ALL Adults 20-54	Households with no Youth - ALL Adults 55 and Over	Number of Household Types in Top 5
Cypress Cove Family Aquatic Center	1 st	1 st	1 st	1 st	4 th	5
Athletic Recreation Center (ARC)	2 nd	2 nd	2 nd	2 nd	2 nd	5
Lake Harriet/Lake Carleton	4 th	5 th	5 th	3 rd	1 st	5
Community Center	3 rd	3 rd	3 rd	6 th	3 rd	4
Village Greens Golf Course	5 th	7 th	6 th	4 th	5 th	3
Hobson Corner Park Splash Pool	6 th	4 th	6 th	6 th	6 th	1
Forest Glen Park	7 th	6 th	9 th	4 th	7 th	1
Orchard Hill Park Sportsfield Complex	8 th	8 th	4 th	9 th	9 th	1
Costaldo Park Disc Golf	9 th	9 th	8 th	8 th	8 th	0
Janes Avenue Park Skateboard Facility	10 th	10 th	10 th	10 th	10 th	0
Janes Avenue Park In-line Hockey/Futsal Ct.	11 th	11 th	11 th	11 th	11 th	0

Woodridge Park District Resident Survey Report

Q2: Which of the Following 11 Major Facilities Should Receive the Most Attention Over the Next 5 Years (Sum of Top 4 Choices) -By Number of Programs Household Participated in Over Past 12 Months

Based on a sum of Top 4 choices the Cypress Cove Family Aquatic Center was the facility that received the highest percentage support as the existing facility that should receive the most attention over the next five years. The Cypress Cove Family Aquatic Center, ARC, Community Center, and Lake Harriet/Lake Carleton were in the top 5 choices for all types of households

	Most Important Rating (sum of top 4 choices)	1 Program	2-4 Programs	5 Programs or More	Number Program Types in Top 5
Cypress Cove Family Aquatic Center	1 st	2 nd	1 st	1 st	4
Athletic Recreation Center (ARC)	2 nd	1 st	2 nd	2 nd	4
Community Center	3 rd	3 rd	3 rd	3 rd	4
Lake Harriet/Lake Carleton	3 rd	4 th	4 th	4 th	4
Village Greens Golf Course	5 th	5 th	6 th	6 th	2
Hobson Corner Park Splash Pool	6 th	5 th	5 th	5 th	3
Forest Glen Park	7 th	7 th	7 th	7 th	0
Orchard Hill Park Sportsfield Complex	8 th	8 th	8 th	8 th	0
Costaldo Park Disc Golf	9 th	9 th	9 th	9 th	0
Janes Avenue Park Skateboard Facility	10 th	10 th	10 th	10 th	0

Woodridge Park District Resident Survey Report

Woodridge Park District Citizen Survey

		OVERALL
Athletic Recreation Center (ARC) (8201 Janes)	Percent use	50%
	Don't use	50%
TOTAL		100%
	n =	636
Community Center (2600 Center Drive District)	Percent use	49%
	Don't use	51%
TOTAL		100%
	n =	635
Cypress Cove Family Aquatic Park	Percent use	54%
	Don't use	46%
TOTAL		100%
	n =	635
Village Greens of Woodridge Golf Course	Percent use	33%
	Don't use	67%
TOTAL		100%
	n =	636
Castaldo Park Disc Golf Course	Percent use	19%
	Don't use	81%
TOTAL		100%
	n =	629
Forest Glen Park (Universal Barrier Free Park)	Percent use	24%
	Don't use	76%
TOTAL		100%
	n =	626
Hobson Corner Park Splash Pad	Percent use	39%
	Don't use	61%
TOTAL		100%
	n =	635
Janes Avenue Park Skateboard Facility	Percent use	12%
	Don't use	88%
TOTAL		100%
	n =	635
Janes Avenue Park In-line Hockey/Futsal Court	Percent use	11%
	Don't use	89%
TOTAL		100%
	n =	634
Lake Harriet/Lake Carleton	Percent use	53%
	Don't use	47%
TOTAL		100%
	n =	635
Orchard Hill Park Sportsfield Complex	Percent use	18%
	Don't use	82%
TOTAL		100%
	n =	636

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

Satisfaction with the following Woodridge Park District Facilities		OVERALL
Athletic Recreation Center (ARC) (8201 Janes)	1-Very Dissatisfied	2%
	2-Dissatisfied	5%
	3-Neutral	8%
	4-Satisfied	29%
	5-Very Satisfied	55%
TOTAL		100%
Average		4.3
n =		315
Community Center (2600 Center Drive District)	1-Very Dissatisfied	1%
	2-Dissatisfied	3%
	3-Neutral	20%
	4-Satisfied	37%
	5-Very Satisfied	39%
TOTAL		100%
Average		4.1
n =		310
Cypress Cove Family Aquatic Park	1-Very Dissatisfied	2%
	2-Dissatisfied	5%
	3-Neutral	11%
	4-Satisfied	39%
	5-Very Satisfied	44%
TOTAL		100%
Average		4.2
n =		342
Village Greens of Woodridge Golf Course	1-Very Dissatisfied	4%
	2-Dissatisfied	5%
	3-Neutral	13%
	4-Satisfied	45%
	5-Very Satisfied	33%
TOTAL		100%
Average		4.0
n =		211

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

<i>Satisfaction with the following Woodridge Park District Facilities</i>		OVERALL
Castaldo Park Disc Golf Course	1-Very Dissatisfied	3%
	2-Dissatisfied	1%
	3-Neutral	26%
	4-Satisfied	38%
	5-Very Satisfied	33%
TOTAL		100%
Average		4.0
n =		117
Forest Glen Park (Universal Barrier Free Park	1-Very Dissatisfied	1%
	2-Dissatisfied	1%
	3-Neutral	25%
	4-Satisfied	28%
	5-Very Satisfied	44%
TOTAL		100%
Average		4.1
n =		151
Hobson Corner Park Splash Pad	1-Very Dissatisfied	0%
	2-Dissatisfied	4%
	3-Neutral	13%
	4-Satisfied	34%
	5-Very Satisfied	48%
TOTAL		100%
Average		4.3
n =		245
Janes Avenue Park Skateboard Facility	1-Very Dissatisfied	4%
	2-Dissatisfied	1%
	3-Neutral	40%
	4-Satisfied	32%
	5-Very Satisfied	23%
TOTAL		100%
Average		3.7
n =		75

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

Satisfaction with the following Woodridge Park District Facilities		OVERALL
Janes Avenue Park In-line Hockey/Futsal Court	1-Very Dissatisfied	4%
	2-Dissatisfied	1%
	3-Neutral	41%
	4-Satisfied	35%
	5-Very Satisfied	19%
TOTAL		100%
Average		3.6
n =		69
Lake Harriet/Lake Carleton	1-Very Dissatisfied	2%
	2-Dissatisfied	1%
	3-Neutral	14%
	4-Satisfied	36%
	5-Very Satisfied	46%
TOTAL		100%
Average		4.2
n =		338
Orchard Hill Park Sportsfield Complex	1-Very Dissatisfied	1%
	2-Dissatisfied	5%
	3-Neutral	22%
	4-Satisfied	30%
	5-Very Satisfied	41%
TOTAL		100%
Average		4.1
n =		116

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

<i>Which of the four facilities should receive the most attention from Woodridge Park District over the next FIVE years</i>		OVERALL
First Rank	Athletic Recreation Center (ARC) (8201 Janes)	25%
	None	19%
	Cypress Cove Family Aquatic Park	13%
	Community Center (2600 Center Drive)	12%
	Lake Harriet/Lake Carleton	12%
	Village Greens of Woodridge Golf Course	9%
	Hobson Corner Park Splash Pad	4%
	Forest Glen Park (Universal Barrier Free Park)	3%
	Orchard Hill Park Sportsfield Complex	2%
	Castaldo Park Disc Golf Course	2%
	Janes Avenue Park Skateboard Facility	1%
TOTAL		100%
	n =	589
Second Rank	No second choice	28%
	Cypress Cove Family Aquatic Park	20%
	Community Center (2600 Center Drive)	10%
	Athletic Recreation Center (ARC) (8201 Janes)	9%
	Lake Harriet/Lake Carleton	9%
	Hobson Corner Park Splash Pad	8%
	Village Greens of Woodridge Golf Course	7%
	Castaldo Park Disc Golf Course	3%
	Forest Glen Park (Universal Barrier Free Park)	3%
	Orchard Hill Park Sportsfield Complex	2%
	Janes Avenue Park Skateboard Facility	1%
	Janes Avenue Park In-line Hockey/Futsal Court	0%
TOTAL		100%
	n =	589

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

<i>Which of the four facilities should receive the most attention from Woodridge Park District over the next FIVE years</i>		OVERALL
Third Rank	No third choice	37%
	Cypress Cove Family Aquatic Park	12%
	Community Center (2600 Center Drive)	11%
	Lake Harriet/Lake Carleton	9%
	Athletic Recreation Center (ARC) (8201 Janes)	7%
	Hobson Corner Park Splash Pad	7%
	Village Greens of Woodridge Golf Course	5%
	Castaldo Park Disc Golf Course	4%
	Forest Glen Park (Universal Barrier Free Park)	3%
	Orchard Hill Park Sportsfield Complex	3%
	Janes Avenue Park Skateboard Facility	2%
	Janes Avenue Park In-line Hockey/Futsal Court	1%
TOTAL		100%
	n =	589
Fourth Rank	No fourth choice	49%
	Community Center (2600 Center Drive)	8%
	Lake Harriet/Lake Carleton	7%
	Hobson Corner Park Splash Pad	6%
	Athletic Recreation Center (ARC) (8201 Janes)	5%
	Village Greens of Woodridge Golf Course	5%
	Cypress Cove Family Aquatic Park	5%
	Forest Glen Park (Universal Barrier Free Park)	5%
	Orchard Hill Park Sportsfield Complex	4%
	Janes Avenue Park Skateboard Facility	2%
	Castaldo Park Disc Golf Course	1%
	Janes Avenue Park In-line Hockey/Futsal Court	1%
TOTAL		100%
	n =	589

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

<i>Which of the four facilities should receive the most attention from Woodridge Park District over the next FIVE years</i>		OVERALL
Top 4 Combined	Cypress Cove Family Aquatic Park	51%
	Athletic Recreation Center (ARC) (8201 Janes)	47%
	Community Center (2600 Center Drive)	41%
	Lake Harriet/Lake Carleton	36%
	Village Greens of Woodridge Golf Course	26%
	Hobson Corner Park Splash Pad	25%
	None	19%
	Forest Glen Park (Universal Barrier Free Park)	14%
	Orchard Hill Park Sportsfield Complex	11%
	Castaldo Park Disc Golf Course	10%
	Janes Avenue Park Skateboard Facility	5%
	Janes Avenue Park In-line Hockey/Futsal Court	2%
TOTAL		286%
	n =	589

29 Jan 18

Source: RRC Associates

Woodridge Park District Citizen Survey

		OVERALL
Over the past 12 months, have you or members of your household visited your neighborhood/school park nearest to your residence?	Yes	79%
	No	21%
TOTAL		100%
	n =	631
Overall how satisfied is your household with your neighborhood/school park?	Very satisfied	36%
	Satisfied	39%
	Neutral	20%
	Dissatisfied	3%
	Very dissatisfied	2%
TOTAL		100%
	n =	616

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

<i>Percent indicating yes, has a need for..</i>		OVERALL
Walking and biking pathways	Percent need	88%
	n =	624
Nature pathways	Percent need	71%
	n =	624
Neighborhood/school parks	Percent need	63%
	n =	624
Large community parks	Percent need	47%
	n =	624
Playground equipment	Percent need	44%
	n =	624
Permitted picnic areas (<200 people)	Percent need	24%
	n =	624
Permitted picnic areas (>200 people)	Percent need	12%
	n =	624
Fishing/non-motorized boating ponds	Percent need	25%
	n =	624
Outdoor fitness equipment stations	Percent need	21%
	n =	624

29 Jan 18

Source: RRC Associates

Woodridge Park District Citizen Survey

<i>Percent indicating yes, has a need for..</i>		OVERALL
Outdoor baseball fields	Percent need	21%
	n =	624
Outdoor softball fields	Percent need	16%
	n =	624
Outdoor lighted baseball fields	Percent need	18%
	n =	624
Outdoor lighted softball fields	Percent need	14%
	n =	624
Outdoor natural turf soccer fields	Percent need	17%
	n =	624
Outdoor lighted soccer fields	Percent need	16%
	n =	624
Outdoor artificial turf athletic fields	Percent need	11%
	n =	624
Outdoor football fields	Percent need	9%
	n =	624

29 Jan 18

Source: RRC Associates

Woodridge Park District Citizen Survey

<i>Percent indicating yes, has a need for..</i>		OVERALL
Outdoor multi-use fields (lacrosse, rugby, Ultimate Frisbee, etc.)	Percent need	13%
	n =	624
Cricket fields	Percent need	3%
	n =	624
Outdoor pickleball courts	Percent need	7%
	n =	624
Outdoor basketball courts	Percent need	21%
	n =	624
Outdoor tennis courts	Percent need	27%
	n =	624
Outdoor lighted tennis courts	Percent need	25%
	n =	624
Outdoor aquatic parks	Percent need	45%
	n =	624
Outdoor aquatic splash pads	Percent need	33%
	n =	624
Temporary ice skate/hockey rinks	Percent need	25%
	n =	624

29 Jan 18

Source: RRC Associates

Woodridge Park District Citizen Survey

<i>(If has need) How well are your needs being met?</i>		OVERALL
Walking and biking pathways	1-Not Met	1%
	2-Partly Met	9%
	3-Mostly Met	40%
	4-Fully Met	50%
TOTAL		100%
Average		3.4
n =		526
Nature pathways	1-Not Met	5%
	2-Partly Met	15%
	3-Mostly Met	36%
	4-Fully Met	45%
TOTAL		100%
Average		3.2
n =		422
Neighborhood/school parks	1-Not Met	2%
	2-Partly Met	7%
	3-Mostly Met	42%
	4-Fully Met	49%
TOTAL		100%
Average		3.4
n =		376
Large community parks	1-Not Met	2%
	2-Partly Met	8%
	3-Mostly Met	38%
	4-Fully Met	52%
TOTAL		100%
Average		3.4
n =		279

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

<i>(If has need) How well are your needs being met?</i>		OVERALL
Playground equipment	1-Not Met	1%
	2-Partly Met	10%
	3-Mostly Met	43%
	4-Fully Met	46%
TOTAL		100%
Average		3.3
n =		270
Permitted picnic areas (<200 people)	1-Not Met	6%
	2-Partly Met	13%
	3-Mostly Met	36%
	4-Fully Met	46%
TOTAL		100%
Average		3.2
n =		138
Permitted picnic areas (>200 people)	1-Not Met	7%
	2-Partly Met	6%
	3-Mostly Met	37%
	4-Fully Met	50%
TOTAL		100%
Average		3.3
n =		68
Fishing/non-motorized boating ponds	1-Not Met	12%
	2-Partly Met	21%
	3-Mostly Met	36%
	4-Fully Met	31%
TOTAL		100%
Average		2.9
n =		138

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

<i>(If has need) How well are your needs being met?</i>		OVERALL
Outdoor fitness equipment stations	1-Not Met	44%
	2-Partly Met	24%
	3-Mostly Met	19%
	4-Fully Met	13%
TOTAL		100%
Average		2.0
n =		114
Outdoor baseball fields	1-Not Met	2%
	2-Partly Met	12%
	3-Mostly Met	43%
	4-Fully Met	44%
TOTAL		100%
Average		3.3
n =		120
Outdoor softball fields	1-Not Met	4%
	2-Partly Met	16%
	3-Mostly Met	41%
	4-Fully Met	39%
TOTAL		100%
Average		3.2
n =		80
Outdoor lighted baseball fields	1-Not Met	2%
	2-Partly Met	21%
	3-Mostly Met	36%
	4-Fully Met	41%
TOTAL		100%
Average		3.2
n =		96

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

<i>(If has need) How well are your needs being met?</i>		OVERALL
Outdoor lighted softball fields	1-Not Met	9%
	2-Partly Met	16%
	3-Mostly Met	37%
	4-Fully Met	37%
TOTAL		100%
Average		3.0
n =		67
Outdoor natural turf soccer fields	1-Not Met	7%
	2-Partly Met	16%
	3-Mostly Met	42%
	4-Fully Met	35%
TOTAL		100%
Average		3.1
n =		96
Outdoor lighted soccer fields	1-Not Met	13%
	2-Partly Met	24%
	3-Mostly Met	35%
	4-Fully Met	28%
TOTAL		100%
Average		2.8
n =		92
Outdoor artificial turf athletic fields	1-Not Met	33%
	2-Partly Met	21%
	3-Mostly Met	23%
	4-Fully Met	23%
TOTAL		100%
Average		2.4
n =		61

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

<i>(If has need) How well are your needs being met?</i>		OVERALL
Outdoor football fields	1-Not Met	20%
	2-Partly Met	27%
	3-Mostly Met	27%
	4-Fully Met	27%
TOTAL		100%
Average		2.6
n =		41
Outdoor multi-use fields (lacrosse, rugby, Ultimate Frisbee, etc.)	1-Not Met	16%
	2-Partly Met	27%
	3-Mostly Met	36%
	4-Fully Met	21%
TOTAL		100%
Average		2.6
n =		67
Cricket fields	1-Not Met	20%
	2-Partly Met	20%
	3-Mostly Met	40%
	4-Fully Met	20%
TOTAL		100%
Average		2.6
n =		10
Outdoor pickleball courts	1-Not Met	52%
	2-Partly Met	19%
	3-Mostly Met	23%
	4-Fully Met	6%
TOTAL		100%
Average		1.8
n =		31

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

<i>(If has need) How well are your needs being met?</i>		OVERALL
Outdoor basketball courts	1-Not Met	9%
	2-Partly Met	29%
	3-Mostly Met	34%
	4-Fully Met	27%
TOTAL		100%
Average		2.8
n =		116
Outdoor tennis courts	1-Not Met	4%
	2-Partly Met	9%
	3-Mostly Met	35%
	4-Fully Met	52%
TOTAL		100%
Average		3.3
n =		146
Outdoor lighted tennis courts	1-Not Met	9%
	2-Partly Met	17%
	3-Mostly Met	31%
	4-Fully Met	44%
TOTAL		100%
Average		3.1
n =		127
Outdoor aquatic parks	1-Not Met	2%
	2-Partly Met	12%
	3-Mostly Met	37%
	4-Fully Met	49%
TOTAL		100%
Average		3.3
n =		248

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

<i>(If has need) How well are your needs being met?</i>		OVERALL
Outdoor aquatic splash pads	1-Not Met	2%
	2-Partly Met	14%
	3-Mostly Met	37%
	4-Fully Met	48%
TOTAL		100%
Average		3.3
n =		183
Temporary ice skate/hockey rinks	1-Not Met	21%
	2-Partly Met	20%
	3-Mostly Met	33%
	4-Fully Met	26%
TOTAL		100%
Average		2.6
n =		129

29 Jan 18

Source: RRC Associates

Woodridge Park District Citizen Survey

<i>(If has need) Percent who used this during past 12 months</i>		OVERALL
Walking and biking pathways	Percent use	80%
	n =	624
Nature pathways	Percent use	57%
	n =	624
Neighborhood/school parks	Percent use	55%
	n =	624
Large community parks	Percent use	38%
	n =	624
Playground equipment	Percent use	37%
	n =	624
Permitted picnic areas (<200 people)	Percent use	11%
	n =	624
Permitted picnic areas (>200 people)	Percent use	5%
	n =	624
Fishing/non-motorized boating ponds	Percent use	13%
	n =	624
Outdoor fitness equipment stations	Percent use	5%
	n =	624

29 Jan 18

Source: RRC Associates

Woodridge Park District Citizen Survey

<i>(If has need) Percent who used this during past 12 months</i>		OVERALL
Outdoor baseball fields	Percent use	12%
	n =	624
Outdoor softball fields	Percent use	5%
	n =	624
Outdoor lighted baseball fields	Percent use	8%
	n =	624
Outdoor lighted softball fields	Percent use	4%
	n =	624
Outdoor natural turf soccer fields	Percent use	8%
	n =	624
Outdoor lighted soccer fields	Percent use	6%
	n =	624
Outdoor artificial turf athletic fields	Percent use	3%
	n =	624
Outdoor football fields	Percent use	1%
	n =	624

29 Jan 18

Source: RRC Associates

Woodridge Park District Citizen Survey

<i>(If has need) Percent who used this during past 12 months</i>		OVERALL
Outdoor multi-use fields (lacrosse, rugby, Ultimate Frisbee, etc.)	Percent use	4%
	n =	624
Cricket fields	Percent use	0%
	n =	624
Outdoor pickleball courts	Percent use	0%
	n =	624
Outdoor basketball courts	Percent use	9%
	n =	624
Outdoor tennis courts	Percent use	16%
	n =	624
Outdoor lighted tennis courts	Percent use	11%
	n =	624
Outdoor aquatic parks	Percent use	31%
	n =	624
Outdoor aquatic splash pads	Percent use	22%
	n =	624
Temporary ice skate/hockey rinks	Percent use	8%
	n =	624

29 Jan 18

Source: RRC Associates

Woodridge Park District Resident Survey Report

Woodridge Park District Citizen Survey

Which four of the parks, paths, and facilities from above are most important to your household?		OVERALL
First Rank	Walking and biking pathways	51%
	None	12%
	Neighborhood/school parks	7%
	Outdoor aquatic parks	6%
	Playground equipment	5%
	Nature pathways	4%
	Outdoor baseball fields	3%
	Large community parks	2%
	Fishing/non-motorized boating ponds	2%
	Outdoor aquatic splash pads	2%
	Outdoor basketball courts	1%
	Outdoor tennis courts	1%
	Outdoor natural turf soccer fields	1%
	Temporary ice skate/hockey rinks	1%
	Outdoor lighted tennis courts	1%
	Permitted picnic areas (<200 people)	0%
	Outdoor softball fields	0%
	Outdoor lighted baseball fields	0%
	Outdoor artificial turf athletic fields	0%
	Outdoor multi-use fields (lacrosse, rugby, Ultimate Frisbee, etc.)	0%
	Permitted picnic areas (>200 people)	0%
	Outdoor fitness equipment stations	0%
	Outdoor lighted soccer fields	0%
	Outdoor pickleball courts	0%
TOTAL		100%
	n =	580
Second Rank	Nature pathways	30%
	No second choice	16%
	Neighborhood/school parks	12%
	Walking and biking pathways	9%
	Playground equipment	6%
	Outdoor aquatic parks	5%
	Outdoor aquatic splash pads	3%
	Large community parks	3%
	Fishing/non-motorized boating ponds	2%
	Outdoor baseball fields	2%
	Outdoor tennis courts	2%
	Permitted picnic areas (<200 people)	2%
	Outdoor lighted baseball fields	2%
	Outdoor lighted tennis courts	1%
	Outdoor lighted soccer fields	1%
	Outdoor fitness equipment stations	1%
	Temporary ice skate/hockey rinks	1%
	Outdoor softball fields	1%
	Outdoor natural turf soccer fields	1%
	Outdoor football fields	0%
	Permitted picnic areas (>200 people)	0%
	Outdoor multi-use fields (lacrosse, rugby, Ultimate Frisbee, etc.)	0%
	Cricket fields	0%
	Outdoor basketball courts	0%
TOTAL		100%
	n =	580

29 Jan 18
Source: RRC Associates

Woodridge Park District Resident Survey Report

Woodridge Park District Citizen Survey

Which four of the parks, paths, and facilities from above are most important to your household?		OVERALL
Third Rank	No third choice	24%
	Neighborhood/school parks	17%
	Walking and biking pathways	7%
	Playground equipment	7%
	Outdoor aquatic parks	7%
	Large community parks	6%
	Nature pathways	6%
	Fishing/non-motorized boating ponds	4%
	Outdoor aquatic splash pads	3%
	Outdoor fitness equipment stations	3%
	Permitted picnic areas (<200 people)	2%
	Temporary ice skate/hockey rinks	2%
	Outdoor basketball courts	2%
	Outdoor tennis courts	2%
	Outdoor natural turf soccer fields	1%
	Outdoor baseball fields	1%
	Outdoor lighted soccer fields	1%
	Outdoor softball fields	1%
	Outdoor multi-use fields (lacrosse, rugby, Ultimate Frisbee, etc.)	1%
	Permitted picnic areas (>200 people)	1%
	Outdoor lighted baseball fields	1%
	Outdoor artificial turf athletic fields	1%
	Outdoor pickleball courts	1%
	Outdoor lighted tennis courts	1%
	Outdoor lighted softball fields	1%
	Outdoor football fields	0%
TOTAL		100%
	n =	580
Fourth Rank	No fourth choice	34%
	Nature pathways	7%
	Large community parks	7%
	Outdoor aquatic parks	6%
	Playground equipment	6%
	Neighborhood/school parks	5%
	Walking and biking pathways	5%
	Outdoor aquatic splash pads	4%
	Temporary ice skate/hockey rinks	3%
	Fishing/non-motorized boating ponds	3%
	Outdoor lighted tennis courts	3%
	Outdoor tennis courts	3%
	Outdoor fitness equipment stations	2%
	Outdoor baseball fields	2%
	Outdoor multi-use fields (lacrosse, rugby, Ultimate Frisbee, etc.)	2%
	Permitted picnic areas (<200 people)	2%
	Outdoor basketball courts	2%
	Outdoor natural turf soccer fields	1%
	Outdoor artificial turf athletic fields	1%
	Outdoor lighted soccer fields	1%
	Permitted picnic areas (>200 people)	1%
	Outdoor pickleball courts	1%
	Outdoor softball fields	0%
	Outdoor lighted baseball fields	0%
	Outdoor lighted softball fields	0%
	Cricket fields	0%
TOTAL		100%
	n =	580

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

<i>Which four of the parks, paths, and facilities from above are most important to your household?</i>		OVERALL
Top 4 Combined	Walking and biking pathways	72%
	Nature pathways	47%
	Neighborhood/school parks	41%
	Outdoor aquatic parks	24%
	Playground equipment	23%
	Large community parks	18%
	Outdoor aquatic splash pads	12%
	None	12%
	Fishing/non-motorized boating ponds	11%
	Outdoor tennis courts	8%
	Outdoor baseball fields	8%
	Temporary ice skate/hockey rinks	7%
	Permitted picnic areas (<200 people)	6%
	Outdoor fitness equipment stations	6%
	Outdoor lighted tennis courts	6%
	Outdoor basketball courts	5%
	Outdoor natural turf soccer fields	4%
	Outdoor multi-use fields (lacrosse, rugby, Ultimate Frisbee, etc.)	3%
	Outdoor lighted soccer fields	3%
	Outdoor lighted baseball fields	3%
	Outdoor softball fields	2%
	Outdoor artificial turf athletic fields	2%
	Permitted picnic areas (>200 people)	2%
	Outdoor pickleball courts	1%
	Outdoor lighted softball fields	1%
	Outdoor football fields	1%
	Cricket fields	0%
TOTAL		326%
	n =	580

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

<i>Percent indicating yes, has a need for the following Indoor Facilities or Program Spaces...</i>		OVERALL
Indoor gymnasiums	Percent need	40%
	n =	612
Indoor running and walking track	Percent need	63%
	n =	612
Indoor free weights area	Percent need	44%
	n =	612
Indoor fitness/cardio equip /group	Percent need	56%
	n =	612
Indoor group exercise	Percent need	43%
	n =	612
Indoor pickleball courts	Percent need	8%
	n =	612
Indoor artificial turf sports fields	Percent need	19%
	n =	612
Indoor cultural arts space	Percent need	19%
	n =	612
Indoor performing arts space	Percent need	20%
	n =	612

29 Jan 18

Source: RRC Associates

Woodridge Park District Citizen Survey

<i>(If has need) How well are your needs being met?</i>		OVERALL
Indoor gymnasiums	1-Not Met	9%
	2-Partly Met	15%
	3-Mostly Met	30%
	4-Fully Met	45%
TOTAL		100%
Average		3.1
n =		217
Indoor running and walking track	1-Not Met	11%
	2-Partly Met	11%
	3-Mostly Met	26%
	4-Fully Met	52%
TOTAL		100%
Average		3.2
n =		330
Indoor free weights area	1-Not Met	9%
	2-Partly Met	12%
	3-Mostly Met	27%
	4-Fully Met	51%
TOTAL		100%
Average		3.2
n =		226

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

<i>(If has need) How well are your needs being met?</i>		OVERALL
Indoor fitness/cardio equip /group	1-Not Met	8%
	2-Partly Met	12%
	3-Mostly Met	30%
	4-Fully Met	50%
TOTAL		100%
Average		3.2
n =		282
Indoor group exercise	1-Not Met	10%
	2-Partly Met	19%
	3-Mostly Met	30%
	4-Fully Met	41%
TOTAL		100%
Average		3.0
n =		214
Indoor pickleball courts	1-Not Met	8%
	2-Partly Met	26%
	3-Mostly Met	26%
	4-Fully Met	41%
TOTAL		100%
Average		3.0
n =		39

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

<i>(If has need) How well are your needs being met?</i>		OVERALL
Indoor artificial turf sports fields	1-Not Met	2%
	2-Partly Met	7%
	3-Mostly Met	32%
	4-Fully Met	60%
TOTAL		100%
Average		3.5
n =		104
Indoor cultural arts space	1-Not Met	30%
	2-Partly Met	31%
	3-Mostly Met	23%
	4-Fully Met	15%
TOTAL		100%
Average		2.2
n =		86
Indoor performing arts space	1-Not Met	36%
	2-Partly Met	24%
	3-Mostly Met	22%
	4-Fully Met	17%
TOTAL		100%
Average		2.2
n =		94

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

<i>(If has need) Percent who used this during past 12 months</i>		OVERALL
Indoor gymnasiums	Percent use	22%
	n =	612
Indoor running and walking track	Percent use	32%
	n =	612
Indoor free weights area	Percent use	22%
	n =	612
Indoor fitness/cardio equip /group	Percent use	26%
	n =	612
Indoor group exercise	Percent use	16%
	n =	612
Indoor pickleball courts	Percent use	2%
	n =	612
Indoor artificial turf sports fields	Percent use	12%
	n =	612
Indoor cultural arts space	Percent use	4%
	n =	612
Indoor performing arts space	Percent use	4%
	n =	612

29 Jan 18

Source: RRC Associates

Woodridge Park District Citizen Survey

<i>Which three of the INDOOR facilities/program spaces from above are most important to your household?</i>		OVERALL
First Rank	Indoor running and walking track	32%
	None	21%
	Indoor gymnasiums	15%
	Indoor fitness/cardio equip /group	10%
	Indoor group exercise	8%
	Indoor artificial turf sports fields	4%
	Indoor free weights area	4%
	Indoor cultural arts space	3%
	Indoor performing arts space	3%
	Indoor pickleball courts	0%
TOTAL		100%
	n =	560
Second Rank	No second choice	29%
	Indoor fitness/cardio equip /group	20%
	Indoor running and walking track	14%
	Indoor free weights area	11%
	Indoor group exercise	8%
	Indoor gymnasiums	8%
	Indoor artificial turf sports fields	5%
	Indoor performing arts space	3%
	Indoor cultural arts space	3%
	Indoor pickleball courts	0%
TOTAL		100%
	n =	560
Third Rank	No third choice	39%
	Indoor fitness/cardio equip /group	16%
	Indoor running and walking track	11%
	Indoor group exercise	9%
	Indoor free weights area	9%
	Indoor gymnasiums	6%
	Indoor performing arts space	4%
	Indoor artificial turf sports fields	3%
	Indoor cultural arts space	3%
	Indoor pickleball courts	1%
TOTAL		100%
	n =	560

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

<i>Which three of the INDOOR facilities/program spaces from above are most important to your household?</i>		OVERALL
Top 4 Combined	Indoor running and walking track	57%
	Indoor fitness/cardio equip /group	46%
	Indoor gymnasiums	28%
	Indoor group exercise	25%
	Indoor free weights area	23%
	None	21%
	Indoor artificial turf sports fields	13%
	Indoor performing arts space	10%
	Indoor cultural arts space	8%
	Indoor pickleball courts	1%
TOTAL		233%
	n =	560

29 Jan 18

Source: RRC Associates

Woodridge Park District Citizen Survey

<i>Percent indicating yes, has a need for the following special Outdoor Facilities...</i>		OVERALL
Brush drop-off/mulch pick-up area	Percent need	51%
	n =	622
Off-road mountain/BMX bike trails	Percent need	15%
	n =	622
Outdoor amphitheater/concert stage	Percent need	45%
	n =	622
Farmers market	Percent need	72%
	n =	622
Sled hill	Percent need	47%
	n =	622
Nature playground	Percent need	42%
	n =	622
Outdoor adventure area (ropes course, zip lines, climbing wall)	Percent need	40%
	n =	622

29 Jan 18

Source: RRC Associates

Woodridge Park District Citizen Survey

<i>Percent indicating yes, has a need for the following special Outdoor Facilities...</i>		OVERALL
Leash-free dog park	Percent need	31%
	n =	622
Community garden plots	Percent need	20%
	n =	622
Ornamental gazebo (for personal special events such as weddings, etc.)	Percent need	15%
	n =	622
Outdoor running track	Percent need	35%
	n =	622
Fishing piers	Percent need	28%
	n =	622
Kayak/canoe launch ramp	Percent need	28%
	n =	622
Bocce ball / lawn bowling / horseshoe / shuffleboard courts	Percent need	27%
	n =	622

29 Jan 18

Source: RRC Associates

Woodridge Park District Citizen Survey

Which TWO of the Special Outdoor facilities from above are most important to your household?		OVERALL
First Rank	Farmers market	21%
	Brush drop-off/mulch pick-up area	18%
	Outdoor amphitheater/concert stage	11%
	None	9%
	Leash-free dog park	8%
	Sled hill	7%
	Nature playground	5%
	Outdoor adventure area (ropes course, zip lines, climbing wall)	5%
	Outdoor running track	4%
	Fishing piers	4%
	Off-road mountain/BMX bike trails	3%
	Kayak/canoe launch ramp	2%
	Community garden plots	2%
	Bocce ball / lawn bowling / horseshoe / shuffleboard courts	1%
	Ornamental gazebo (for personal special events such as weddings, etc.)	1%
TOTAL		100%
	n =	582
Second Rank	Farmers market	19%
	No second choice	16%
	Brush drop-off/mulch pick-up area	8%
	Nature playground	8%
	Outdoor adventure area (ropes course, zip lines, climbing wall)	7%
	Outdoor amphitheater/concert stage	7%
	Sled hill	7%
	Leash-free dog park	6%
	Fishing piers	5%
	Outdoor running track	4%
	Kayak/canoe launch ramp	4%
	Community garden plots	3%
	Bocce ball / lawn bowling / horseshoe / shuffleboard courts	3%
	Off-road mountain/BMX bike trails	2%
	Ornamental gazebo (for personal special events such as weddings, etc.)	1%
TOTAL		100%
	n =	583

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

<i>Which TWO of the Special Outdoor facilities from above are most important to your household?</i>		OVERALL
Top 2 Combined	Farmers market	40%
	Brush drop-off/mulch pick-up area	26%
	Outdoor amphitheater/concert stage	19%
	Leash-free dog park	15%
	Sled hill	14%
	Nature playground	13%
	Outdoor adventure area (ropes course, zip lines, climbing wall)	12%
	None	9%
	Fishing piers	8%
	Outdoor running track	8%
	Kayak/canoe launch ramp	5%
	Off-road mountain/BMX bike trails	5%
	Community garden plots	4%
	Bocce ball / lawn bowling / horseshoe / shuffleboard courts	4%
	Ornamental gazebo (for personal special events such as weddings, etc.)	1%
TOTAL		184%
	n =	583

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

		OVERALL
Over the past 12 months, approximately how many programs, classes and/or activities provided by the Woodridge Park District have you and members of your household participated in?	1 program	12%
	2-4 programs	27%
	5 programs or more	11%
	None	51%
TOTAL		100%
	n =	608

29 Jan 18

Source: RRC Associates

Woodridge Park District Citizen Survey

<i>Please rate your overall satisfaction with the following services provided by Woodridge Park District</i>		OVERALL
Times programs are offered	1-Very Dissatisfied	3%
	2-Somewhat Dissatisfied	9%
	3-Neutral	11%
	4-Somewhat Satisfied	42%
	5-Very Satisfied	36%
TOTAL		100%
Average		4.0
n =		277
Location of programs	1-Very Dissatisfied	0%
	2-Somewhat Dissatisfied	2%
	3-Neutral	10%
	4-Somewhat Satisfied	30%
	5-Very Satisfied	58%
TOTAL		100%
Average		4.4
n =		283
Quality of instructors	1-Very Dissatisfied	1%
	2-Somewhat Dissatisfied	1%
	3-Neutral	15%
	4-Somewhat Satisfied	32%
	5-Very Satisfied	51%
TOTAL		100%
Average		4.3
n =		251
Fees charged for value received	1-Very Dissatisfied	3%
	2-Somewhat Dissatisfied	7%
	3-Neutral	13%
	4-Somewhat Satisfied	38%
	5-Very Satisfied	38%
TOTAL		100%
Average		4.0
n =		276

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

<i>Please rate your overall satisfaction with the following services provided by Woodridge Park District</i>		OVERALL
Timeliness of staff in responding to requests	1-Very Dissatisfied	2%
	2-Somewhat Dissatisfied	2%
	3-Neutral	12%
	4-Somewhat Satisfied	29%
	5-Very Satisfied	55%
TOTAL		100%
Average		4.3
n =		230
Ease of online registration process	1-Very Dissatisfied	3%
	2-Somewhat Dissatisfied	5%
	3-Neutral	14%
	4-Somewhat Satisfied	32%
	5-Very Satisfied	45%
TOTAL		100%
Average		4.1
n =		244
Ease of in-person registration	1-Very Dissatisfied	2%
	2-Somewhat Dissatisfied	1%
	3-Neutral	11%
	4-Somewhat Satisfied	31%
	5-Very Satisfied	55%
TOTAL		100%
Average		4.4
n =		247
Days of the week program offered	1-Very Dissatisfied	2%
	2-Somewhat Dissatisfied	8%
	3-Neutral	17%
	4-Somewhat Satisfied	37%
	5-Very Satisfied	36%
TOTAL		100%
Average		4.0
n =		278

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

<i>Please rate your overall satisfaction with the following services provided by Woodridge Park District</i>		OVERALL
Quality of the facility where program is offered	1-Very Dissatisfied	1%
	2-Somewhat Dissatisfied	1%
	3-Neutral	11%
	4-Somewhat Satisfied	32%
	5-Very Satisfied	55%
TOTAL		100%
Average		4.4
n =		278
Quality of program information on the website	1-Very Dissatisfied	2%
	2-Somewhat Dissatisfied	4%
	3-Neutral	15%
	4-Somewhat Satisfied	33%
	5-Very Satisfied	46%
TOTAL		100%
Average		4.2
n =		265
Safety & security of the program	1-Very Dissatisfied	1%
	2-Somewhat Dissatisfied	1%
	3-Neutral	9%
	4-Somewhat Satisfied	29%
	5-Very Satisfied	59%
TOTAL		100%
Average		4.5
n =		274

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

<i>Which FOUR of the services from above are most important to your household?</i>		OVERALL
First Rank	Times programs are offered	39%
	Fees charged for value received	17%
	Quality of instructors	13%
	Location of programs	11%
	None	7%
	Safety & security of the program	5%
	Days of the week program offered	3%
	Quality of the facility where program is offered	2%
	Ease of in-person registration	1%
	Ease of online registration process	1%
	Timeliness of staff in responding to requests	0%
	Quality of program information on the website	0%
TOTAL		100%
	n =	284
Second Rank	Location of programs	18%
	Times programs are offered	15%
	Fees charged for value received	13%
	Days of the week program offered	13%
	Quality of instructors	12%
	No second choice	10%
	Quality of the facility where program is offered	5%
	Safety & security of the program	5%
	Ease of online registration process	4%
	Ease of in-person registration	3%
	Timeliness of staff in responding to requests	2%
	Quality of program information on the website	1%
TOTAL		100%
	n =	284

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

<i>Which FOUR of the services from above are most important to your household?</i>		OVERALL
Third Rank	Fees charged for value received	22%
	No third choice	14%
	Times programs are offered	13%
	Quality of instructors	12%
	Days of the week program offered	11%
	Location of programs	10%
	Ease of online registration process	6%
	Quality of the facility where program is offered	5%
	Ease of in-person registration	4%
	Timeliness of staff in responding to requests	1%
	Safety & security of the program	1%
	Quality of program information on the website	1%
TOTAL		100%
	n =	284
Fourth Rank	No fourth choice	22%
	Days of the week program offered	11%
	Fees charged for value received	10%
	Location of programs	10%
	Quality of instructors	10%
	Safety & security of the program	9%
	Quality of the facility where program is offered	8%
	Times programs are offered	7%
	Ease of online registration process	6%
	Quality of program information on the website	4%
	Ease of in-person registration	2%
	Timeliness of staff in responding to requests	1%
TOTAL		100%
	n =	284

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

<i>Which FOUR of the services from above are most important to your household?</i>		OVERALL
Top 4 Combined	Times programs are offered	74%
	Fees charged for value received	62%
	Location of programs	48%
	Quality of instructors	47%
	Days of the week program offered	38%
	Safety & security of the program	20%
	Quality of the facility where program is offered	20%
	Ease of online registration process	17%
	Ease of in-person registration	11%
	Quality of program information on the website	7%
	None	7%
	Timeliness of staff in responding to requests	5%
TOTAL		354%
	n =	284

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

		OVERALL
Overall how satisfied are you with the programs, classes and activities you and members of your household have participated in over the past 12 months?	Very satisfied	45%
	Satisfied	40%
	Neutral	13%
	Dissatisfied	1%
	Very dissatisfied	1%
TOTAL		100%
	n =	302
Looking to the future, please check the FOUR ways you feel will be most important for the Woodridge Park District to focus on in order to keep your household informed about parks, paths, facilities and programs	Printed Activity Guide (delivered)	85%
	On-line Activity Guide (website)	75%
	E-mail blasts	64%
	Flyers	54%
	Facebook	34%
	Newspaper	19%
	Twitter	5%
	Instagram	3%
TOTAL		338%
	n =	608

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

<i>Percent indicating yes, has a need for..</i>		OVERALL
Special events (jubilee, concerts, etc.)	Percent need	63%
	n =	614
Athletic special events (races, etc.)	Percent need	23%
	n =	614
Youth Learn to Swim programs	Percent need	25%
	n =	614
Outdoor aquatics fitness classes	Percent need	21%
	n =	614
Team sports (recreational)	Percent need	30%
	n =	614
Team sports (competitive)	Percent need	23%
	n =	614
Individual sports (tennis, etc.)	Percent need	24%
	n =	614
Sports camps/clinics	Percent need	19%
	n =	614
Summer day camps	Percent need	15%
	n =	614

29 Jan 18

Source: RRC Associates

Woodridge Park District Citizen Survey

<i>Percent indicating yes, has a need for..</i>		OVERALL
Fitness programs	Percent need	49%
	n =	614
Before/after school programs	Percent need	15%
	n =	614
Child watch programs/opportunities	Percent need	15%
	n =	614
Outdoor education programs	Percent need	21%
	n =	614
Drop-in indoor open gym/turf time	Percent need	26%
	n =	614
Cultural arts programs	Percent need	28%
	n =	614
Performing arts programs	Percent need	28%
	n =	614
Program for persons with disabilities	Percent need	12%
	n =	614
Mixed martial arts classes	Percent need	14%
	n =	614
Lifelong Learning classes (photography, computers, etc.)	Percent need	44%
	n =	614

29 Jan 18

Source: RRC Associates

Woodridge Park District Citizen Survey

<i>(If yes) How well are your needs being met?</i>		OVERALL
Special events (jubilee, concerts, etc.)	1-Not Met	3%
	2-Partly Met	13%
	3-Mostly Met	42%
	4-Fully Met	43%
TOTAL		100%
Average		3.2
n =		353
Athletic special events (races, etc.)	1-Not Met	8%
	2-Partly Met	24%
	3-Mostly Met	38%
	4-Fully Met	30%
TOTAL		100%
Average		2.9
n =		127
Youth Learn to Swim programs	1-Not Met	14%
	2-Partly Met	18%
	3-Mostly Met	39%
	4-Fully Met	29%
TOTAL		100%
Average		2.8
n =		132
Outdoor aquatics fitness classes	1-Not Met	40%
	2-Partly Met	20%
	3-Mostly Met	28%
	4-Fully Met	12%
TOTAL		100%
Average		2.1
n =		97

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

<i>(If yes) How well are your needs being met?</i>		OVERALL
Team sports (recreational)	1-Not Met	8%
	2-Partly Met	16%
	3-Mostly Met	41%
	4-Fully Met	35%
TOTAL		100%
Average		3.0
n =		158
Team sports (competitive)	1-Not Met	5%
	2-Partly Met	14%
	3-Mostly Met	43%
	4-Fully Met	38%
TOTAL		100%
Average		3.1
n =		120
Individual sports (tennis, etc.)	1-Not Met	13%
	2-Partly Met	17%
	3-Mostly Met	40%
	4-Fully Met	30%
TOTAL		100%
Average		2.9
n =		127
Sports camps/clinics	1-Not Met	5%
	2-Partly Met	17%
	3-Mostly Met	48%
	4-Fully Met	30%
TOTAL		100%
Average		3.0
n =		94

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

<i>(If yes) How well are you needs being met?</i>		OVERALL
Summer day camps	1-Not Met	10%
	2-Partly Met	17%
	3-Mostly Met	46%
	4-Fully Met	27%
TOTAL		100%
Average		2.9
n =		71
Fitness programs	1-Not Met	11%
	2-Partly Met	26%
	3-Mostly Met	38%
	4-Fully Met	26%
TOTAL		100%
Average		2.8
n =		239
Before/after school programs	1-Not Met	11%
	2-Partly Met	22%
	3-Mostly Met	44%
	4-Fully Met	23%
TOTAL		100%
Average		2.8
n =		73
Child watch programs/opportunities	1-Not Met	20%
	2-Partly Met	32%
	3-Mostly Met	28%
	4-Fully Met	20%
TOTAL		100%
Average		2.5
n =		69

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

<i>(If yes) How well are your needs being met?</i>		OVERALL
Outdoor education programs	1-Not Met	24%
	2-Partly Met	28%
	3-Mostly Met	32%
	4-Fully Met	17%
TOTAL		100%
Average		2.4
n =		101
Drop-in indoor open gym/turf time	1-Not Met	15%
	2-Partly Met	27%
	3-Mostly Met	36%
	4-Fully Met	22%
TOTAL		100%
Average		2.6
n =		132
Cultural arts programs	1-Not Met	24%
	2-Partly Met	34%
	3-Mostly Met	29%
	4-Fully Met	13%
TOTAL		100%
Average		2.3
n =		136
Performing arts programs	1-Not Met	25%
	2-Partly Met	37%
	3-Mostly Met	25%
	4-Fully Met	12%
TOTAL		100%
Average		2.2
n =		134

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

<i>(If yes) How well are you needs being met?</i>		OVERALL
Program for persons with disabilities	1-Not Met	31%
	2-Partly Met	24%
	3-Mostly Met	36%
	4-Fully Met	9%
TOTAL		100%
Average		2.2
n =		45
Mixed martial arts classes	1-Not Met	24%
	2-Partly Met	31%
	3-Mostly Met	32%
	4-Fully Met	13%
TOTAL		100%
Average		2.3
n =		62
Lifelong Learning classes, (photography, computers, etc.)	1-Not Met	18%
	2-Partly Met	34%
	3-Mostly Met	34%
	4-Fully Met	14%
TOTAL		100%
Average		2.4
n =		196

29 Jan 18

Source: RRC Associates

Woodridge Park District Citizen Survey

<i>(If has need) Percent who used this during past 12 months</i>		OVERALL
Special events (jubilee, concerts, etc.)	Percent Use	47%
	n =	614
Athletic special events (races, etc.)	Percent Use	9%
	n =	614
Youth Learn to Swim programs	Percent Use	7%
	n =	614
Outdoor aquatics fitness classes	Percent Use	2%
	n =	614
Team sports (recreational)	Percent Use	14%
	n =	614
Team sports (competitive)	Percent Use	10%
	n =	614
Individual sports (tennis, etc.)	Percent Use	9%
	n =	614
Sports camps/clinics	Percent Use	7%
	n =	614
Summer day camps	Percent Use	3%
	n =	614

29 Jan 18

Source: RRC Associates

Woodridge Park District Citizen Survey

<i>(If has need) Percent who used this during past 12 months</i>		OVERALL
Fitness programs	Percent Use	16%
	n =	614
Before/after school programs	Percent Use	3%
	n =	614
Child watch programs/opportunities	Percent Use	2%
	n =	614
Outdoor education programs	Percent Use	2%
	n =	614
Drop-in indoor open gym/turf time	Percent Use	8%
	n =	614
Cultural arts programs	Percent Use	6%
	n =	614
Performing arts programs	Percent Use	6%
	n =	614
Program for persons with disabilities	Percent Use	1%
	n =	614
Mixed martial arts classes	Percent Use	2%
	n =	614
Lifelong Learning classes (photography, computers, etc.)	Percent Use	7%
	n =	614

29 Jan 18

Source: RRC Associates

Woodridge Park District Resident Survey Report

Woodridge Park District Citizen Survey

<i>Importance to members of household ages 0-11</i>		OVERALL
First Rank	Youth Learn to Swim programs	21%
	Special events (jubilee, concerts, etc.)	16%
	Team sports (recreational)	16%
	Before/after school programs	11%
	Team sports (competitive)	9%
	Child watch programs/opportunities	8%
	Summer day camps	4%
	Individual sports (tennis, etc.)	3%
	Performing arts programs	2%
	Sports camps/clinics	2%
	Drop-in indoor open gym/turf time	2%
	Mixed martial arts classes	2%
	Athletic special events (races, etc.)	1%
	Outdoor education programs	1%
	Fitness programs	1%
	Program for persons with disabilities	1%
	Lifelong Learning classes (photography, computers, etc.)	1%
	TOTAL	100%
	n =	178
Second Rank	Team sports (recreational)	20%
	Youth Learn to Swim programs	16%
	Before/after school programs	8%
	Summer day camps	7%
	Special events (jubilee, concerts, etc.)	7%
	Drop-in indoor open gym/turf time	7%
	Team sports (competitive)	6%
	Child watch programs/opportunities	5%
	Outdoor education programs	4%
	No second choice	4%
	Sports camps/clinics	4%
	Athletic special events (races, etc.)	3%
	Individual sports (tennis, etc.)	2%
	Outdoor aquatics fitness classes	2%
	Cultural arts programs	1%
	Performing arts programs	1%
	Mixed martial arts classes	1%
	Fitness programs	1%
	Lifelong Learning classes (photography, computers, etc.)	1%
	TOTAL	100%
	n =	178

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

<i>Importance to members of household ages 0-11</i>		OVERALL
Top 2 Combined	Youth Learn to Swim programs	37%
	Team sports (recreational)	36%
	Special events (jubilee, concerts, etc.)	23%
	Before/after school programs	19%
	Team sports (competitive)	15%
	Child watch programs/opportunities	13%
	Summer day camps	11%
	Drop-in indoor open gym/turf time	8%
	Sports camps/clinics	6%
	Outdoor education programs	6%
	Individual sports (tennis, etc.)	5%
	Athletic special events (races, etc.)	4%
	Performing arts programs	3%
	Mixed martial arts classes	3%
	Outdoor aquatics fitness classes	2%
	Fitness programs	1%
	Cultural arts programs	1%
	Lifelong Learning classes (photography, computers, etc.)	1%
	Program for persons with disabilities	1%
TOTAL		196%
	n =	178

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

<i>Importance to members of household ages 12-17</i>		OVERALL
First Rank	Special events (jubilee, concerts, etc.)	19%
	Team sports (competitive)	19%
	Team sports (recreational)	17%
	Drop-in indoor open gym/turf time	10%
	Summer day camps	5%
	Fitness programs	4%
	Individual sports (tennis, etc.)	4%
	Sports camps/clinics	4%
	Outdoor education programs	4%
	Mixed martial arts classes	4%
	Athletic special events (races, etc.)	3%
	Youth Learn to Swim programs	3%
	Performing arts programs	2%
	Lifelong Learning classes (photography, computers, etc.)	2%
	Before/after school programs	1%
	Child watch programs/opportunities	1%
TOTAL		100%
	n =	113
Second Rank	Team sports (competitive)	12%
	Drop-in indoor open gym/turf time	12%
	Special events (jubilee, concerts, etc.)	9%
	Team sports (recreational)	9%
	Athletic special events (races, etc.)	8%
	Fitness programs	8%
	No second choice	8%
	Sports camps/clinics	7%
	Individual sports (tennis, etc.)	6%
	Youth Learn to Swim programs	4%
	Summer day camps	4%
	Lifelong Learning classes (photography, computers, etc.)	4%
	Before/after school programs	3%
	Mixed martial arts classes	3%
	Program for persons with disabilities	2%
	Outdoor education programs	1%
	Cultural arts programs	1%
TOTAL		100%
	n =	113

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

<i>Importance to members of household ages 12-17</i>		OVERALL
Top 2 Combined	Team sports (competitive)	32%
	Special events (jubilee, concerts, etc.)	28%
	Team sports (recreational)	26%
	Drop-in indoor open gym/turf time	21%
	Fitness programs	12%
	Athletic special events (races, etc.)	11%
	Sports camps/clinics	11%
	Individual sports (tennis, etc.)	10%
	Summer day camps	10%
	Youth Learn to Swim programs	7%
	Mixed martial arts classes	6%
	Lifelong Learning classes (photography, computers, etc.)	5%
	Outdoor education programs	4%
	Before/after school programs	4%
	Performing arts programs	2%
	Program for persons with disabilities	2%
	Child watch programs/opportunities	1%
	Cultural arts programs	1%
TOTAL		192%
	n =	113

29 Jan 18
Source: RRC Associates

Woodridge Park District Resident Survey Report

Woodridge Park District Citizen Survey

<i>Importance to members of household ages 18-39</i>		OVERALL
First Rank	Special events (jubilee, concerts, etc.)	38%
	Fitness programs	20%
	Team sports (recreational)	7%
	Lifelong Learning classes (photography, computers, etc.)	7%
	Drop-in indoor open gym/turf time	6%
	Team sports (competitive)	4%
	Athletic special events (races, etc.)	3%
	Cultural arts programs	3%
	Performing arts programs	3%
	Individual sports (tennis, etc.)	2%
	Outdoor aquatics fitness classes	2%
	Outdoor education programs	2%
	Child watch programs/opportunities	1%
	Program for persons with disabilities	1%
	Mixed martial arts classes	1%
	Youth Learn to Swim programs	1%
	Sports camps/clinics	1%
	Before/after school programs	1%
TOTAL		100%
	n =	182
Second Rank	No second choice	18%
	Special events (jubilee, concerts, etc.)	15%
	Fitness programs	12%
	Athletic special events (races, etc.)	10%
	Lifelong Learning classes (photography, computers, etc.)	8%
	Team sports (recreational)	8%
	Before/after school programs	4%
	Team sports (competitive)	4%
	Drop-in indoor open gym/turf time	4%
	Performing arts programs	4%
	Outdoor aquatics fitness classes	3%
	Child watch programs/opportunities	3%
	Individual sports (tennis, etc.)	3%
	Cultural arts programs	2%
	Mixed martial arts classes	1%
	Sports camps/clinics	1%
	Outdoor education programs	1%
	Program for persons with disabilities	1%
TOTAL		100%
	n =	182

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

<i>Importance to members of household ages 18-39</i>		OVERALL
Top 2 Combined	Special events (jubilee, concerts, etc.)	53%
	Fitness programs	31%
	Lifelong Learning classes (photography, computers, etc.)	15%
	Team sports (recreational)	14%
	Athletic special events (races, etc.)	13%
	Drop-in indoor open gym/turf time	10%
	Team sports (competitive)	8%
	Performing arts programs	7%
	Outdoor aquatics fitness classes	5%
	Individual sports (tennis, etc.)	5%
	Before/after school programs	5%
	Cultural arts programs	5%
	Child watch programs/opportunities	4%
	Outdoor education programs	2%
	Mixed martial arts classes	2%
	Program for persons with disabilities	2%
	Sports camps/clinics	1%
	Youth Learn to Swim programs	1%
TOTAL		182%
	n =	182

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

<i>Importance to members of household ages 40-59</i>		OVERALL
First Rank	Special events (jubilee, concerts, etc.)	38%
	Fitness programs	24%
	Lifelong Learning classes (photography, computers, etc.)	11%
	Athletic special events (races, etc.)	5%
	Team sports (recreational)	5%
	Individual sports (tennis, etc.)	4%
	Cultural arts programs	3%
	Outdoor aquatics fitness classes	3%
	Drop-in indoor open gym/turf time	2%
	Summer day camps	1%
	Team sports (competitive)	1%
	Child watch programs/opportunities	1%
	Outdoor education programs	1%
	Mixed martial arts classes	1%
	Youth Learn to Swim programs	0%
	Program for persons with disabilities	0%
TOTAL		100%
	n =	226
Second Rank	Fitness programs	19%
	Lifelong Learning classes (photography, computers, etc.)	18%
	Special events (jubilee, concerts, etc.)	15%
	No second choice	14%
	Performing arts programs	6%
	Athletic special events (races, etc.)	5%
	Cultural arts programs	5%
	Outdoor aquatics fitness classes	4%
	Individual sports (tennis, etc.)	4%
	Outdoor education programs	3%
	Drop-in indoor open gym/turf time	3%
	Team sports (recreational)	2%
	Mixed martial arts classes	1%
	Team sports (competitive)	1%
	Before/after school programs	1%
	Child watch programs/opportunities	0%
TOTAL		100%
	n =	226

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

<i>Importance to members of household ages 40-59</i>		OVERALL
Top 2 Combined	Special events (jubilee, concerts, etc.)	53%
	Fitness programs	43%
	Lifelong Learning classes (photography, computers, etc.)	29%
	Athletic special events (races, etc.)	10%
	Cultural arts programs	8%
	Individual sports (tennis, etc.)	8%
	Team sports (recreational)	7%
	Outdoor aquatics fitness classes	7%
	Performing arts programs	6%
	Drop-in indoor open gym/turf time	4%
	Outdoor education programs	4%
	Mixed martial arts classes	2%
	Team sports (competitive)	2%
	Summer day camps	1%
	Child watch programs/opportunities	1%
	Before/after school programs	1%
	Youth Learn to Swim programs	0%
	Program for persons with disabilities	0%
TOTAL		186%
	n =	226

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

<i>Importance to members of household ages 60 and older</i>		OVERALL
First Rank	Special events (jubilee, concerts, etc.)	30%
	Fitness programs	23%
	Lifelong Learning classes (photography, computers, etc.)	20%
	Outdoor aquatics fitness classes	4%
	Individual sports (tennis, etc.)	4%
	Cultural arts programs	4%
	Performing arts programs	4%
	Drop-in indoor open gym/turf time	3%
	Program for persons with disabilities	3%
	Outdoor education programs	1%
	Athletic special events (races, etc.)	1%
	Youth Learn to Swim programs	1%
	Mixed martial arts classes	1%
	Team sports (competitive)	0%
	Summer day camps	0%
TOTAL		100%
	n =	231
Second Rank	No second choice	24%
	Lifelong Learning classes (photography, computers, etc.)	20%
	Fitness programs	15%
	Special events (jubilee, concerts, etc.)	13%
	Cultural arts programs	8%
	Program for persons with disabilities	5%
	Outdoor aquatics fitness classes	4%
	Performing arts programs	4%
	Drop-in indoor open gym/turf time	2%
	Athletic special events (races, etc.)	2%
	Outdoor education programs	2%
	Team sports (recreational)	1%
	Individual sports (tennis, etc.)	1%
TOTAL		100%
	n =	231

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

<i>Importance to members of household ages 60 and older</i>		OVERALL
Top 2 Combined	Special events (jubilee, concerts, etc.)	43%
	Lifelong Learning classes (photography, computers, etc.)	41%
	Fitness programs	38%
	Cultural arts programs	12%
	Outdoor aquatics fitness classes	9%
	Performing arts programs	8%
	Program for persons with disabilities	7%
	Individual sports (tennis, etc.)	5%
	Drop-in indoor open gym/turf time	5%
	Outdoor education programs	3%
	Athletic special events (races, etc.)	3%
	Youth Learn to Swim programs	1%
	Team sports (recreational)	1%
	Mixed martial arts classes	1%
	Team sports (competitive)	0%
	Summer day camps	0%
TOTAL		176%
	n =	231

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

		OVERALL
How satisfied are you with the overall value your household receives from the parks, pathways, sports, indoor and outdoor recreation facilities, classes, and programs provided by the Woodridge Park District?	Very satisfied	32%
	Satisfied	43%
	Neutral	19%
	Dissatisfied	4%
	Very dissatisfied	2%
TOTAL		100%
	n =	616

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

<i>Number of people in household...</i>		OVERALL
Under 5 years old	0	85%
	1	9%
	2	5%
	3	1%
	4	0%
	5	0%
TOTAL		100%
Average		.2
n =		587
between 5-9 years old	0	85%
	1	12%
	2	3%
	3	1%
TOTAL		100%
Average		.2
n =		587
between 10-14 years old	0	85%
	1	9%
	2	5%
	3	1%
TOTAL		100%
Average		.2
n =		587

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

<i>Number of people in household...</i>		OVERALL
between 15-19 years old	0	88%
	1	9%
	2	3%
	3	0%
TOTAL		100%
Average		.1
n =		587
between 20-24 years old	0	91%
	1	6%
	2	2%
TOTAL		100%
Average		.1
n =		587
between 25-34 years old	0	81%
	1	12%
	2	7%
	3	0%
	4	0%
TOTAL		100%
Average		.3
n =		587

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

<i>Number of people in household...</i>		OVERALL
between 35-44 years old	0	77%
	1	9%
	2	14%
TOTAL		100%
Average		.4
n =		587
between 45-54 years old	0	73%
	1	14%
	2	12%
	3	0%
TOTAL		100%
Average		.4
n =		587
between 55-64 years old	0	69%
	1	14%
	2	17%
TOTAL		100%
Average		.5
n =		587

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

Number of people in household...		OVERALL
between 65-74 years old	0	76%
	1	11%
	2	13%
	15	0%
TOTAL		100%
Average		.4
n =		587
Over 75 years old	0	90%
	1	5%
	2	5%
	4	1%
	6	0%
TOTAL		100%
Average		.2
n =		587
Total number of people in household	1	11%
	2	41%
	3	15%
	4	20%
	5	10%
	6	2%
	7	1%
	8	1%
	9	0%
	10	0%
	14	0%
	15	0%
TOTAL		100%
Average		3.0
n =		587

29 Jan 18
Source: RRC Associates

Woodridge Park District Citizen Survey

		OVERALL
Age of respondent	Under 18	0%
	18 - 24	0%
	25 - 34	9%
	35 - 44	18%
	45 - 54	19%
	55 - 64	26%
	65 - 74	20%
	75 or older	8%
TOTAL		100%
Average		54.7
n =		544
Are you or any member of your household of Hispanic, Latino, or Spanish ancestry?	Yes	7%
	No	93%
TOTAL		100%
	n =	600
What is your race?	White/Caucasian	92%
	Asian	7%
	Black/African American	3%
	Other	2%
TOTAL		103%
	n =	596

29 Jan 18

Source: RRC Associates

Woodridge Park District Citizen Survey

		OVERALL
What is your gender?	Male	39%
	Female	61%
TOTAL		100%
	n =	599
Please check the number that represents your neighborhood on the map	1	5%
	2	16%
	3	25%
	4	24%
	5	22%
	6	9%
TOTAL		100%
	n =	621

29 Jan 18
Source: RRC Associates

Woodridge Park District Resident Survey Report

Cover Letter:



Woodridge
PARK DISTRICT

November 2017

*A Few Minutes of Your Time Will Help Make the Woodridge Park District
a Better Place to Live, Work, Learn and Play!*

Name _____
Address _____
City, IL Zip _____

Dear Woodridge Park District Resident:

Your response to the enclosed survey is extremely important...

The Woodridge Park District is conducting a Community Survey to incorporate resident feedback in a new Strategic Master Plan to establish priorities for the future improvement of parks, recreation facilities, programs and services within the community. Your household was one of a limited number selected at random to receive this survey; therefore, it is very important that you participate.

We realize that this survey will take approximately 10-12 minutes to complete, but each question is important. The time you invest in completing this survey will aid the Woodridge Park District in taking a resident-driven approach to making decisions that will enrich the future of the Woodridge community and positively affect the lives of its residents.

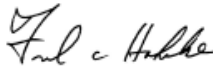
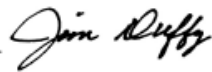

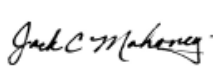

Please return your questionnaire within 10 days of receipt in the enclosed self-addressed, postage-paid envelope to ensure all responses are recorded. As an alternative method, you can complete the survey online using the website below and logging in with the password provided:

www.woodridgesurvey.org and enter the password: xxxxx

We appreciate and thank you for your time. The planning of future parks and recreation opportunities relies on the feedback from our residents!

Sincerely,

WOODRIDGE PARK DISTRICT
BOARD OF PARK COMMISSIONERS

				
Fred Hohnke President	Jim Duffy Vice President	Brian Coleman Secretary	Jack Mahoney Commissioner	Bill Cohen Commissioner

X

WOODRIDGE PARK DISTRICT COMMUNITY SURVEY PRIZE ENTRY / To enter the prize drawing, detach and enclose this entry form:

Name _____ Email _____

Daytime Phone No. _____

Return with your survey or separately to: RRC Associates, 4770 Baseline Road, Suite 360, Boulder, CO 80303

We appreciate your participation in our survey and encourage you to enter a drawing to win!

Three winners will be randomly selected to each receive their choice of:

3-Month Individual ARC
Fitness Membership
OR
2018 Cypress Cove Season
Individual
Season Pass

To enter the drawing, simply follow the directions provided at the bottom of the page. Or, if you respond online, you will have the opportunity to enter the drawing after completing the survey. Winners of the random drawing will be contacted by phone and/or email.

Woodridge Park District Resident Survey Report

Survey:

Woodridge Park District Resident Survey

The Woodridge Park District is conducting a resident survey to understand usage and satisfaction with current parks, paths, recreation facilities, and needs, unmet needs, and priorities for the future park system. This survey will take only 10-12 minutes to complete. The survey was sent to randomly selected Woodridge Park District residents. Thank you for your valuable input!

1. On a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your household's overall satisfaction with the following major facilities provided by the Woodridge Park District. If you don't use, please select "9" for "Don't Use".

How satisfied are you with the following Woodridge Park District facilities?	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	Don't Use
A. Athletic Recreation Center (ARC) (8201 Janes)	5	4	3	2	1	9
B. Community Center (2600 Center Drive)	5	4	3	2	1	9
C. Cypress Cove Family Aquatic Park	5	4	3	2	1	9
D. Village Greens of Woodridge Golf Course	5	4	3	2	1	9
E. Castaldo Park Disc Golf Course	5	4	3	2	1	9
F. Forest Glen Park (Universal Barrier Free Park)	5	4	3	2	1	9
G. Hobson Corner Park Splash Pad	5	4	3	2	1	9
H. Janes Avenue Park Skateboard Facility	5	4	3	2	1	9
I. Janes Avenue Park In-line Hockey/Futsal Court	5	4	3	2	1	9
J. Lake Harriet/Lake Carleton	5	4	3	2	1	9
K. Orchard Hill Park Sportsfield Complex	5	4	3	2	1	9

2. Which FOUR of the above facilities should receive the most attention from the Woodridge Park District over the next FIVE years for you and members of your household? [Using the letters in the left-hand column of Question #1 above, please write in the letters below for your 1st, 2nd, 3rd, and 4th choices, or circle "NONE"].

1st: _____ 2nd: _____ 3rd: _____ 4th: _____ NONE

3. Over the past 12 months have you or members of your household visited your neighborhood/school park nearest to your residence?

____(1) Yes _____(2) No

4. Overall how satisfied is your household with your neighborhood/school park?

____ (1) Very satisfied _____ (4) Dissatisfied (please answer Question 4a)
____ (2) Satisfied _____ (5) Very dissatisfied (please answer Question 4a)
____ (3) Neutral

- 4a. Please write down the name of your neighborhood/school park and if dissatisfied, how it could be improved.

Name of your neighborhood/school park _____

How could it be improved? _____

Woodridge Park District Resident Survey Report

5. Please indicate if YOU or any member of your HOUSEHOLD has a need for each type of OUTDOOR park, path or facility listed below by circling YES or NO to the right of each type of park or facility.

If YES, please answer the questions to the right of the OUTDOOR park, path or facility regarding "How Well Are Your Needs Being Met?" and "Did You Use This Type of Park, Path, or Facility during the Past 12 Months?" If NO, please go to the next type of park or facility.

Type of Outdoor Park, Path, or Facility		Do You Have a Need for this Outdoor Park, Path, or Facility?		If Yes, How Well are Your Needs Being Met? (Circle ONE Response)				If Yes, Did You Use This Type of Park, Path or Facility During the Past 12 Months? (Circle ONE Response)	
				Fully Met	Mostly Met	Partly Met	Not Met	Yes	No
Pathways, Parks, Playgrounds and Picnic Areas									
A.	Walking and biking pathways	Yes	No	4	3	2	1	Yes	No
B.	Nature pathways	Yes	No	4	3	2	1	Yes	No
C.	Neighborhood/school parks	Yes	No	4	3	2	1	Yes	No
D.	Large community parks	Yes	No	4	3	2	1	Yes	No
E.	Playground equipment	Yes	No	4	3	2	1	Yes	No
F.	Permitted picnic areas (<200 people)	Yes	No	4	3	2	1	Yes	No
G.	Permitted picnic areas (>200 people)	Yes	No	4	3	2	1	Yes	No
H.	Fishing/non-motorized boating ponds	Yes	No	4	3	2	1	Yes	No
I.	Outdoor fitness equipment stations	Yes	No	4	3	2	1	Yes	No
Sports Fields, Courts and Golf Courses									
J.	Outdoor baseball fields	Yes	No	4	3	2	1	Yes	No
K.	Outdoor softball fields	Yes	No	4	3	2	1	Yes	No
L.	Outdoor lighted baseball fields	Yes	No	4	3	2	1	Yes	No
M.	Outdoor lighted softball fields	Yes	No	4	3	2	1	Yes	No
N.	Outdoor natural turf soccer fields	Yes	No	4	3	2	1	Yes	No
O.	Outdoor lighted soccer fields	Yes	No	4	3	2	1	Yes	No
P.	Outdoor artificial turf athletic fields	Yes	No	4	3	2	1	Yes	No
Q.	Outdoor football fields	Yes	No	4	3	2	1	Yes	No
R.	Outdoor multi-use fields (e.g., lacrosse, rugby, Ultimate Frisbee, etc.)	Yes	No	4	3	2	1	Yes	No
S.	Cricket fields	Yes	No	4	3	2	1	Yes	No
T.	Outdoor pickleball courts	Yes	No	4	3	2	1	Yes	No
U.	Outdoor basketball courts	Yes	No	4	3	2	1	Yes	No
V.	Outdoor tennis courts	Yes	No	4	3	2	1	Yes	No
W.	Outdoor lighted tennis courts	Yes	No	4	3	2	1	Yes	No
X.	Outdoor aquatic parks	Yes	No	4	3	2	1	Yes	No
Y.	Outdoor aquatic splash pads	Yes	No	4	3	2	1	Yes	No
Z.	Temporary ice skate/hockey rinks	Yes	No	4	3	2	1	Yes	No

6. Which FOUR of the parks, paths, and facilities from the list in Question #5 are *most important* to your household? [Using the letters in the left-hand column of Question #5 above, please write in the letters below for your 1st, 2nd, 3rd, and 4th choices, or circle "NONE"].

1st: _____ 2nd: _____ 3rd: _____ 4th: _____ NONE

Woodridge Park District Resident Survey Report

7. Please indicate if YOU or any member of your HOUSEHOLD has a need for each type of INDOOR facility or program space listed below by circling YES or NO to the right of each type of INDOOR facility or program space.

If YES, please answer the questions to the right of the INDOOR facility or program space regarding "How Well Are Your Needs Being Met?" and "Did You Use This Type of Facility or Program Space during the Past 12 Months?" If NO, please go to the next type of INDOOR facility or program space.

Type of Indoor Facility or Program Space		Do You Have a Need for this Indoor Facility or Program Space?		If Yes, How Well are Your Needs Being Met? (Circle ONE Response)				If Yes, Did You Use This Type of Indoor Facility or Program Space During the Past 12 Months? (Circle ONE Response)	
				Fully Met	Mostly Met	Partly Met	Not Met	Yes	No
A.	Indoor gymnasiums	Yes	No	4	3	2	1	Yes	No
B.	Indoor running and walking track	Yes	No	4	3	2	1	Yes	No
C.	Indoor free weights area	Yes	No	4	3	2	1	Yes	No
D.	Indoor fitness/cardio equip./group	Yes	No	4	3	2	1	Yes	No
E.	Indoor group exercise	Yes	No	4	3	2	1	Yes	No
F.	Indoor pickleball courts	Yes	No	4	3	2	1	Yes	No
G.	Indoor artificial turf sports fields	Yes	No	4	3	2	1	Yes	No
H.	Indoor cultural arts space	Yes	No	4	3	2	1	Yes	No
I.	Indoor performing arts space	Yes	No	4	3	2	1	Yes	No

8. Which THREE of the INDOOR facilities/program spaces from the list in Question #7 are *most important* to your household? [Using the letters in the left-hand column of Question #7 above, please write in the letters below for your 1st, 2nd, and 3rd choices, or circle "NONE".]

1st: _____ 2nd: _____ 3rd: _____ NONE

9. Please indicate if YOU or any member of your HOUSEHOLD has a need for each type of SPECIAL OUTDOOR facility listed below by circling YES or NO to the right of each type of SPECIAL OUTDOOR facility.

Type of SPECIAL OUTDOOR Facility		Do You Have a Need for This Outdoor Facility?		Type of SPECIAL OUTDOOR Facility		Do You Have a Need for This Outdoor Facility?	
Special Outdoor Facilities				Special Outdoor Facilities			
A.	Brush drop-off/mulch pick-up area	Yes	No	H.	Leash-free dog park	Yes	No
B.	Off-road mountain/BMX bike trails	Yes	No	I.	Community garden plots	Yes	No
C.	Outdoor amphitheater/concert stage	Yes	No	J.	Ornamental gazebo (for personal special events such as weddings, etc.)	Yes	No
D.	Farmers market	Yes	No	K.	Outdoor running track	Yes	No
E.	Sled hill	Yes	No	L.	Fishing piers	Yes	No
F.	Nature playground	Yes	No	M.	Kayak/canoe launch ramp	Yes	No
G.	Outdoor adventure area (ropes course, zip lines, climbing wall)	Yes	No	N.	Bocce ball / lawn bowling / horseshoe / shuffleboard courts	Yes	No

10. Which TWO of the Special Outdoor facilities from the list in Question #9 are *most important* to your household? [Using the letters in the left-hand column of Question #9 above, please write in the letters below for your 1st and 2nd choices, or circle "NONE".]

1st: _____ 2nd: _____ NONE

Woodridge Park District Resident Survey Report

11. Over the past 12 months, approximately how many programs, classes and/or activities provided by the Woodridge Park District have you and members of your household participated in?

☐ (1) 1 program ☐ (3) 5 programs or more
☐ (2) 2-4 programs ☐ (4) None [please skip to Question #15]

12. On a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your overall satisfaction with the following services provided by the Woodridge Park District. If you don't use or have no opinion, please select "9" for "Don't Know."

<i>How satisfied are you with the following Woodridge Park District services?</i>	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	Don't Know
A. Times programs are offered	5	4	3	2	1	9
B. Location of programs	5	4	3	2	1	9
C. Quality of instructors	5	4	3	2	1	9
D. Fees charged for value received	5	4	3	2	1	9
E. Timeliness of staff in responding to requests	5	4	3	2	1	9
F. Ease of online registration process	5	4	3	2	1	9
G. Ease of in-person registration	5	4	3	2	1	9
H. Days of the week program offered	5	4	3	2	1	9
I. Quality of the facility where program is offered	5	4	3	2	1	9
J. Quality of program information on the website	5	4	3	2	1	9
K. Safety & security of the program	5	4	3	2	1	9

13. Which FOUR of the services from the list in Question #12 are *most important* to your household? [Using the letters in the left-hand column of Question #12 above, please write in the letters below for your 1st, 2nd, 3rd, and 4th choices, or circle "NONE"].

1st: _____ 2nd: _____ 3rd: _____ 4th: _____ NONE

14. Overall how satisfied are you with the programs, classes and activities you and members of your household have participated in over the past 12 months?

☐ (1) Very satisfied
☐ (2) Satisfied
☐ (3) Neutral
☐ (4) Dissatisfied
☐ (5) Very dissatisfied

15. Looking to the future, please check the FOUR ways you feel will be most important for the Woodridge Park District to focus on in order to keep your household informed about parks, paths, facilities and programs.

☐ (1) Printed Activity Guide (delivered)
☐ (2) On-line Activity Guide (website)
☐ (3) Flyers
☐ (4) E-mail blasts
☐ (5) Newspaper
☐ (6) Facebook
☐ (7) Twitter
☐ (8) Instagram

Woodridge Park District Resident Survey Report

16. Please indicate if YOU or any member of your HOUSEHOLD has a need for each type of program or activity listed below by circling YES or NO to the right of each type of program or activity.

If YES, please answer the questions to the right of the program or activity regarding "How Well are Your Needs Being Met?" and "Did You Participate in this Program or Activity During the Past 12 Months?" If NO, please go to the next type of program.

Type of Program or Activity		Do You Have a Need for This Program or Activity?		If Yes, How Well Are Your Needs Being Met? (Circle ONE Response)				If Yes, Did You Participate in This Program or Activity During the Past 12 Months? (Circle ONE Response)	
				Fully Met	Mostly Met	Partly Met	Not Met	Yes	No
A.	Special events, e.g., jubilee, concerts	Yes	No	4	3	2	1	Yes	No
B.	Athletic special events, e.g., races	Yes	No	4	3	2	1	Yes	No
C.	Youth Learn to Swim programs	Yes	No	4	3	2	1	Yes	No
D.	Outdoor aquatics fitness classes	Yes	No	4	3	2	1	Yes	No
E.	Team sports (recreational)	Yes	No	4	3	2	1	Yes	No
F.	Team sports (competitive)	Yes	No	4	3	2	1	Yes	No
G.	Individual sports (tennis, etc.)	Yes	No	4	3	2	1	Yes	No
H.	Sports camps/clinics	Yes	No	4	3	2	1	Yes	No
I.	Summer day camps	Yes	No	4	3	2	1	Yes	No
J.	Fitness programs	Yes	No	4	3	2	1	Yes	No
K.	Before/after school programs	Yes	No	4	3	2	1	Yes	No
L.	Child watch programs/opportunities	Yes	No	4	3	2	1	Yes	No
M.	Outdoor education programs	Yes	No	4	3	2	1	Yes	No
N.	Drop-in indoor open gym/turf time	Yes	No	4	3	2	1	Yes	No
O.	Cultural arts programs	Yes	No	4	3	2	1	Yes	No
P.	Performing arts programs	Yes	No	4	3	2	1	Yes	No
Q.	Program for persons with disabilities	Yes	No	4	3	2	1	Yes	No
R.	Mixed martial arts classes	Yes	No	4	3	2	1	Yes	No
S.	Lifelong Learning classes, e.g., photography, computers, etc.	Yes	No	4	3	2	1	Yes	No

7. For each of the age groups shown below, please indicate which TWO programs or activities listed in Question #16 are most important for the Woodridge Park District to offer. Using the letters in the left-hand column of Question #16 above, please write in the letters below for your 1st and 2nd choices for members of your household. [NOTE: If you do not have anyone in the age group, please skip that age group].

1st Most Important

2nd Most Important

Ages 0 to 11 years old

Ages 12 to 17 years old

Ages 18 to 39 years old

Ages 40 to 59 years old

Ages 60 and older

Woodridge Park District Resident Survey Report

18. How satisfied are you with the overall value your household receives from the parks, pathways, sports, indoor and outdoor recreation facilities, classes, and programs provided by the Woodridge Park District?

☐ (1) Very satisfied ☐ (3) Neutral ☐ (5) Very dissatisfied
☐ (2) Satisfied ☐ (4) Dissatisfied

19. Please share any suggestions/ideas regarding any existing or new programs, parks, paths and facilities of the Woodridge Park District.

20. Counting yourself, how many people in your household are:

Under age 5	<input type="checkbox"/>	Ages 20-24	<input type="checkbox"/>	Ages 55-64	<input type="checkbox"/>
Ages 5-9	<input type="checkbox"/>	Ages 25-34	<input type="checkbox"/>	Ages 65-74	<input type="checkbox"/>
Ages 10-14	<input type="checkbox"/>	Ages 35-44	<input type="checkbox"/>	Ages 75+	<input type="checkbox"/>
Ages 15-19	<input type="checkbox"/>	Ages 45-54	<input type="checkbox"/>		

21. What is your age?

22. Are you or any member of your household of Hispanic, Latino, or Spanish ancestry?

☐ (1) Yes ☐ (2) No

23. What is your race? (Check ALL that apply)

☐ (1) White/Caucasian ☐ (3) Asian
☐ (2) Black/African American ☐ (4) Other:

24. What is your gender? ☐ (1) Male ☐ (2) Female

25. Please check the number that represents your neighborhood on the map.

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6



Thank you for your participation in this important survey of
Woodridge Park District Residents.

Woodridge Park District Resident Survey Report

Postcard:



Woodridge
PARK DISTRICT

FRIENDLY REMINDER, PLEASE PARTICIPATE IN THE WOODRIDGE PARK DISTRICT

COMMUNITY SURVEY

The Woodridge Park District invites you to evaluate
current parks and recreation facilities and services and
voice your priorities for future amenities and improvements.

Type www.woodridgesurvey.org into the address bar of your web browser
and enter the **verification code** provided on the back of this postcard.



Woodridge Park District Resident Survey Report

**A FRIENDLY REMINDER!
WE INVITE YOU TO
MAKE YOUR VOICE HEARD**



**Woodridge
PARK DISTRICT**

2600 Center Drive
Woodridge, IL 60517

To complete your survey, please type the entire URL into the address bar of your Internet browser (not search engine):

WWW.WOODRIDGESURVEY.ORG

**AND LOG IN WITH THE
VERIFICATION CODE BELOW:**

Only a limited number of households have been randomly selected to receive this survey, so your responses are critical to the future of the Woodridge Park District's parks, programs, facilities and services. Responses will be kept confidential.